

Public Notice

Dear Customers,

As per RBI guidelines, **periodic updation of Know Your Customer (KYC) details (Re-KYC) is mandatory** for all customers. Accordingly, we once again request **all customers whose Re- KYC is due on 30.06.2026 to complete the updation on or before 31.07.2026** through any of the Bank's channels mentioned below to ensure uninterrupted banking services in their accounts.

INDSMART App
(Login > Update Re-KYC)

INDSMART WEB
(Internet Banking)
(Login > Update Re-KYC)

Indian Bank ATM
(Insert Card > Go to others option > Re-KYC)

Bank's Website
www.indianbank.bank.in
(Useful links > Services > Re- KYC)

Scanning QR code

WhatsApp Banking
87544 24242

Sending SMS to
96776 33000
(REKYC <space> NOCHANGE <space> CIF No.)

Sending e-mail to
rekyc@indianbank.bank.in
(REKYC <space> NOCHANGE <space> CIF No.)

ADYA Chatbot

At any Business correspondent (BC) point

At any Indian Bank branch

*Digital Channels applicable for KYC compliant individual customer only and if no change in existing KYC Information

Please note that failure to comply with RBI's KYC requirements may result in transaction restrictions in the account/closure of account.



Scan Here to Update KYC

Caution :
Please don't click/download any link/file received from any unverified source to update your KYC.