



Revised Service Charges for transactions done in other bank ATM/BNA transactions w.e.f 01.07.2025

ATM/ Debit/ Prepaid	Charges for Cash per Transaction (Financial)			Charges for per Non-Financial Transactions		
	SB	CA	Prepaid Cards	SB	CA	Prepaid Cards
At Our Bank ATM/ BNAs (ONUS) (Our Customer using our Bank ATM/ BNA)						
Up to 5 transactions per month**	Free (no change)					
Exceeding free transaction limit per month^	Rs.15/- (no change proposed)			Rs.6/- (no change proposed)		
Other Bank ATM/ BNAs (Domestic) (as Issuer)						
Metro ATMs*: up to 3 transactions/ month**	Free	Rs.23 (increase by Rs.2)	Rs.23 (increase by Rs.2)	Free	Rs.11 (increase by Rs.1)	Rs.11 (increase by Rs.1)
Non-Metro ATMs: up to 5 transactions/ month**						
Exceeding free transaction limit per month	Rs.23/- (increase by Rs.2)			Rs.11/- (increase by Rs.1)		

Withdrawal Transaction decline due to insufficient balance in SB / CA through ATM/BNA: Rs.15/- per transaction for both Our Bank ATMs (ONUS) and Other Bank ATMs (as issuer) (no change).

**Metro ATMs: Other Bank ATMs located in Bengaluru, Chennai, Delhi, Hyderabad, Kolkata and Mumbai are considered as Metro ATMs.*

*** Free Transactions in a month are inclusive of Financial (Cash Withdrawal) and Non-Financial transactions*

**For Staff Members: Above threshold on number of transactions is not applicable. No charges will be levied on Debit Card transactions made at Our Bank ATMs. However, the applicable charges will be collected on the transactions made at other Bank ATMs.*

General Manager (DB&FP)