



प्रका : विपणनविभाग

CO: Corporate Communications Department

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Indian Bank launches another Green-Tech Initiative, 'IB-eNote' on 28.09.2020

Indian Bank, a premier Public Sector Bank, has today launched another green initiative, **IB-eNote** that enables a totally paperless working environment. The **IB e-Note** is a tool that enables processing and tracking of notes put up by various offices digitally. This **green initiative** is expected to improve **Turnaround Time** considerably, besides saving on cost of paper, printing and other administrative expenses. For this Bank has customised **SharePoint**, which is one of the features of Microsoft Office. Microsoft is a leading technology company that has pioneered many industry-firsts.

Bank's endeavor is to achieve greater efficiencies by **consistently empowering its biggest asset – human resources/ staff members**. And with IB e-Note, Bank is taking another step in that direction.

Speaking on the occasion, MD & CEO Indian Bank Ms. Padmaja Chundururu said that the Bank has a strong technology back bone with **state-of-art IT infrastructure**, enabling the introduction and seamless functioning of many **digital banking products** like mobile apps, net banking, cards, POS, QR Code-based payments and fastags, "the latest product **Ind Oasis**, the all-in-one mobile app has been received very well by our customers. Bank's commitment to providing an **omni-channel experience to our customers** came in handy when the COVID pandemic struck. The customers were quickly able to adopt our easy and secure digital banking payment solutions. Bank also launched '**Ind Guru**', an e-learning platform for all our employees. This tech enabled solution which aims at capacity building of the Human Resources in the bank, offers - *access to on-demand, secure anytime, anywhere learning (through web portal as well as mobile app), self-paced learning, content across divisions to ensure cross-functional learning and skill development*. As on date, 34,450 employees of the amalgamated entity have enrolled in the LMS and the adoption rate is 93%. With the successful amalgamation of Allahabad Bank into Indian Bank from 1st April 2020, Indian Bank has the strength and scale to come out with further innovations to improve offerings to our customers" she said.

Delivering his address during the launch event of IB-eNote, Mr. Sashi Sridharan, MD Microsoft India said 'Process Automation and this digital work flow tool will be one among the many other initiatives of the Bank to drive digital transformation and to address the NewGen Customers to serve them ' and appreciated this green aspect of Indian Bank's initiative, IB-eNote.

Executive Directors of Indian Bank Mr. M K Bhattacharya, Mr. V V Shenoy and Mr. K Ramachandran also participated.
