CO:Information Technology Department

Amendments to Pre-bid queries for the RFP for Procuring Active Directory Management Solution for Maintaining Active Directory (Ref: CO/ITD/994/R1/2021-22 dated 04/08/2021

Amendments to the RFP *(Including Additions/Modifications/Deletions)*: -

S. No.	Section Number; Page Number; Point Number	RFP Clause	Amended/Deleted/ Added Clause
1	**Page No. 11-** **Point 8:** Evaluation Criteria-General/Technical Evaluation	The bidder should extend support for the quoted product for minimum of five years	The contract will be valid for three-year period. However, Bidder has to extend the support for minimum of five years if the contract is renewed by the Bank. Bank has the right to renew the contract or to go for open tender after three years of contract period.
2	**Page No.13 Point No.2** Project Timeline	The Delivery of the Licenses and software and implementing the solution should be made within six (6) weeks from the date of acceptance of purchase order.	The Delivery of the Licenses and software and implementing the solution should be made within Eight (8) weeks from the date of acceptance of purchase order.
3	**Page No. 14-** **Point No. 6**	**Broad scope of Work:** Onsite support by minimum of 2 support staff (One L1 & One L2 each) from 08:00 Hrs to 22:00 Hrs during all Bank working days (except National Holidays). However, the Shifts for Support Personnel are subject to change as per Bank's requirement	Onsite support by minimum of 2 support staff (One L1 & One L2 each) from 08:00 Hrs to 22:00 Hrs during all Bank working days (except National Holidays). If any of the states in Country is Working, the same shall be considered a working

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			day. However, the Shifts for Support Personnel are subject to change as per Bank's requirement
4	**Page No.42 Section 4.** AD Backup and recovery S.No 4.2	Automates the entire recovery process, including rebuilding the global catalogue & FSMO Role DCs	Automates the entire recovery process, any accidental change in AD to be reviewed and restored to its best Version with the help of Granular Object Level Backup.
5	**Page No.42 Section 4.** AD Backup and recovery S.No 4.3	Support Active directory bare metal recovery	Support Active directory object level backup & recovery