

Pre-bid queries clarifications for RFP for Empanelment of NPCI National Electronic Toll Collection (NETC) certified FASTag acquiring service providers under the hosted model Ref: CO/DB&FP/4956/R1/2025-26 dated 25.02.2026.

S. No.	Page No.	Para No.	Description	Query Details	Company	Bank Remarks
1	3	SCHEDULE [A]: IMPORTANT DATES AND INFORMATION ON RFP SUBMISSION	Last Date of Submission/ Closing Date in Online & Offline Mode 18-03-2026 3.00.00 PM	Request the bank to extend the bid submission date at least to 2 weeks.	Yalamanchili Software Exports Pvt. Ltd.	Please adhere to the terms and conditions of RFP documents and Amendment.
2	24	3	Relaxation only for MSE/Start Up	If our MSE company has ANPR and FASTag based system integration experience with any project then can this be reduced to 1 year turnover bigger than 1 crore instead of 2 years?	Credit Lifeline Pioneering India Pvt. Ltd.	Please adhere to the terms and conditions of RFP documents and Amendment.
3	25	<u>7</u>	Bidder should have experience of minimum 1 year as on the date of RFP.	If MSE has ANPR and FASTag based system integration LIVE experience with one project of one State which is LIVE as per IHMCL and NPCI guidelines will you consider such MSE eligible? As this is 1st Project of the country and unique contribution to the upcoming national market.	Credit Lifeline Pioneering India Pvt. Ltd.	Please adhere to the terms and conditions of RFP documents and Amendment.
4	25	8. Eligibility Criteria	Bidder should have experience of minimum 2 years as on the date of RFP in providing similar services for	Request the bank to relax it for under implementation experience. As MLFF is new project initiated by government.	Yalamanchili Software Exports Pvt. Ltd.	Please adhere to the terms and conditions of RFP documents and Amendment.

S. No.	Page No.	Para No.	Description	Query Details	Company	Bank Remarks
			<p>which the bidder is submitting the bid.</p> <p>Relaxation only for MSE/Start up: Bidder should have experience of minimum 1 year as on the date of RFP in providing similar services for which the bidder is submitting the bid.</p>			
5	25	8	The proposed Fastag acquiring solution should have been implemented with at least one registered organisation	The ANPR and FASTag based solution is implemented for new and unique use case GreenCess collection will it be added advantage of having such unique experience which no other company in the country has?	Credit Lifeline Pioneering India Pvt. Ltd.	Please adhere to the terms and conditions of RFP documents and Amendment.