



**Request for Proposal- Comprehensive Centralised Insurance Policy for (Standard Fire & Special Perils) Bank owned Residential & Commercial Buildings; Burglary & Housebreaking Policy; Commercial General Liability & Standalone Terrorism for 2026-27**

Sealed tenders are invited by INDIAN BANK for their Comprehensive Centralised Insurance Policy for (Standard Fire & Special Perils) Bank owned Residential & Commercial Buildings; Burglary & Housebreaking Policy; Commercial General Liability & Standalone Terrorism for 2026-27

The Bank has appointed M/S Marsh Insurance Brokers Limited to solicit proposals through a bidding process (comprising of Technical Bids & Financial Bids) only from IRDAI licensed Public Sector General/Private Sector Insurance companies operating in India.

**The RFP will be shared with the interested Parties only through e-mail- from 27.02.2026 to 05.03.2026. Contact the following officials for any queries:**

Name	Desig.	Landline No.	Email Address
Purushottam Kumar Sinha	AGM	044-28134598	<a href="mailto:Purushottam.Sinha@indianbank.bank.in">Purushottam.Sinha@indianbank.bank.in</a>
Mrityunjoy Vivek	CM	044-28134311	<a href="mailto:Mrityunjoy.Vivek@indianbank.bank.in">Mrityunjoy.Vivek@indianbank.bank.in</a>

Bid strictly as per provisions of the RFP document (**HARD COPY ONLY**), should be submitted as per the timeline and to the representatives of INDIAN BANK, at the address mentioned below:

**The Assistant General Manager**  
**Banking Operation Department, Indian Bank, Corporate Office,**  
**254-260, Avvai Shanmugam Salai, Royapettah, Chennai – 600014.**  
**e-mail id:- [bodinsurancecell@indianbank.bank.in](mailto:bodinsurancecell@indianbank.bank.in)**

Task	Completion Date
Tender Notice of Request for Proposal (RFP) release date in Bank's Web Portal	27.02.2026
<b><u>Last date to obtain the RFP from Indian Bank/ M/s Marsh India Insurance Brokers Ltd only by e-mail.</u></b>	05.03.2026
<b><u>Pre-Bid queries by the insurance companies:</u></b> Insurance companies to send written questions regarding RFP to INDIAN BANK / M/s Marsh India Insurance Brokers Ltd by e-mail.	09.03.2026
<b><u>Reply to the Pre-Bid queries of the insurance companies:</u></b> INDIAN BANK / M/s Marsh India Insurance Brokers Ltd by email to substantive questions	13.03.2026
Bids to be submitted by the insurance companies	23.03.2026 at 18.00 Hrs
Date/Time of Opening of Technical Bid	24.03.2026 at 11.00 Hrs.
Date/Time of Opening of Financial Bid	24.03.2026 at 16.00 Hrs.
Policy effective date	01.04.2026

- ❖ If you intend to respond to this proposal, please send a confirmation mail to M/S Indian Bank & M/S Marsh India Ins. Brokers latest by 05.03.2026.

Indian Bank	<a href="mailto:bodinsurancecell@indianbank.bank.in">bodinsurancecell@indianbank.bank.in</a>
M/s Marsh India Insurance Brokers	1. <a href="mailto:Jaganathan.r@marsh.com">Jaganathan.r@marsh.com</a> 2. <a href="mailto:Pradeep.r01@marsh.com">Pradeep.r01@marsh.com</a>





- ❖ Your proposal must clearly indicate the name of the responding organization, as well as the name, address and telephone number of the primary contact at your organization for this proposal. Your proposal must include the contact name for local service and account management team that M/s Indian Bank / M/s Marsh India Ins. Brokers can call/contact/liaise directly.
- ❖ Questions concerning the RFP are to be directed to M/S Indian Bank / M/S Marsh India Ins. Brokers through an email and no answers will be provided over phone.
- ❖ M/s Indian Bank / M/s Marsh India Ins. Brokers will send a written response by e-mail to substantive questions by 13.03.2026
- ❖ **M/S Marsh India Insurance Brokers contact details & E-Mail id**

**Address: Symbyont Smart Spaces, No: 201/1-8, 3rd Floor, Prestige Zackria Metropolitan, Opp. Thousand lights metro and Kia showroom, Annasalai, Chennai -600002.**

1. Mr. Pradeep R / Mobile No. 9892100667 / e-Mail ID - [Pradeep.r01@marsh.com](mailto:Pradeep.r01@marsh.com)
2. Mr. Jaganathan T R/ Mobile No. 9940066972 / e-Mail ID - [Jaganathan.r@marsh.com](mailto:Jaganathan.r@marsh.com)

❖ **BID ELIGIBILITY CRITERIA:**

No	Eligibility Criteria for Bidder	Supporting Documents Required
01	Bidder should have a valid insurance license to provide requisite insurance and claims settlement services in India with the requisite documentation from the regulator in this regard in their possession. The license should be valid for the policy servicing period.	Copy of license issued by IRDAI to be submitted
02	Bidder should be a Government Organization / PSU or a registered/ incorporated company in India under the Companies Act 1956/2013 and having business in India during last 5 years.	Copy of certificate of incorporation to be submitted
03	The Bidder should have market share of 1.5 % or must have Gross Written premium of INR 3,000 Crores in the general insurance industry Indian operations in the financial year ending 2024-25 (31 March 2025). This must be the individual company turnover and not that of any group of companies.	Audited Financial Statements for the financial years 2024- 25 to be submitted OR Certified letter from the Chartered Accountant. The CA certificate in this regard should be without any riders or qualification
04	The Bidder should have experience of placing a Comprehensive Centralised Insurance Policy for Standard Fire & Special Perils Bank owned Residential & commercial Building, Burglary & Housebreaking Policy and commercial General Liability Policy for minimum Two Public/ Private Sector Bank in the last 5 years.	A self-attested declaration providing the name of the bank & policy cover page will suffice.

- ❖ You may note that for the purpose of the appointment of insurance company for the subject insurance policies, a Technical and Financial Bidding process will be followed and Financial Bid will be opened for those who have qualified in the technical bid. Detailed information's are available in the RFP.



**Confidentiality –**

- Bidder must keep confidential, any information received from or about M/S INDIAN BANK as a result of or in connection with the submission of the Response.
  - All information contained in the Response, or in subsequent communications shall be deemed confidential and may be used only in connection with the preparation of Bidder's Response.
  - Unless expressly agreed in writing, prior to submissions, responses are not confidential and may be used by INDIAN BANK in whole or part.
  - The successful bidder would be required to enter into a Service Level Agreement and Non-Disclosure Agreement with M/S Indian Bank & M/S Marsh Insurance Broker.
- ❖ This RFP is not an offer to contract, nor should it be construed as such; it is a definition of specific M/S INDIAN BANK requirements and an invitation to recipients to submit a responsive proposal addressing such requirements.
- ❖ M/S Indian Bank & M/S Marsh India Ins. Brokers reserves the right to make no selection and enter into no agreement as a result of this RFP.
- ❖ M/S Indian Bank & M/S Marsh India Ins. Brokers to suspend or terminate the Bidder evaluation process (in whole or in part) at any time in its absolute discretion and without liability to the Bidder or any third party.
- ❖ Bidders will be notified if any suspension or termination occurs but M/s Indian Bank & M/s Marsh India Ins. Brokers is not obliged to provide any reasons.
- ❖ **The Bank reserves the right to accept or reject any or all the applications without assigning and reasons whatsoever and decision of the Bank in this regard will be final & binding on the applicants.**

**The Assistant General Manager**  
**Banking Operation Department, Indian Bank,**  
**Corporate Office,**  
**No- 254-260, Avvai Shanmugam Salai,**  
**Royapettah,**  
**Chennai – 600014.**



Date 27.02.2026

