

NOTICE INVITING REQUEST FOR PROPOSAL (RFP)
FOR EMPANELMENT OF SYSTEM INTEGRATOR(S) OF REPUTE FOR RATE
CONTRACT, SUPPLY, INSTALLATION, TESTING, COMMISSIONING AND
ANNUAL MAINTENANCE OF CCTV SYSTEM, INTEGRATED / BURGLAR
ALARM SYSTEM AND FIRE ALARM SYSTEM INSTALLED AT DIFFERENT
BRANCHES OF INDIAN BANK IN BHUBANESWAR ZONE

1. Indian Bank, Zonal Office Bhubaneswar invites sealed tenders from reputed Companies / Firms for empanelment of System Integrator(s) for Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System installed at different branches / offices / currency chests / offsite ATMs of Indian Bank in Bhubaneswar zone.
2. Indian Bank Zonal Office Bhubaneswar has a network of 56 Branches, 02 Office Buildings and 01 Currency Chest spread across 04 districts of Odisha (Cuttack, Jagatsinghpur, Khordha and Puri). The branches /offices / currency chests function directly under the Zonal Office Bhubaneswar.
3. The tender forms can be downloaded from Bank's Website i.e., www.indianbank.bank.in.
4. Tenders are to be submitted in Two Bid system consisting of Technical bid and Financial bid in two separate sealed covers marked "**Technical Bid**" and "**Financial Bid**" and these two sealed covers will be put in another sealed cover superscribing "**Offer for Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System installed at different branches / offices / currency chests / offsite ATMs of bank in Bhubaneswar zone**". The bids/proposal shall remain valid for 90 days from the date of submission of the bids. **Incomplete tenders / late tenders / tenders not in the form specified are liable to be rejected.** Address for submission of tender:

**Indian Bank Zonal Office Bhubaneswar,
B2 East, Indian Bank Building, Saheed Nagar,
Bhubaneswar - 751 007**

5. Indian Bank reserves the right to accept or reject in part or full of any or all the offers without assigning any reasons thereof. Tenders from agents / brokers will not be accepted.




Zonal Manager


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Schedule of Events

RFP Reference Number	RFP No: ZOBBSR:SD:1:2026 dated 20.03.2026
Cost of Tender Documents	₹ 250.00 (Rupees Two Hundred Fifty only) in form of Demand Draft in favour of 'Indian Bank' payable at Bhubaneswar.
Estimated Project Cost	₹ 15,00,000.00
Earnest Money Deposit	₹ 15,000.00 (Rupees Thirty Thousand only) in the form of Bank Draft in favour of Indian Bank, payable at Bhubaneswar (1% of the estimated contract value)
Availability of RFP Document	RFP will be available on our Bank website www.indianbank.bank.in/tenders from 20.03.2026 to 20.04.2026. The RFP may be downloaded from the Tender Section by the Bidders. No hard copy of the RFP will be made available by the Bank.
Pre Bid Query	Before 02.04.2026 All queries to be submitted vide email only on zobhubaneswar@indianbank.bank.in
Pre-Bid Meeting	On 06.04.2026 at 11:00 AM
Last date of Submission of Tender	20.04.2026 17:00 PM
Date of Technical Bid Opening	21.04.2026 11:00 AM
Demonstration of NVR (cameras STQC certified) CCTV System, Integrated Alarm System by Bidders	Dates will be intimated to Bidders.
Date of Financial Bid Opening	The financial bids of only those Bidders who qualify in eligibility, technical evaluation and system demonstration will be opened. The date for opening the financial bid would be communicated separately to the technically eligible Bidders.
Address for Communication	Security Department, Indian Bank Zonal Office Bhubaneswar, B2 East, Indian Bank Building, Saheed Nagar, Bhubaneswar - 751 007
Contact Official	Manager (Security) Phone No: 7978810221 Email id: zobhubaneswar@indianbank.bank.in



Important Terms

Terms	Definitions
Bank	Indian Bank
ZO	Zonal Office "Bhubaneswar Zone"
Branch	Indian Bank Branch (including ATM onsite / offsite)
Vendor/Bidder	Participating Company/Firm/Manufacturer/Authorized Dealer
SITC	Supply, Installation, Testing and Commissioning
OEM	Original Equipment Manufacturer
SI	System Integrator



INDIAN BANK ZONAL OFFICE BHUBANESWAR

GENERAL INSTRUCTIONS FOR BIDDERS

Indian Bank Zonal Office Bhubaneswar, invites sealed quotations under two bid systems i.e., Technical Bid and Financial Bid, for empanelment of System Integrator(s) of repute for Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System installed at different branches of Indian Bank in Bhubaneswar zone as per the format enclosed in Annexure I to IX of this document. These will be put in separate sealed covers superscribed respectively as "Technical Bid" and "Financial Bid". Both sealed envelopes should be put in another sealed cover superscribed as **"Offer for empanelment of System Integrator(s) of repute for Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System installed at different Branches / offices / currency chests / offsite ATMs of Indian Bank in Bhubaneswar Zone"**. Any Financial bid found open for any reason shall make the bidder ineligible for participation.

1. Indian Bank Zonal Office Bhubaneswar has a network of 56 Branches, 02 Office buildings and 01 Currency Chest spread across 04 districts of Odisha (Cuttack, Jagatsinghpur, Khordha and Puri). The branches / offices / currency chests function directly under the Zonal Office Bhubaneswar.

2. **Eligibility Criteria:**

A SI/Vendor has to fulfill following eligibility criteria:

- a) The prospective SI/Vendor should be a reputed manufacturer / dealer / sub-dealer of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System.
- b) The prospective SI/Vendor should have a Certificate of Registration with Registrar of Companies or Registrar of Firms or have a letter of proprietorship.
- c) The prospective SI/Vendor should have at least one office including workshop of their own with telephone and email facility in the jurisdiction of Bhubaneswar and having their own manager and technicians at that place. Proof to be submitted (company owned / rented premises with permission for commercial use) and should have Registration under Shops and Establishments Act at Bhubaneswar.
- d) The Bank may inspect the facilities of the Manufacturer/Firm/Company/Dealer /Vendor/SI to verify the genuineness and to ensure the conformity with the details given. (Details to be provided in Format Annexure II)
- e) The prospective SI/vendor should have minimum 3 years of experience in dealing with Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System in PSU/PSB/PVB/Government Organizations.
- f) There is no minimum limit to annual turnover. However, the prospective applicant/vendor/SI should be in net profit for last three years. (Relevant copies of Balance Sheets and IT return to be submitted).



- g) The prospective SI/Vendor should be registered under the appropriate authority for Tax, GST, ESI & EPF. Vendor should provide the PAN, GST, etc allotted by competent authority.
- h) The prospective SI/Vendor/OEM should have requisite trade/manufacturing/ Factory License from appropriate authority (BIS/ISI/STQC).
- i) The manufactures /dealer /distributor/SI/Vendor should have never been blacklisted by any PSU/PSB/Government organization.
- j) The SI/Vendor should have ability to commence service within 07 days from date of placement of order.
- k) The SI/Vendor may be asked to submit copy of certification of equipment i.e. UL/CE/FCC/STQC, copy of document of authorization from manufacturer to Indian dealers and from Indian dealer to supplier undertaking that the cards/equipment/parts supplied are original and are not refurbished. SI/Vendor to submit original letter from OEMs (Annexures – IV to VII) for supply, support and authenticity.
- l) The SI/Vendor should have adequate technicians in the field and well equipped after sale service center at Bhubaneswar to provide seamless services wherever required. The list of technicians with Company ID Card No. to be submitted alongwith Technical Bid. The details of technicians is subject to verification during visit to SI/Vendor Office. It is advised not to rotate technicians during the period of one year of contract.
- m) The vendor should attend and repair the complaint /breakdown within 24 hours of reporting of defect.
- n) The SI/Vendor to maintain a Work Register (for Indian Bank Branches under Bhubaneswar zone) for defects reported and are to be maintained in sequence. A brief description of defect, date of reporting, date of attending the defect by technician, name of technician, date of completion of rectification and brief rectification details / parts consumed are to be maintained in Work Register. The SI/Vendor to submit Work Register on end of each financial quarter for inspection.
- o) The SI/Vendor should support for retrieval of image for dispute resolution, necessary software for retrieval of data from CCTV System at no additional cost.
- p) The SI/Vendor to integrate CCTV System to Bank's Network Switch and configure DVR/NVR/cameras IP Addresses / NTP Server / HTTPS network (IP addresses will be provided by Bank). The SI/Vendor has to ensure that CCTV data is available at the designated port of Bank's Network Switch.
- q) The SI/Vendor to apply for only one brand of equipment / parts. If an SI/Vendor apply for multiple brands will be rejected.

3. Awarding Rate Contract:

L-1 bidder will be decided on package cost as given in Financial Bid (Annexure VIII). Bank may split the work in ratio of 55:45 or in ratio of 55:25:20 amongst L1 and next two bidders who agree to match the rates of L1 as approved and agreed between the Bank and L1 (hereinafter referred as agreed rates). The offer to bidders to match agreed rates shall be in the ascending order of rates quoted i.e. offer would be given first to L2 then L3 then L4 and so on. The process will continue till the first bidder (in case work is to be split in ration of 55:45) or first two bidders (in case work is to be split in the ratio of 55:25:20) in ascending order of rates quoted accepts to work at the agreed rates. If no other bidder agrees to work at agreed rates, then complete work would be awarded to L1.



4. **Allocation of Branches:**

After empanelment, the Agency shall be allotted to branches depending upon their eligibility and service network. **The decision of the Committee of the bank for allotment of work shall be final, and no representation shall be entertained.** Concerned Agency will have to enter into an agreement (as per the format decided by the bank) with the Zonal Office. The process is to be completed within 21 days of issuance of Work Order.

5. **Inspection of Facilities:**

The applicant should not have any objection to bank inspecting their manufacturing / R&D /other infrastructure or any office to verify documentary/other claims as per application process. Bank may also hold inquiries from past/existing clients of the applicant.

6. **Purchase through GEMS Portal (Government E-Market):**

Bank reserves the right to purchase the system through Gem portal of Govt. of India and provide the same to you for installation and commissioning in the required branch. However, cost of any material / component provided by SI/Vendor for installation and commissioning of the system would be paid to them as per approved rates, including installation charges.

7. **Selection Process:**

Offers will be evaluated in the following three stages:

(a) **Stage I: Eligibility Cum Technical Bid** - Offers will be evaluated against the stipulated minimum eligibility criteria. *Offers not complying with the eligibility will be rejected summarily.*

(b) **Stage II:** Short listing of Vendors/Firms/Suppliers/SI will be based on the evaluation of the technical requirement complied with tender document successful demonstration of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System. **Product demonstration** of the make and model submitted by the respective System Integrator will be done by the bidder. In case the product fails to meet laid down technical specification/feature, the bid of all the System Integrators bidding with that particular make and model will be rejected at this stage. A SI/ Vendor to demonstrate for a single brand only (which they had submitted in the tender document). Bank may seek satisfactory feedback from the reference sites and other clients of the SI/Vendor before / after technical evaluation.

(c) **Stage III:** The price bids of only short listed SI/Vendors (those who qualify in the technical evaluation) will be opened. The Bank can split the order amongst the vendors who have been identified as L1, L2 and/or L3 Bidder. Bank at its sole discretion may also choose to allocate the order up to maximum of 3 bidders provided the qualified bidders are willing to match the L1 Price. For number of vendors to be empaneled, Bank's decision will be final. Empanelment will be for one year. During evaluation of the Tenders, the Bank, at its discretion, may ask the Bidder for clarification in respect of its tender. The request for clarification and the response shall



be in writing, and no change in the substance of the tender shall be sought, offered, or permitted. The Bank reserves the right to accept or reject any tender in whole or in parts without assigning any reason thereof. The decision of the Bank shall be final and binding on all the Bidders to this document and bank will not entertain any correspondence in this regard.

(d) **Technical Bid**

(i) Technical bid shall be in a separate sealed envelope & it should be superscribed in bold "**Technical Bid**". Technical Bid should contain:

(a) Annexure I (Application for participation in Tender for empanelment of System Integrator(s) of repute for Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Burglar Alarm System, Fire Alarm System and Fire Extinguisher installed at different Branches / Offices of Bank in Bhubaneswar Zone),

(b) Annexure II (General Information, Technical Bid, Company Profile),

(c) Annexure III (Technical Specifications for Supply, Installation and Maintenance of CCTV System, Burglar Alarm System, Fire Alarm System and Fire Extinguisher),

(b) Annexure IV (Letter to the bank on the OEM's Letterhead in Original – NVR and STQC certified Cameras)

(c) Annexure V (Letter to the bank on the OEM's Letterhead in Original – PoE Switch),

(d) Annexure VI {(Letter to the bank on the OEM's Letterhead in Original – Surveillance Grade Hard Disk)

(e) Annexure VII (Letter to the bank on the OEM's Letterhead in Original – Integrated Alarm Penal)

(f) Certificate from **OEM (Original Equipment Manufacturer)** i.e., Annexures IV to VII that they would supply spare parts for the quoted model for minimum next 03 years. Letter from OEM will be in original (Hard copy), no Photocopy/Xerox/ mail print is acceptable. **In absence of this, the tender will be rejected.**},

(g) Cost of Tender Documents,

(h) Earnest Money Deposit,

(i) BIS/ISI/STQC (wherever applicable) Certificates or any standard certificate in the field,

(j) Documentation (Product Brochures, leaflets, manuals etc. of quoted model should be highlighted).

(ii) The selection/short listing of the applications so received will be done by carrying out evaluation and checking of various parameters/ criteria fixed by the Bank/Committee.

(iii) The Technical bids shall be opened at scheduled time as mentioned above or any suitable date as decided by the Banks committee for the purpose. If any change in the date will be intimated by email/Mobile of the bidders mentioned on the envelope.

(e) **Financial Bid**

Refer Annexure VIII.

(i) Financial bid shall be submitted in a separate sealed envelope. It should be



superscribed in bold **“Financial Bid”**. The financial bid envelope to contain Annexure VIII and Annexure IX. L1 will be considered on basis of Annexure VIII only. Optional items whose rates to be quoted separately in Annexure IX will not be considered for L1 rate finalization.

- (ii) Financial bids of only technically qualified shortlisted bidders will be opened.
- (iii) The financial bids should contain all relevant rates and charges (service charge/installation charge), taxes and the rates should be quoted in Indian Rupees only.
- (iv) The Bank may select multiple vendors for entering into rate contract and becoming L1 is not the only criteria.
- (v) Applicants to note that the rates quoted will be remain unchanged during the entire period of empanelment / contract.
- (vi) Rate submitted by bidder to be as per prevailing market rate for each component. If any abnormal increase / decrease of rate for any component noticed, the application will be summarily rejected.
- (vii) The offer from the supplier should be for approved make and model only. The NVR and Cameras should be of the same make. The Bank reserves the right to reject any offer with multiple options.

(f) Interested bidder may arrange to submit their application duly complete in all respects in a sealed cover superscribed **“Offer for Empanelment of System Integrator(s) of Repute for Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System installed at different Branches / Offices of Bank in Bhubaneswar Zone”** and this envelope should contain two separate envelopes superscribed as: -

Envelope 1: Technical Bid
Envelope 2: Financial Bid

The application must reach at Indian Bank Zonal Office Bhubaneswar address by 20.04.2026 17:00 PM.

8. Scope of Work:

A. For Supply, Installation & Commissioning of CCTV System (DVR / NVR Based)

(i) Vendor being the supplier of own design/authorised dealer of OEM, shall supply suitably designed, manufactured and tested CCTV system. The design standards, materials or components used, manufacturing process shall all conform to the respective UL/BIS Code and any other standards mentioned elsewhere in this tender as applicable. The vender shall be solely responsible for the entire design/specification, safety aspects of the entire CCTV system and related works as detailed in the tender notwithstanding the specifications furnished hereunder.

(ii) Each branch/office shall have 4/8/16 cameras (Different types Bullet/Dome/IP etc) as per requirement. The exact requirement shall be intimated to the qualified bidder after submitting drawing of camera positions for our approval. The Bank shall arrange for input power supply with necessary input supply.

(iii) **Integration of CCTV System with Bank's own Network System.**



B. AMC for Maintenance of Supplied 4/8/16 Ch CCTV System (DVR / NVR Based)

- (i) Time is the Essence of Contract: The vender requested to note that the CCTV system is to be provided to the Branches/ATMs & if for any reasons the work of supply & commissioning is delayed the Bank's reputation and commitments will be affected and penalty stipulated as per liquidated damages will be levied with-out any requirement on the part of the Bank to establish the actual loss in monetary terms. This aspect shall be the terms of this tender and will be binding on the tenderer.
- (ii) The branches / offices / currency chest / offsite ATMs are provided with DVR / NVR based CCTV System fully operational. The vender shall maintain the CCTV system and ensure that it works as per the tendered parameters.
- (iii) All the repairs and replacements of spares shall be carried out which are necessitated due to unserviceable condition of components/CCTV system as per tender stipulations upon written communication from the Bank. All the newly replaced components shall be invariably covered for the warranty period of one year and any malfunctioning of the component shall be replaced free of cost. However, the repairs and replacements necessitated by loss or damage due to misuse or accident, fire or natural calamities shall not be covered under the scope of AMC.
- (iv) The vender shall inspect the equipment at least once in a quarter as a part of preventive maintenance. This is apart from any breakdown visits that may be required which may emanate in between the two preventive maintenance inspections.
- (v) The maximum breakdown time shall be 24 hours from the time of receiving the complaint over phone or by email. If the vender is not in a position to set right the defect or repair and put back the CCTV system to working condition within 24 hours, a standby unit to suit the tender parameters should be provided immediately.
- (vi) During the Preventive Maintenance the vender shall inspect/ check the equipment and record the following in service report/log book, which shall be verified and confirmed by the bank's representative.
- (a) CCTV system: Any malfunctioning of the components.
- (b) Any other remarks regarding the Electrical System.
- (c) Any steps to be taken by bank for working of CCTV system.
- (d) DVRs/NVRs/CCTV Cameras must be cleaned properly for removal of Dust.
- (e) Cleaning & Focusing of Camera Lenses must be carried out.
- (vii) **Camera & Housing:**
- (a) Camera / lens focus and auto iris adjusted properly.
- (b) Camera field of view is adjusted to customer's requirements.
- (c) Camera / housing viewing window are clean, inside and out.
- (d) Camera lens is dust free.
- (e) Interior of camera enclosure is clean and dry.
- (viii) **Wire & Cable:**
- (a) Check wiring and cable harnesses for wear and tear.
- (b) Check to make sure cable is dressed properly.
- (c) Check connectors and cable entry points for loose wiring.
- (d) Coaxial cable is transmitting an adequate video signal to control room. Signal should be free of distortion, tearing, hum-bars, Electro Magnetic Interference and rolling, etc.
- (e) Make sure all coaxial connectors are insulated from conduit and pull boxes.
- (ix) **Control Equipment:**



- (a) Monitors are free from picture burn-in and distortion.
- (b) Monitors have proper contrast and brightness.
- (c) DVR/NVR's are functioning properly and provided distortion free recording.
- (d) All control equipment is operational and kept in Rack under Lock & Key. Switchers allow proper sequencing and call up. Multiplexers are properly encoding and decoding.
- (e) Clean monitor screens, control panels, and keyboards with a diluted cleaning solution.
- (f) Check all coaxial connectors on the back panels for loose connections.
- (g) Check all power connections to insure AC plugs are not loose or power cables frayed.

C. AMC for Maintenance of Integrated / Burglar Alarm System

- (a) The vender shall maintain the Burglar Alarm System and ensure that it works as per the tendered parameters.

- (i) The Integrated / Burglar Alarm System installed in branches / currency chest / offsite ATMs is provided with Autodialer (inbuilt / external). The vender shall inspect the Autodialer. Ensure the contact numbers of Branch Manager, Assistant Branch Manager, ATM Officer, any other staff from branch, nearest Police Station and nearest Fire Station are fed with. The vendor during visit must check the contact numbers, update numbers (in case of change of branch staff member), ensure SMS delivered to them and outgoing call is going to these numbers.

- (ii) The branches / offices / currency chest / offsite ATMs are provided with Integrated / Burglar Alarm System fully operational. The vender shall maintain the Integrated / Burglar Alarm System and ensure that it works as per the tendered parameters.

- (iii) All the repairs and replacements of spares shall be carried out which are necessitated due to unserviceable condition of components as per tender stipulations upon written communication from the Bank. All the newly replaced components shall be invariably covered for the warranty period of one year and any malfunctioning of the component shall be replaced free of cost. However, the repairs and replacements necessitated by loss or damage due to misuse or accident, fire or natural calamities shall not be covered under the scope of AMC.

- (iv) The vender shall inspect the equipment at least once in a quarter as a part of preventive maintenance. This is apart from any breakdown visits that may be required which may emanate in between the two preventive maintenance inspections.

- (v) The maximum breakdown time shall be 24 hours from the time of receiving the complaint over phone or by email. If the vender is not in a position to set right the defect or repair and put back the Burglar Alarm system to working condition within 24 hours, a standby unit to suit the tender parameters should be provided immediately.

- (vi) During the Preventive Maintenance the vender shall inspect/ check the equipment and record the following in service report/log book, which shall be verified and confirmed by the bank's representative.

- a. Burglar Alarm System: Any malfunctioning of the components.



- b. Any other remarks regarding the Electrical System.
- c. Any steps to be taken by bank for working of Burglar Alarm System.
- d. All components must be cleaned properly for removal of Dust.

(vii) **Wire & Cable:**

- a. Check wiring and cable harnesses for wear and tear.
- b. Check to make sure cable is dressed properly.
- c. Check connectors and cable entry points for loose wiring.

(b) Time is the Essence of Contract: The vendor is requested to note that the Burglar Alarm System is installed at the Branches/ATMs & if for any reasons the defect rectification work is delayed the Bank's reputation and commitments will be affected and penalty stipulated as per liquidated damages will be levied with-out any requirement on the part of the Bank to establish the actual loss in monetary terms. This aspect shall be the terms of this tender and will be binding on the tenderer.

D. For Supply, Installation & Commissioning of Integrated / Burglar Alarm System

(a) Vendor being the supplier of own design/authorised dealer of OEM, shall supply suitably designed, manufactured and tested Burglar Alarm System. The design standards, materials or components used, manufacturing process shall all conform to the respective UL/BIS Code and any other standards mentioned elsewhere in this tender as applicable. The vender shall be solely responsible for the entire design/specification, safety aspects of the entire Burglar Alarm System and related works as detailed in the tender notwithstanding the specifications furnished hereunder.

E. AMC for Maintenance of Fire Alarm System

(a) The vender shall maintain the Fire Alarm System and ensure that it works as per the tendered parameters.

(i) The Integrated / Fire Alarm System installed in branches / currency chest / offsite ATMs is provided with Autodialer (inbuilt / external). The vender shall inspect the Autodialer. Ensure the contact numbers of Branch Manager, Assistant Branch Manager, ATM Officer, any other staff from branch, nearest Police Station and nearest Fire Station are fed with. The vendor during visit must check the contact numbers, update numbers (in case of change of branch staff member), ensure SMS delivered to them and outgoing call is going to these numbers.

(ii) The branches / offices / currency chest / offsite ATMs are provided with Integrated / Fire Alarm System fully operational. The vender shall maintain the Integrated / Fire Alarm System and ensure that it works as per the tendered parameters.

(iii) All the repairs and replacements of spares shall be carried out which are necessitated due to unserviceable condition of components as per tender stipulations upon written communication from the Bank. All the newly replaced components shall be invariably covered for the warranty period of one year and any malfunctioning of the component shall be replaced free of cost. However, the repairs



and replacements necessitated by loss or damage due to misuse or accident, fire or natural calamities shall not be covered under the scope of AMC.

(iv) The vender shall inspect the equipment at least once in a quarter as a part of preventive maintenance. This is apart from any breakdown visits that may be required which may emanate in between the two preventive maintenance inspections.

(v) The maximum breakdown time shall be 24 hours from the time of receiving the complaint over phone or by email. If the vender is not in a position to set right the defect or repair and put back the Fire Alarm system to working condition within 24 hours, a standby unit to suit the tender parameters should be provided immediately.

(vi) During the Preventive Maintenance the vender shall inspect/ check the equipment and record the following in service report/log book, which shall be verified and confirmed by the bank's representative.

- a. Fire Alarm System: Any malfunctioning of the components.
- b. Any other remarks regarding the Electrical System.
- c. Any steps to be taken by bank for working of Fire Alarm System.
- d. All components must be cleaned properly for removal of Dust.

(vii) Wire & Cable:

- a. Check wiring and cable harnesses for wear and tear.
- b. Check to make sure cable is dressed properly.
- c. Check connectors and cable entry points for loose wiring.

(b) Time is the Essence of Contract: The vendor is requested to note that the Fire Alarm System is installed at the Branches/ATMs & if for any reasons the defect rectification work is delayed the Bank's reputation and commitments will be affected and penalty stipulated as per liquidated damages will be levied with-out any requirement on the part of the Bank to establish the actual loss in monetary terms. This aspect shall be the terms of this tender and will be binding on the tenderer.

F. For Supply, Installation & Commissioning of Fire Alarm System

(a) Vendor being the supplier of own design/authorised dealer of OEM, shall supply suitably designed, manufactured and tested Fire Alarm System. The design standards, materials or components used, manufacturing process shall all conform to the respective UL/BIS Code and any other standards mentioned elsewhere in this tender as applicable. The vender shall be solely responsible for the entire design/specification, safety aspects of the entire Fire Alarm System and related works as detailed in the tender notwithstanding the specifications furnished hereunder.

9. Performance and Product Certification:

(a) The products of the bidder must have certification of quality given by the ISI/BIS/STQC and acceptable to the Bank. The product should be based on latest technology for the specific requirement.

(b) OEM Certificate: The bidder should have OEM certificate along with confirmation that they would supply the spare parts for the quoted components for a period of 03 years from the date of installation.

(c) Documents of Manufacturing License/Product certification copies/IS certificate



of products to be submitted.

(d) **Multiple Brands Techno Commercial Bids from Single Bidder will be rejected.**

(e) The manufactures /dealer /distributor/SI/Vendor should have never been blacklisted by any other PSU/PSB/Government organization. Bidders Bank Account should not be classified as NPA by any Bank. A self-declaration in this regards to be submitted by bidder along with Bid Documents.

10. **Payment Terms:**

No advance payments shall be made against purchase order. Payment shall be made after delivery & installation of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System as per site basis. The payment shall be made against delivery challans and invoices and commissioning reports duly signed by Branch Manager. Payments shall be made by concerned branch after taking approval from zonal office. The System / equipment installed of capital in nature will be paid from concerned branch where equipment is installed only after approval from this office. The spare parts (installed with approval of this office) and quarterly AMC charges (AMC visit plan pre-approved from this office once in a quarter) those are revenue in nature will be paid from this office on quarterly basis.

11. **Terms and Conditions of Contract:**

Indian Bank's Right to accept/reject any or all application:

(i) System Integrator must sign each page of document submitted failing which the application is liable to be rejected.

(ii) Indian Bank reserves the right to accept/reject any or all applications and to annul the rate repair contract process at any time prior /after the tender process without assigning any reason thereof. The decision of the Bank, in this regard shall be final and binding on all concerned.

(iii) Indian Bank reserves the right to split and distribute the service area work among the participating bidders partly or fully amongst the bidders agreeing to work upon the lowest quoted rates. Indian Bank reserves the rights to issue clarifications, addendum and corrigendum etc.

(iv) Discrepancies or omission, if found by any bidder, in the terms and conditions of the tender document or if any clarification is sought by the bidder, a written request to the application inviting authority for correction/clarification or interpretation can be submitted before 02.04.2026 at zobhubaneswar@indianbank.bank.in. Indian Bank can issue clarifications, addendums or corrigendum etc. at any time. The same shall be published in the Bank's Website. The bidders are advised to regularly visit the Bank's website.

(v) The selected service provider/ vender shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required under this project.

(vi) After the award of the contract, if the selected bidder does not perform satisfactorily or delays execution of the contract, the Bank reserves the right to get the balance contract executed by another party of its choice by giving one-month notice for the same, in such an event, the bidder is bound to make good the additional



expenditure which the Bank may have to incur for the execution of the balance of the contract.

12. Conditions for Application Rejection /Cancellation:

- (i) Any effort by bidder/applicant to influence Indian Bank's decisions on evaluation and registration process may result in rejection of application or cancellation of registration.
- (ii) Conditional applications will not be considered and will be rejected summarily.
- (iii) Submission of false/fake documents or if the information provided by the bidder is found to be incorrect/ misleading at any stage/ time during the rate contract process or thereafter may lead to rejection of application.
- (iv) Applications received by Indian Bank after the last date and time prescribed in the Tender Notice/ Application without signature of authorized person/Incomplete applications shall be rejected.
- (v) Malpractice/attempt to influence /Manipulation of rates by itself or by cartelization shall be viewed seriously and the bidder(s) will be summarily rejected.
- (vi) If the bidders are found not complying with any of the eligibility criteria/ if the performance / services of the bidder found to be sub-standard/ if the Bills raised by bidders are found false/ amplified/ manipulated results into cancellation of work.
- (vii) Any other grounds as decided by Indian Bank Management.
- (viii) The bid submission by related parties: If related parties (as defined below) submit more than one bid then both /all bids submitted by related parties are liable to be rejected at any stage at Bank's discretion:
 - a) Bids submitted by holding company and its subsidiary company.
 - b) Bids submitted by two or more companies having common director/s.
 - c) Bids submitted by partnership firms / LLPs having common partners.
 - d) Bids submitted by companies in the same group of promoters/management.

13. Erasures or Alterations:

The offers containing erasures or alterations will not be considered. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct information of the services being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure / manual" is not acceptable. The Bank may treat the offers not adhering to these guidelines as unacceptable.

14. Price Discussion:

It is absolutely essential for the Bidders to quote the lowest price at the time of making the offer in their own interest. The Bank reserves the right to do price discovery and engage the successful bidder in discussions on the prices quoted.

15. Monitoring of Performance and other conditions:

The bidder's performance on the job will be constantly monitored for quality, adherence to the safety norms, labour /statutory regulations, conduct /discipline etc. while executing jobs. Any deviation from stated conditions can led to appropriate

deterrent action as deemed fit by Indian Bank.

- (i) Indian Bank reserves the exclusive rights and absolute discretion to call for tenders for any job or otherwise as deemed fit from open market, even during the validity of the rate contract period.
- (ii) Successful rate contract by Indian Bank is no guarantee of any future award of contract or inclusion of a particular tender list.

16. Cost of Tender:

Tender document can be downloaded from Bank's website www.indianbank.bank.in and the vendor shall have to enclose the application fees of Rs.250/- (Rupees Two Hundred Fifty only) by way of DD favouring **Indian Bank**, payable at Bhubaneswar along with the Technical bid, at the time of submission of Tender. Tender document will not be sent to any agency by post from our office.

17. Earnest Money Deposit:

Earnest Money Deposit of ₹15,000.00 (Rupees Fifteen Thousand only) in the form of Bank Draft in favour of Indian Bank, payable at Bhubaneswar (*1% of the estimated contract value*) issued by a scheduled commercial bank must be submitted along with the offer. Offers not accompanied with Earnest Money Deposit will not be accepted. This amount will be forfeited if, having been selected by the bank for the job, the vendor refuses to accept any contract or having accepted the contract, fails to carry out his obligations mentioned therein. Bank Guarantee/FD/Cash/Cheque etc in lieu of Earnest Money Deposit will not be accepted. No interest will be payable on the Earnest Money Deposit. The Earnest Money Deposit will be refunded to the unsuccessful vendors only on completion of the entire tender process and finalization of vendors. The Earnest money paid by the successful vendors will be released only after finalization of rate contract and submission of Performance Bank Guarantee.

18. Exemption for application money and EMD amount:

Exemption from submission of EMD and application money shall be given to bidders, who are Micro Small Enterprises (MSE) / Startups. The bidders who are MSE have to submit necessary documents issued by NSIC and the bidders who are startups have to be recognized by Department of Industrial Policy & Promotion (DIPP) to avail the exemption. To qualify for EMD and tender cost exemption, firms should necessarily enclose a valid copy of registration certificate issued by NSIC/DIPP which are valid on last date of submission of the tender documents along with Annexure I accepting that if they withdraw or modify their bids during period of validity etc., they will be suspended for the time specified in the tender documents. MSE/Startup firms which are in the process of obtaining NSIC certificate/ DIPP will not be considered for EMD and tender cost exemption.

19. Performance Bank Guarantee:

The successful bidder will have to deposit Performance Bank Guarantee of ₹20,000.00 (Rupees Twenty Thousand only) in the form of Term Deposit drawn at



Indian Bank. Performance Bank Guarantee is to be furnished within 21 (twenty-one) days after notification of the award and it should remain valid for a period of 60 (sixty) days beyond the date of completion of all contractual obligations of the contractor, including Defect Liability Period (DLP). The Performance Bank Guarantee will be forfeited and credited to the Bank's account in the event of a breach of contract by the contractor. It will be refunded to the contractor without interest, after he duly performs and completes all obligations under the contract but not later than 365 days of completion of the Defect Liability Period (DLP).

20. Preference to make in India initiative:

Indian Bank will abide by Govt. of India Public procurement (preference to Make in India) order P-45021/2/2017-B.E.-II dated 15th June 2017 as applicable to encourage 'Make in India' and to promote manufacturing and production of goods and services in India.

21. Governing Law and Disputes:

The provisions of this tender shall always be subject to Government Notifications, any rules/ guidelines that may be in force from time to time. All disputes or differences whatsoever arising between the parties out of or in relation to the construction, meaning and operation or effect of these Tender Documents or breach thereof shall be settled amicably. If, however the parties are not able to solve them amicably, the same shall be settled by arbitration in accordance with the provisions of "Arbitration and Conciliation Act-1996" or any statutory modifications or re-enactments thereof and the rules made there under and for the time being in force, shall apply to the arbitration proceedings. The arbitrator shall be appointed with the mutual consent of both the parties. However, there is a provision of appeal if either party is not satisfied with the arbitration award. During the arbitration proceedings the SI/Vendor shall continue to work under the contract unless otherwise directed in writing by the Bank or unless the matter is such that the work cannot possibly be continued until the decision of the arbitrator is obtained. Any appeal will be subject to exclusive jurisdiction of courts at Bhubaneswar.

22. Authorized Signatory:

The selected Bidder shall indicate the authorized signatories who can discuss and correspond with the Bank, with regard to the obligations under the contract. The selected Bidder shall submit at the time of signing the contract a certified copy of the resolution of their Board, authenticated by Company Secretary/Director, authorizing an official or officials of the company or a Power of Attorney copy to discuss, sign agreements/contracts with the Bank. The Bidder shall furnish proof of signature identification for above purposes as required by the Bank.

23. Liquidate Damages:

Any delay in completion of work over the stipulated period will attract penalty of 0.5% of the contract value (site basis) per week subject to maximum of 10% of the contract value, The Bank reserve its rights to recover this amount by any mode, which includes



adjusting from any payment to be made by the Bank to the SI/Vendor.

24. Validity period:

The successful bidder/firms/Vendors/SI will remain in the list of the Bank for one year from the date of contract or till the completion of next contract period at the Bank's own discretion (whichever is earlier).

(i) The rate contract will be valid for one year. Revision of rates during the contract period will not be entertained by Bank apart from revision of government taxes and minimum wages act (central) subject to submission of proof.

(ii) Contract will be valid only, if all the eligibility criteria mentioned in the tender notice are fulfilled during the entire contract period.

(iii) If the service provided by the bidder is found to be poor and unsatisfactory or if at any point of time during the tender process it is found that the information provided by the bidder is false, the bank reserves the right to cancel the contract. Bank decision in this regard will be final.

25. Availability of Spares:

Vendor should ensure that the spares for the product offered are available for at least 3 years from the day of installation of equipment, through OEM. No obsolete equipment should be supplied to the bank.

26. Patent Rights:

The supplier shall indemnify the purchaser against all third party claims of infringement of patent, trademark or industrial design rights arising from use of the goods, or any part thereof in India. The supplier shall, at their own expense, defend and indemnify the Bank against all third party claims or infringement of Intellectual Property Right, including patent, trademark, copyright, trade secret or industrial design rights arising from use of the products or any part thereof in India or abroad. The supplier shall expeditiously extinguish any such claims and shall have full rights to defend it there from. If the Bank is required to pay compensation to a third party resulting from such infringement, the supplier shall be fully responsible for, including all expenses and court and legal fees. The Bank will give notice to the supplier of any such claim without delay, provide reasonable assistance to the supplier in disposing of the claim, and shall at no time admit to any liability for or express any intent to settle the claim. The supplier shall grant to the bank a fully paid-up, irrevocable, non-exclusive license throughout the territory of India or abroad to access, replicate and use software (and other software items) if any, provided by the supplier, including all inventions, designs and marks embodied therein in perpetuity.

27. Termination for Insolvency:

The Bank may at any time terminate the contract by giving written notice to the bidder, if the bidder becomes bankrupt or otherwise insolvent.



be in the form of oral, telephone, notice, email, etc or any other means of communication. The vendor shall generate a complain no. for tracking the complaint status. In case the system or any equipment cannot be repaired within the stipulated period, the vendor should provide a replacement till the system/equipment is returned duly repaired.

34. **Technical Specification:** As per Annexure III.



Annexure I

Application for participation in Tender for Empanelment of System Integrator(s) of Repute for Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System installed at different Branches of Indian Bank in Bhubaneswar Zone

To
 The Deputy General Manager
 Indian Bank Zonal Office Bhubaneswar
 B 2 East, Indian Bank Building Saheed Nagar
 Bhubaneswar - 751 007

Dear Sir,

Subject: Application for participation in Tender for Empanelment of System Integrator(s) of Repute for Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System installed at different branches / offices / currency chests / offsite ATMs of Indian Bank in Bhubaneswar Zone.

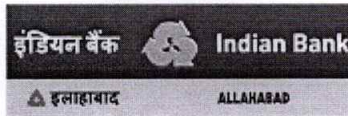
1. With reference to the above tender notice, having examined and understood the instructions, terms and conditions forming part of the tender forms, we hereby enclose our offer for Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System as detailed in your above referred tender notice. We are applying for Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System installed in the branches and offices of your Zone.
2. I/We have carefully read and understood the criteria mentioned in the tender notice released on the website of the Bank.
3. We certify that we have carried out similar work of Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System having executed cumulative order of following values during last three financial years of last 3 years as on _____.

Security Equipment	Value of work executed
CCTV System, Burglar Alarm System and Fire Alarm System	

Copies of Invoices / Experience Certificate / Performance Certificate etc. to this effect are attached along with this letter.

4. We confirm that our Net Profit for last three years is as under: -





SI No	Financial Year	Net Profit (in Rs.)
1	2023-24	
2	2024-25	
3	2025-26(Provisional)	

5. Accordingly, I/we now submit the application form duly completed in all respect & signed, together with certified copies of the requisite documents for participation in tender for empanelment of System Integrator(s) of repute for Rate Contract, Supply, Installation, Testing, Commissioning and Annual Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System installed at different branches / offices / currency chests / offsite ATMs of Indian Bank in Bhubaneswar Zone.

6. I/We am/are aware that the empanelment does not guarantee any work order. In the event of getting a contract, I/We agree to honor the obligation with due diligence and efficiency as required by the Indian Bank.

7. We confirm that we have not been disqualified / debarred / depanelled / blacklisted by any Govt. Department / RBI / Financial Institution or any other organization for CCTV System, Integrated / Burglar Alarm System and Fire Alarm System Supply, Installation, Testing, Commissioning and Maintenance. We also confirm that, we have not been issued with any dissatisfaction letter by any of the zones of Indian Bank.

8. We also agree that in case any poor performance is received from any of our clients our Bid will be rejected / disqualified.

9. We further confirm that the offer is in conformity with the terms and conditions as mentioned in the tender form.

10. We also confirm that the offer shall remain valid for 90 days from the last date for submission of the offer.

11. We understand that the Bank is not bound to accept the offer either in part or in full and that the Bank has the right to reject the offer in full or in part without assigning any reason whatsoever.

12. We certify that (Name of System Integrator) is not owned or controlled by any Director or serving Officer/Employees of Indian Bank or their relatives having the same meaning as assigned under section 6 of the Companies Act, 1956.

13. We agree to provide required performance guarantee at the Zone.

14. I/We agree to all the terms and conditions of the notice.

15. We enclose herewith a Demand Draft for Rs _____ (Non-refundable) and Rs. _____ (Refundable) favoring Indian Bank and payable at Bhubaneswar, towards tender fees and Earnest Money Deposit, details of the same are as under:

Details	Tender Fees	Earnest Money Deposit
Demand Draft No.		
Date of Demand Draft		
Name of Issuing Bank		



ms

16. We are offering bid for following products: -

CCTV System

SI No	Description of Goods	Make and Model	Remarks
1	NVR		
2	PoE Switch		
3	Dome Camera		
4	Bullet Camera		
5	Surveillance Grade Hard Disk		
6	Monitor		
7	CAT 6 Network Cable		
8	PVC Conduit Pipe		
9	Steel Cabinet 2U Rack Unit		
10	Registered Jack - 45 Connector		
11	PVC Box		

NVR and Cameras are of same make.

Integrated Alarm System

SI No	Description of Goods	Make and Model	Remarks
1	Integrated Alarm Control Panel (with inbuilt Fire PCB)		
2	Panic Switch (Hand Operated)		
3	Magnetic Sensor		
4	Vibration Sensor		
5	Quad PIR Motion Sensor		
6	Internal Sounder		
7	External Sounder		
8	Intruder Alarm Cables		
9	Smoke Detector		
10	Heat Detector		
11	Response Indicator		
12	Manual Call Point		
13	FRLS Cable		
14	PVC Conduit Pipe		
15	Rechargeable Battery 12V 7Ah		

We also confirm that the above products meet the Technical specifications/ features, as per the RFP. We are submitting "Letter to the bank on the OEM's Letterhead in Original" for NVR and Cameras, Surveillance Grade Hard Disk, PoE Switch, and Integrated Alarm Penal in this regard.



17. I/We agree that I/We have no objection if enquiries are made about the work listed by me /us herein above and or in the accompanying sheets.
18. I/We certify that we are ready to Supply, Install, Testing, Commissioning and Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System in the urban as well as rural and far away branches offices of Indian Bank under Zonal Office Bhubaneswar. Indian Bank Zonal Office Bhubaneswar is free to take actions against the firm in case of any deficiency in our services. The actions will be binding upon us.
19. I/We certify that we will endeavor not to rotate / relieve technicians earmarked to carry out SITC and Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System in Indian Bank Branches/Offices except in case of emergencies / abiding rules and regulations. Further, we will intimate any new technician, if earmarked for Indian Bank, at the earliest information.
20. I/We confirm that all information given herein is true to best of my/our knowledge. I/We also understand and confirm that if any of the information given is found to be incorrect either fully or partially or any false/fake documents is submitted at any stage, you may reject the application summarily and also take any legal action as per law.
21. It is also confirm that, I/We hereby agree with all the Terms and Conditions laid down in the application/Tender documents.

Yours faithfully,

Place:
Date:

Authorized Signatory
(Name & Designation)
Contact No:
Email id:

(Company seal)



Annexure II

GENERAL INFORMATION
 Technical Bid (Company Profile)

SI No.	Particulars of the Company	Details
1	Name of the Company/ Firm/ Organization, Website, Email	
2	Year of Establishment and Incorporation	
3	Constitution of the firm whether Company/Firm/proprietary	
4	Registration Details (attach Registration certificate with competent Government authority, e.g., Registrar of Companies)	
5	Address of Registered Office with PIN Code, email id and Mobile No.	
6	Bhubaneswar Office Address, email id and Mobile No. (Enclose registration under Shop & Establishment Act and/or Trade Licence issued by BMC /BDA)	
7	Name of Directors/ Partners/Members/ Proprietor etc (complete list)	
8	Name of Contact Persons in Bhubaneswar Office with email and Mobile No. (He/She/They will be dealing with Indian Bank for all actions / correspondences)	
9	Registration with Statutory Authorities: a. Income Tax PAN b. GST c. ESIC d. EPF Please mention registration number and date & enclose relevant certificate.	
10	Balance Sheets & Profit and Loss Statement for three years (2023-24, 2024-25 (Audited) and 2025-26 (provisional) indicating Net Profit.	
11	Name & address of the Banker (Mention Bank Name, Address, IFSC Code). Account(s) of SI / Vendor should not be classified as NPA by any Bank.	
12	Details of minimum 3 years of work experience in dealing with SITC and and Maintenance of CCTV System, Burglar Alarm System, Fire Alarm System and Fire Extinguisher in PSU/PSB/PVB/Government Organizations. (Submit relevant Work Completion Certificates and Performance Certificates)	
13	List technicians (earmarked to carry out SITC and and Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System in Indian Bank branches/Offices).	



Certified that all the information given above and in all documents submitted for engagement with Indian Bank for CCTV System, Integrated / Burglar Alarm System and Fire Alarm System is true to the best of my/our knowledge. **It is understood that in case any claim/information is found to be incorrect the application shall be rejected or if found after engagement the bank may blacklist and take other legal action.**

Yours faithfully,

Place:
Date:

Authorized Signatory
(Name & Designation)
Contact No:
Email id:

(Company seal)

Note: Please add rows where required.
Enclose relevant documentary proof as annexure.



Annexure III

Technical Specifications for SITC and Maintenance of CCTV System, Integrated / Burglar Alarm System and Fire Alarm System

The below mentioned specifications furnished are broad guidelines for CCTV System, Integrated / Burglar Alarm System and Fire Alarm System on the tenderer's own design and manufactures standard system. Wherever the specifications are not furnished or specific, the specification shall be as per their respective UL standards as per the Bank's requirement and they shall not be diluted.

CCTV System

SI No	Component	Certification	Make and Model	Compliance (Yes/No)
1	16 Channel NVR	BIS certification / approved compliance report		
2	8 TB Surveillance grade Hard Disk	BIS certification / approved compliance report		
3	2 MP IP Bullet Camera	BIS and STQC certification / approved compliance report		
4	2 MP IP Dome Camera	BIS and STQC certification / approved compliance report		
5	16 + 2 Port PoE Switch	BIS certification / approved compliance report		
6	21.5" Monitor	ISI / BIS approved compliance report		
7	CAT 6 Network Cable	BIS certification / approved compliance report		
8	PVC Conduit Pipe	ISI mark (IS:9537 Part-3), 7 digit CM/L Number, Brand Name must be written and visible on Conduit pipe		
9	Steel Cabinet 2U Rack Unit	Steel Box for keeping NVR/ PoE with lock and key with inside power strip 06 socket and exhaust fan		
10	Registered Jack - 45 Connector	(for use with CAT 6 Network Cable) PoE Standards (IEEE 802.3af/at/bt),		



		NABL approved certification / compliance report		
11	PVC Box	(for IP Camera mounting) PVC box of size L x B x H (4 inch x 4 inch x 2 inch)		
12	Installation Charges	To comply with Labour Commissioner: Odisha Notification No.8584/LC Bhubaneswar dated 21.11.2025 or Chief Labour Commissioner (C) Notification File No. 1/6(1)/2025-LS-II dated 25/09/2025, under which the System Integrator (SI)/ Vendor is registered.	Specify the compliance authority	

1. Technical Specifications of NVR (16 Channel)

(Attach OEM Brochure)

Company (OEM) Name:			
Model Name:			
SI No	Parameters	Specifications	Compliance Yes/No
1	Operating System	Embedded Linux	
2	User Interface	Web, Local GUI	
3	Network Bandwidth	120 Mbps minimum (for incoming, recording and outgoing)	
4	Video Resolution	4 MP minimum	
5	Video Compression	H.265+, H.265, H.264	
6	Video Output	1 HDMI: (3840 x 2160, 1920 x 1080, 1820 x 1024) 1 VGA: (1920 x 1080, 1820 x 1024)	
7	Image Display Screen	1/4/8/9/16	
8	Recording Mode	Continuous, Motion Detection	
9	Video Frame Rate	25 fps minimum	
10	Audio (Input, Output)	1 CH RCA	
11	Audio Compression	G.711u	
12	Alarm / Abnormalities	Hard Dis is Full, No Hard Disk, Hard Disk Error, Network Disconnection, IP	



		Address Conflict, Recording Failed	
13	Playback Mode	Instant Playback, General Playback, (Start, Stop, Normal Play, Back play, forward 30 seconds, backward 30 secs, fast play (1-16X), slow play (1-16X)	
14	Video Playback	Start, Stop, Normal Paly, Back play, forward 30 seconds, backward 30 secs, fast paly (1-16X), slow paly (1-16X)	
15	Network Interface Ports	2 USB 2.0 port, 2 RJ 45 port, 1 HDMI, 1 VGA	
16	Ethernet	2 (10 Mbps Ethernet port, RJ-45)	
17	Network Protocol	IPv4, TCP/IP, HTTPS, UPnP, NTP, ONVIF	
18	Mobile Smart Phone Surveillance	Android, Apple	
19	Browser	Chrome, IE, Edge	
20	IPC Timing	Manual Time Zone, enabling NTP for automatic synchronization, Synchronization of camera time with NVR time automatically	
21	Power Supply	100-240 VAC, 50-60 Hz	
22	Storage Interface	4 SATA	
23	Hard Disk	Each SATA slot support minimum 8 TB HD	
24	Backup Method	USB device and network	
25	Certification	CE, FCC, BIS Certified / BIS approved compliance report	

2. Technical Specifications of Surveillance Grade Hard Disk (8TB)

Company (OEM) Name: (Attach OEM Brochure)

Model Name:

SI No	Parameters	Specifications	Compliance
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			Yes/No
1	Capacity	8 TB	
2	Interface	SATA 6 Gb/s	
3	Form Factor	3.5-Inch	
4	Recording Technology	CMR	
5	Drive bay supported	Up to 16	
6	Cameras Supported	Up to 64	
7	RV Sensors	Yes	
8	Interface Transfer Rate Buffer to Host	6 Gb/s	
9	Interface Transfer Rate Host to / from Drive	175 MB/s	
10	Cache Size	256 MB	
11	Workload Rate Limit	180 TB / Year	
12	Warranty	3 Year Limited Warranty	
13	Operating Temperature	0°C to 65°C	
14	Non-operating Temperature	- 40°C to 70°C	
15	Certification	BIS approved compliance report	

Note: Refurbished Hard Disk is not permitted.

3. Technical Specifications of Bullet Camera (2MP)

(Attach OEM Brochure)

Company (OEM) Name:			
Model Name:			
SI No	Parameters	Specifications	Compliance Yes/No
1	Image Sensor	1/2.8" 2MP Progressive CMOS Sensor	
2	Effective Pixels	1920 (H) x 1080 (V)	
3	Minimum Illumination	Color: 0.01 Lux @ F2.0, B/W:0.001 Lux @F2.0, 0 Lux during IR ON	
4	S/N Ratio	>56 dB	
5	IR Range	25 Mtr	
6	Sutter Speed	Auto / Manual, 1/50 sec - 1/100,000 sec	
7	IR On / Off Control	Auto / Manual	



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8	Lens Type	Verifiocal Lens with focal length 2.8 mm to 12 mm.	
9	Video Compression	H.265+, H.265, H.264	
10	Video Resolution	2MP minimum	
11	Frame Rate	25 fps	
12	Audio	Built-in Mic	
13	Audio Compression	G.711	
14	Protocol	IPv4, IPv6, NTP, HTTPS, PPPoE, ONVIF	
15	Video Output	1 HDMI: (3840 x 2160, 1920 x 1080, 1820 x 1024) 1 VGA: (1920 x 1080, 1820 x 1024)	
16	Image Display Screen	1/4/8/9/16	
17	Recording Mode	Continuous, Motion Detection	
18	Video Frame Rate	25 fps minimum	
19	Audio (Input, Output)	1 CH RCA	
20	Ethernet	RJ-45 (10/100 Base-T)	
21	Power Supply	12 V DC / PoE	
22	Waterproof Standard	IP67	
23	Certification	BIS and STQC approved compliance report	

4. Technical Specifications of Dome Camera (2MP)

(Attach OEM Brochure)

Company (OEM) Name:			
Model Name:			
SI No	Parameters	Specifications	Compliance Yes/No
1	Image Sensor	1/2.8" 2MP Progressive CMOS Sensor	
2	Effective Pixels	1920 (H) x 1080 (V)	
3	Minimum Illumination	Color: 0.01 Lux @ F2.0, B/W:0.001 Lux @F2.0, 0 Lux during IR ON	
4	S/N Ratio	>56 dB	
5	IR Range	25 Mtr	
6	Sutter Speed	Auto / Manual, 1/50 sec - 1/100,000 sec	
7	IR On / Off Control	Auto / Manual	



8	Lens Type	Verifiocal Lens with focal length 2.8 mm to 12 mm.	
9	Video Compression	H.265+, H.265, H.264	
10	Video Resolution	2MP minimum	
11	Frame Rate	25 fps	
12	Audio	Built-in Mic	
13	Audio Compression	G.711	
14	Protocol	IPv4, IPv6, NTP, HTTPS, PPPoE, ONVIF	
15	Video Output	1 HDMI: (3840 x 2160, 1920 x 1080, 1820 x 1024) 1 VGA: (1920 x 1080, 1820 x 1024)	
16	Image Display Screen	1/4/8/9/16	
17	Recording Mode	Continuous, Motion Detection	
18	Video Frame Rate	25 fps minimum	
19	Audio (Input, Output)	1 CH RCA	
20	Ethernet	RJ-45 (10/100 Base-T)	
21	Power Supply	12 V DC / PoE	
22	Waterproof Standard	IP67	
23	Certification	BIS and STQC approved compliance report	

5. Technical Specifications of PoE Switch (16 Channel)

(Attach OEM Brochure)

Company (OEM) Name:			
Model Name:			
Sl No	Parameters	Specifications	Compliance Yes/No
1	Type	Unmanaged	
2	PoE Ports	16, 10/100/1000 Mbps / Base -T, RJ 45 ports	
3	Uplink Ports	2 Uplink Port, 1000Mbps, RJ 45 ports	
4	Switching Capacity	36 Gbps	
5	PoE Standard	IEEE 802.3af, IEEE 802.3at	



6	Link & Data Indicator (for all PoE ports and Uplink ports, individually) (Green/ any colour)	Light off – Link is disconnected, Light on – Link is connected, Light flash – Data Transmitting	
7	1-16 PoE ports Indicator (Yellow/ any colour, except for SI 5)	Light off: PoE not powering, Light on: PoE powering	
8	Transmission Method	Store-and-forward	
9	Power Supply	Built-in Power Supply, Input: 110-240 V, AC, 50/60 Hz	
10	Certification	BIS approved compliance report	

6. Technical Specifications of CCTV Monitor

(Attach OEM Brochure)

Company (OEM) Name:			
Model Name:			
SI No	Parameters	Specifications	Compliance Yes/No
1	Screen Size	21.5" minimum	
2	Resolution	2560 x 1440	
3	Viewing Angle	170°(H)/160°(V)	
4	Video Input Mode	HDMI, VGA	
5	On-Screen Display (OSD) Menu	True Colour and User Friendly operation Menu	
6	Aspect Ratio	Supports 16:9 or 4:3 aspect ratio selectable in OSD Menu	
7	Refresh rate	60 Hz (minimum)	
8	Mount	VESA stand and Wall Mount (both)	
9	Power Supply	Input: 110 – 240 V, AC, 50/60 Hz	
10	Certification	BIS approved compliance report	

Integrated Alarm System

SI No	ITEM	Item with Remarks/ Comments	Make and Model	Compliance (Yes/No)
1	Integrated Alarm Control Panel	The Integrated Alarm Panel should have the	Texecom/GE/ Honeywell/ Securico/ Hikvision or equivalent	



		following capabilities: -		
		a. Microprocessor based b. 12 wired zone control penal c. Inbuilt autodialer/ sim slot (supporting 4G services of all leading Telecom Service Providers i.e., Jio, VI, Airtel, BSNL) d. Integrated Fire PCB (must have been fitted on /with Mother Board, located inside penal) e. On-board backlit keypad f. LED Display g. 10 independent programmable zones as fire, panic, temper, sensors, etc. (may two zones fixed for panic and temper). h. LED indicators showing system operational status i. LED indicators showing individual zone status j. Programmable Entry / Exit time 2 to 200 seconds k. Programmable Sounder time 2 to 15 minutes l. Automatic arming at pre-set time m. Automatic disarming at pre-set time n. Provision for Holiday o. Silent Arming p. Night mode Arming q. Unique Sound for fire alarm r. Non-volatile memory: programming and log s. Open Zone Indication t. Self-test on reset u. Automatic rearming after an intrusion v. Multiple Sounder outputs w. Inbuilt Temper Switch x. Provision for inbuilt battery backup (12V 7AH SMF rechargeable) y. Internal Buzzer z. Mains Supply: 220 V, 50/60 Hz, AC aa. Fuse on Main Board bb. Support connections to Smoke Sensor, Heat Sensor, Response Indicator, Manual Call Point cc. Programmed SMS facility for zones separately dd. Programmed voice / phone call facility for zones separately		
2	Panic Switch (Hand Operated)	The Panic Switch Operated should have the following capabilities: -	Texecom/GE/ Honeywell/ Securico/ Hikvision or equivalent	
		a. ABS Body,		



	b. Automatic Reset through solid plastic pushbutton, c. Contact Output: Normally Closed / Normally Opened d. Inbuilt temper switch/ Temper Proof e. To be fitted at BM, ABM, Cash Cabin, Wash Room, inside Strong Room			
3	Magnetic Sensor	The Magnetic Sensor should have the following capabilities: -	Texecom/GE/ Honeywell/ Securico/ Hikvision or equivalent	
	a. ABS Body, b. 4 wire magnetic contacts with opening gap 10-15mm, includes pencil type, concealed and with collar. c. Contact Output: Normally Closed / Normally Opened			
4	Vibration Sensor	The Vibration Sensor should have the following capabilities: -	Texecom/GE/ Honeywell/ Securico/ Hikvision or equivalent	
	a. ABS Body, b. 4 wire vibration sensor concealed and with collar. c. Contact Output: Normally Closed / Normally Opened			
5	Quad PIR Motion Sensor	The PIR Sensor should have the following capabilities: -	Texecom/GE/ Honeywell/ Securico/ Hikvision or equivalent	
	a. ABS Body, b. Digital quad technology sensor with intelligent pet immunity c. Detection range 12m d. Detection angle 85° e. Creep zone view: Detection range starts from 1 meter from sensor f. 3 Level sensitivity control for PIR function (High, Medium, Low) g. Attached Wall mounting h. In-built temper switch i. Detection method – Passive Infrared j. Coverage: (12 m x 12 m) 85° wide k. 2/4 wire quad PIR sensor concealed and with collar.			



	I. Contact Output: Normally Closed / Normally Opened				
6	Internal Sounder	The Internal Sounder should have the following capabilities: -	Texecom/GE/ Honeywell/ Securico/ Hikvision or equivalent		
	a. ABS body, b. High Power 90 dB c. 4 wire with temper loop Note: This different from in-built buzzer placed inside Control Penal.				
7	External Sounder	The External Sounder should have the following capabilities: -	Texecom/GE/ Honeywell/ Securico/ Hikvision or equivalent		
	a. ABS body, b. High Power 110 dB c. 4 wire with temper loop d. Weatherproof housing Note: This different from in-built buzzer placed inside Control Penal.				
8	Intruder Alarm Cables	The Intruder Alarm Cables should have the following capabilities: -	Polycab/KEI/RR Cables/Finolex or equivalent		
	a. Comply with IS 694 standards b. 2 core and 4 core				
9	Smoke Detector	The Smoke Detector should have the following capabilities: -	Agni/Texecom/GE/ Honeywell/ Securico/ Hikvision or equivalent		
	a. BIS certified (IS 11360:1985) b. Ionisation or Photoelectric smoke / fire detection method c. Bi-colour LED detector status indicator d. Automatic drift compensation e. Programmable sensitivity				
10	Heat Detector	The Heat Detector should have the following capabilities: -	Agni/Texecom/GE/ Honeywell/ Securico/ Hikvision or equivalent		
	a. BIS certified (IS 11360:1985)				



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				<ul style="list-style-type: none"> b. Thermal Sensing Technology heat / fire detection method c. Bi-colour LED detector status indicator d. Automatic drift compensation e. Detector alarms when the temperature exceeds set limit 		
11	Response Indicator	The Response Indicator should have the following capabilities: -	Agni/Texecom/GE/ Honeywell/ Securico/ Hikvision or equivalent	<ul style="list-style-type: none"> a. ABS body, b. RI installed with a smoke /heat detector (placed inside ceiling area) to give parallel visual indication c. LED indicator 		
12	Manual Call Point	The Manual Call Point should have the following capabilities: -	Agni/Texecom/GE/ Honeywell/ Securico/ Hikvision or equivalent	<ul style="list-style-type: none"> a. ABS body, b. Un-resettable c. Standard with hammer & chain, Glass of Minimum 2mm thickness, Alarm triggered by Breaking with LED Indicator Lamps. 		
13	FRLS Cable	The Flame Radiant Low Smoke Cable should have the following capabilities: -	Polycab/KEI/RR Cables/Finolex or equivalent	<ul style="list-style-type: none"> a. Comply with IS 694 standards b. 2 core 		
14	PVC Conduit Pipe	The PVC Conduit Pipe should have the following capabilities: -	Supreme/Plasto/Astra I or equivalent	<ul style="list-style-type: none"> a. ISI mark (IS:9537 Part-3), 7 digit CM/L Number, Brand Name must be written and visible on Conduit pipe 		
15	Rechargeable Battery 12V 7Ah	The Rechargeable Battery should have	Exide or equivalent			



		the following capabilities: -	
		a. Comply with IS 15549 standards b. Sealed Maintenance Free c. 12V 7Ah d. With built Battery Charger capable e. To be placed inside Control Panel	
16	Installation Charges	To comply with Labour Commissioner: Odisha Notification No.8584/LC Bhubaneswar dated 21.11.2025 or Chief Labour Commissioner (C) Notification File No. 1/6(1)/2025-LS-II dated 25/09/2025, under which the System Integrator (SI)/ Vendor is registered.	Specify the compliance authority

1. Technical Specifications of Integrated Alarm Control Panel

(Attach OEM Brochure)

Company (OEM) Name:		
Model Name:		
Sl No	Specifications	Compliance Yes/No
1	Microprocessor based	
2	12 wired zone control panel	
3	Inbuilt autodialer/ sim slot (supporting 4G services of all leading Telecom Service Providers i.e., Jio, VI, Airtel, BSNL)	
4	On-board backlit keypad	
5	LED Display	
6	10 independent programmable zones as fire, panic, temper, sensors, etc. (may two zones fixed for panic and temper)	
7	LED indicators showing system operational status	
8	LED indicators showing individual zone status	
9	Programmable Entry / Exit time 2 to 200 seconds	
10	Programmable Sounder time 2 to 15 minutes	
11	Automatic arming at pre-set time	
12	Automatic disarming at pre-set time	
13	Provision for Holiday	
14	Silent Arming	
15	Night mode Arming	
16	Unique Sound for fire alarm	
17	Non-volatile memory: programming and log	
18	Open Zone Indication	
19	Self-test on reset	
20	Automatic rearming after an intrusion	



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21	Multiple Sounder outputs	
22	Inbuilt Temper Switch	
23	Provision for inbuilt battery backup (12V 7AH SMF rechargeable)	
24	Internal Buzzer	
25	Mains Supply: 220 V, 50/60 Hz, AC	
26	Fuse on Main Board	
27	Support connections to Smoke Sensor, Heat Sensor, Response Indicator, Manual Call Point	
28	Programmed SMS facility for zones separately	
29	Programmed voice / phone call facility for zones separately	

Note:

1. SI / Vendors are required to specify Make and Model of all equipments quoted for. Technical Literature/ brochures regarding the products should invariably be provided along with technical part of the bid. The specification given in Annexure III is minimum requirement. Specification on the higher side is acceptable with minimum cost. Specification lower than the prescribed specification shall not be acceptable. Empanelment of vendors may be done on fulfillment of eligibility criteria and fulfillment of technical specification compliance.

2. All components of Security System (CCTV/IAS/BAS/FAS) are compatible to similar systems provided by other manufacture / supplier.

Yours faithfully,

Place:
Date:

Authorized Signatory
(Name & Designation)
Contact No:
Email id:

(Company seal)



Annexure IV

Notice inviting request for proposal (RFP) for empanelment of System Integrator(s) of repute for SITC and Maintenance of CCTV system at different branches / offices of Indian Bank in Bhubaneswar zone
(Letter to the bank on the OEM's Letterhead in Original)

To,
 The Deputy General Manager
 Indian Bank
 Zonal Office
 Bhubaneswar Zone

Dear Sir,

Subject: Authorization for Supply, Installation, Testing, Commissioning and Maintenance of NVR and Cameras (STQC qualified) for CCTV Surveillance System.

We _____ registered office at _____ having joint venture / authorized dealer etc. with _____, who are established and leading manufacturer of NVR, Cameras (STQC qualified), do hereby authorize M/s _____ having their registered office at _____

_____ to submit quote, negotiate, supply, install and provide after sales support for our range of under mentioned products quoted by them to meet the above mentioned tender:-

SN	Product		Make (OEM)	Model No.	Remarks
1	NVR and Cameras (STQC qualified)	NVR			
		Dome Camera			
		Bullet Camera			

Note: NVR and Cameras are of same make.

We also confirm that the above products meet the Technical specifications/ features as per the RFP.

We as OEM are responsible that the System Integrator uses genuine products. We will conduct Audit of the products being installed by the System Integrator, as and when required by the Bank without any extra cost, as a service support to the Bank.

We hereby confirm to extend our back to back technical support and meet warranty terms of 2/3 years as the case may be. Also, we as an OEM assure that the quoted models are not end of life and necessary spares would be provided at cost to bidder for period of five years, as per OEM standards for this tender/project.



We will submit a certificate annually on 31st March for the total number of NVR and Cameras (STQC qualified) supplied for installation of new CCTV System for Indian Bank to the agency.

Thanking you,

Yours faithfully,

Authorised Signatories
(Name & Designation, seal of the OEM)
Address
Contact No.
E-Mail



Annexure V

Notice inviting request for proposal (RFP) for empanelment of System Integrator(s) of repute for SITC and Maintenance of CCTV system at different branches / offices of Indian Bank in Bhubaneswar zone (Letter to the bank on the OEM's Letterhead in Original)

To,
 The Deputy General Manager
 Indian Bank
 Zonal Office
 Bhubaneswar Zone

Dear Sir,

Subject: Authorization for Supply, Installation, Testing, Commissioning and Maintenance of PoE Switch for NVR based CCTV Surveillance System.

We _____ registered office at _____ having joint venture / authorized dealer etc. with _____, who are established and leading manufacturer of PoE Switch for NVR based CCTV Surveillance System, do hereby authorize M/s _____ having their registered office at

_____ to submit quote, negotiate, supply, install and provide after sales support for our range of under mentioned products quoted by them to meet the above mentioned tender:-

SN	Product	Make (OEM)	Model No.	Remarks
1	PoE Switch			

We also confirm that the above products meet the Technical specifications/ features as per the RFP.

We as OEM are responsible that the System Integrator uses genuine products. We will conduct Audit of the products being installed by the System Integrator, as and when required by the Bank without any extra cost, as a service support to the Bank.

We hereby confirm to extend our back to back technical support and meet warranty terms of 2/3 years as the case may be. Also, we as an OEM assure that the quoted models are not end of life and necessary spares would be provided at cost to bidder for period of five years, as per OEM standards for this tender/project.

We will submit a certificate annually on 31st March for the total number of PoE Switch supplied for installation of new CCTV System for Indian Bank to the agency.

Thanking you,

Yours faithfully,



Authorised Signatories
(Name & Designation, seal of the OEM)
Address
Contact No.
E-Mail



Handwritten signature



Annexure VI

Notice inviting request for proposal (RFP) for empanelment of System Integrator(s) of repute for SITC and Maintenance of CCTV system at different branches / offices of Indian Bank in Bhubaneswar zone (Letter to the bank on the OEM's Letterhead in Original)

To,
 The Deputy General Manager
 Indian Bank
 Zonal Office
 Bhubaneswar Zone

Dear Sir,

Subject: Authorization for Supply, Installation, Testing, Commissioning and Maintenance of Surveillance Grade Hard Disk for NVR based CCTV Surveillance System.

We _____ registered office at _____ having joint venture / authorized dealer etc. with _____, who are established and leading manufacturer of Surveillance Grade Hard Disk for NVR based CCTV Surveillance System, do hereby authorize M/s _____ having their registered _____ office _____ at _____

_____ to submit quote, negotiate, supply, install and provide after sales support for our range of under mentioned products quoted by them to meet the above mentioned tender:-

SN	Product	Make (OEM)	Model No.	Remarks
1	Surveillance Grade Hard Disk			

We also confirm that the above products meet the Technical specifications/ features as per the RFP.

We as OEM are responsible that the System Integrator uses genuine products. We will conduct Audit of the products being installed by the System Integrator, as and when required by the Bank without any extra cost, as a service support to the Bank.

We hereby confirm to extend our back to back technical support and meet warranty terms of 2/3 years as the case may be. Also, we as an OEM assure that the quoted models are not end of life and necessary spares would be provided at cost to bidder for period of five years, as per OEM standards for this tender/project.

We will submit a certificate annually on 31st March for the total number of Surveillance Grade Hard Disk supplied for installation of new CCTV System for Indian Bank to the agency.



Thanking you,

Yours faithfully,

Authorised Signatories
(Name & Designation, seal of the OEM)
Address
Contact No.
E-Mail



Annexure VII

Notice inviting request for proposal (RFP) for empanelment of System Integrator(s) of repute for SITC and Maintenance of Integrated Alarm System at different branches / offices of Indian Bank in Bhubaneswar zone
(Letter to the bank on the OEM's Letterhead in Original)

To,
 The Deputy General Manager
 Indian Bank
 Zonal Office
 Bhubaneswar Zone

Dear Sir,

Subject: Authorization for Supply, Installation, Testing, Commissioning and Maintenance of Integrated Alarm System.

We _____ registered office at _____ having joint venture / authorized dealer etc. with _____, who are established and leading manufacturer of Integrated Alarm Panel do hereby authorize M/s _____ having their registered office at _____

_____ to submit quote, negotiate, supply, install and provide after sales support for our range of under mentioned products quoted by them to meet the above mentioned tender:-

SN	Product	Make (OEM)	Model No.	Remarks
1	Integrated Alarm Panel (with integrated Fire PCB)			

We also confirm that the above products meet the Technical specifications/ features as per the RFP.

We as OEM are responsible that the System Integrator uses genuine products. We will conduct Audit of the products being installed by the System Integrator, as and when required by the Bank without any extra cost, as a service support to the Bank.

We hereby confirm to extend our back to back technical support and meet warranty terms of 2/3 years as the case may be. Also, we as an OEM assure that the quoted models are not end of life and necessary spares would be provided at cost to bidder for period of five years, as per OEM standards for this tender/project.

We will submit a certificate annually on 31st March for the total number of Integrated Alarm Panel supplied for installation in Indian Bank to the agency.

Thanking you,

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Yours faithfully,

Authorised Signatories
(Name & Designation, seal of the OEM)
Address
Contact No.
E-Mail



02

Financial Bid
(Exclusive of taxes and GST)

A. CCTV System

NVR based (STQC qualified) CCTV system Price List							
SI No.	Description of Goods	Brand / Make	Model	Unit	Qty	Rates quoted per Unit	Total Cost
1	16 Channel NVR			Nos.	1		
2	8 TB Surveillance Grade Hard Disk			Nos.	2		
3	2 MP IP Bullet Camera			Nos.	2		
4	2 MP IP Dome Camera			Nos.	10		
5	16 + 2 Port PoE Switch			Nos.	1		
6	21.5" Monitor			Nos.	1		
7	CAT 6 Network Cable			Mtrs.	150		
8	PVC Conduit Pipe			Mtrs.	120		
9	Steel Cabinet 2U Rack Unit			Nos.	2		
10	Registered Jack - 45 Connector			Nos.	28		
11	PVC Box			Nos.	12		
12	Installation Charges						
Total (exclusive of taxes and GST) - Quoted Amount Rs. (In Words)							

B. Integrated Alarm System

Integrated Alarm System Price List							
SI No.	Description of Goods	Brand / Make	Model	Unit	Qty	Rates quoted per Unit	Total Cost
1	Integrated Alarm Control Panel			Nos.	1		
2	Panic Switch (Hand Operated)			Nos.	5		
3	Magnetic Sensor			Nos.	4		



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4	Vibration Sensor			Nos.	2		
5	Quad PIR Motion Sensor			Nos.	2		
6	Internal Sounder			Nos.	1		
7	External Sounder			Nos.	1		
8	Intruder Alarm Cables			Mtrs.	120		
9	Smoke Detector			Nos.	5		
10	Heat Detector			Nos.	2		
11	Response Indicator			Nos.	1		
12	Manual Call Point			Nos.	1		
13	FRLS Cable			Mtrs.	50		
14	PVC Conduit Pipe			Mtrs.	120		
15	Rechargeable Battery 12V 7Ah			Nos.	1		
16	Installation Charges						
Total (exclusive of taxes and GST) - Quoted Amount Rs. (In Words)							

C. Annual Maintenance Contract (AMC)

AMC charges per year per branch / office / currency chest / offsite ATM (minimum 4 visits per year, i.e. one visit per quarter)		
SI No	Description of Services	Total Cost (per Year)
1	Maintenance of Security Systems (includes CCTV, CCTV Connection to Bank's Network, Burglar Alarm System, Fire Alarm System and Autodialer)	
Total (exclusive of taxes and GST) - Quoted Amount Rs. (In Words)		

L-1 would be determined based on following:

GRAND TOTAL (A+ B+ C)	Rs.
GRAND TOTAL IN WORDS (A + B+ C): Rupee..... (Exclusive of Taxes)	



MV

Yours faithfully,

Place:

Date:

(Company seal)

Authorized Signatory
(Name & Designation)

Contact No:

Email id:



PS

Annexure IX

OPTIONAL ITEMS FOR WHICH RATE HAS TO BE QUOTED SEPARATELY.

[Indicative Prices- Will not be reckoned for determine L – 1 vendor]

Sl No	Description of Goods	Brand / Make	Model	Unit	Qty	Rates quoted per Unit	Total Cost
1	16 Channel DVR			No.	1		
2	8 Channel DVR			No.	1		
3	4 Channel DVR			No.	1		
4	Dome Camera (2MP, IR, for DVR System)			No.	1		
5	Bullet Camera (2MP, IR, for DVR System)			No.	1		
6	Standalone IP Camera with 64 GB Memory Card			No.	1		
7	Copper (3+1) Cable for DVR System			Mtr.	50		
8	Power Supply for 8 cameras in DVR System			No.	1		
9	BNC / DC Connector			No.	1		
10	4 Zone Microprocessor based Fire Alarm Penal with / without inbuilt autodialer)			No.	1		
11	GSM based Autodialer			No.	1		

[NOTE: The lowest rates quoted by the vendor during tendering for the above listed items, will be considered as L-1 rates for these items only.]



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