

INVITATION OF TENDER

EMPANELMENT OF VENDORS FOR ANNUAL MAINTENANCE AND RATE CONTRACT FOR CCTV, FIRE ALARM, BURGLAR ALARM SYSTEM & GSM AUTO DIALER SYSTEM IN BRANCHES / ATMs & OFFICES OF INDIAN BANK UNDER ZONAL OFFICE GUWAHATI.

Tender Documents Availability: **07 May 2026**

Last date of Submission of Tender: **28 May 2026 till 12:00 Noon.**

Date of Technical Bid Opening: **28 May 2026 at 04:00 Pm.**

Date of Financial Bid Opening: Will be intimated to the eligible **Vendors** by email/Phone

Cost of Tender Documents: NIL

Earnest Money Deposit: NIL

Schedule of Events

Date of commencement of Tender Process	Date - 07 May 2026. Time - 10:00 AM
Date and time for Pre Bid Query	Date - From 07 May, 2026 to 11 May, 2026 Time - From 3:00 Pm to 4:00 Pm At Indian Bank, Zonal Office, Guwahati.
Last date and Time for submission of Tender including Technical and Financial Bids ("Tender Due Date").	Date - 28 May, 2026. Time - 12:00 Noon
Date and Time for opening of the Technical Bid.	Date - 28 May, 2026. Time - 04:00 PM Venue: Indian Bank, Zonal Office, Guwahati, Assam - 781007.
Date and Time for opening of Financial Bids.:	Date and time will be intimated to qualified vendor by e-mail/telephone after evaluation of Technical Bids. Venue: Indian Bank, Zonal Office, 3 rd Floor, G L Publication Building, G.S Road, Ulubari, Guwahati, Assam 781007.
Address for Communication & Submission of Bids	Indian Bank, Zonal Office, 3 rd Floor, G L Publication Building, G.S Road, Ulubari, Guwahati, Assam 781007.
Contact Official	Zonal Security Officer, (+91) 8257904977
Cost of Document & Earnest Money Deposit	NIL

Important Terms

Terms	Definitions
Bank	Indian Bank
ZO	Indian Bank, Zonal Office, 3 rd Floor, G L Publication Building, G.S Road, Ulubari, Guwahati, Assam 781007.
Branch	Indian Bank Branch (including ATM site, if available) under Zonal Office Guwahati.
Vendor/Bidder	Participating Company/Firm/Manufacture/Authorized dealer.
OEM	Original Equipment Manufacturer.
NA	Not Applicable
Bidder	A firm



NOTICE INVITING TENDER



EMPANELMENT OF VENDORS FOR ANNUAL MAINTENANCE AND RATE CONTRACT FOR CCTV, FIRE ALARM, BURGLAR ALARM & AUTO DIALER SYSTEM IN BRANCHES / ATMs & OFFICES OF INDIAN BANK UNDER ZONAL OFFICE GUWAHATI

1. Indian Bank, Zonal Office GUWAHATI invites sealed tenders from reputed Companies / Firms for empanelment of vendors for annual maintenance and rate contract for CCTV, Fire Alarm, Burglar Alarm & Auto Dialer Systems in branches/ATMs/Office of Indian Bank under Zonal Office Guwahati, Assam.
2. Indian Bank Zonal Office Guwahati has a network of 76 Branches, 01 Currency Chests & 04 Office spread across 18 districts of Assam (Barpeta, Bongaigaon, Cachar, Chirang, Darrang, Dhurbi, Dima Hasao, Goalpara, Hailakandi, Hojai, Kamrup, Kamrup Metro, Karimganj, Kokrajhar, Morigaon, Nagaon, Nalbari, Sonitpur,), Tripura, Meghalaya, Mizoram & Manipur States. The branches / ATMs & Offices function directly under the Zonal Office Guwahati.
3. The tender forms can be downloaded from our website www.indianbank.in.
4. Tenders are to be submitted in Two Bid system consisting of Technical bid and Financial bid in two separate sealed covers marked "**Technical Bid**" and "**Financial Bid**" and these two sealed covers will be put in another sealed cover superscribing "**Offer for Annual Maintenance and Rate Contract for CCTV System, Fire Alarm, Burglar Alarm & Auto Dialer Systems**) in Branches/ ATMs & Offices of Indian Bank under Zonal Office Guwahati".
Incomplete tenders / late tenders / tenders not in the form specified in **Annexure-I, Annexure-II & Annexure-III** are liable to be rejected.

Address for submission of tenders:

**Indian Bank
Zonal Office - Guwahati
3rd Floor, G L Publication Building,
G.S Road, Ulubari,
Guwahati, Assam-781007**

5. Indian Bank reserves the right to accept or reject in part or full of any or all the offers without assigning any reasons thereof. Tenders from agents / brokers will not be accepted.


Deputy Zonal Manager




GENERAL INSTRUCTIONS FOR BIDDERS:

1. Indian Bank Zonal Office Guwahati, invites sealed quotations under two bid systems i.e. Technical Bid and Financial Bid, for empanelment of vendors for annual maintenance and rate contract for CCTV, Fire Alarm, Burglar Alarm & GSM Auto Dialer Systems in Branches / ATMs & Offices of Indian Bank under Zonal Office Guwahati as per the format enclosed in Annexure I to III of this document.

2. These will be put in separate sealed covers super scribed respectively as "Technical Bid" and "Financial Bid". Both sealed envelopes should be put in another sealed cover superscribed as "Offer for Annual Maintenance and rate contract for CCTV, Fire Alarm, Burglar Alarm & GSM based Auto Dialer Systems in Branches/ATMs & Offices of Indian Bank under Zonal Office Guwahati". Any Financial bid found open for any reason shall make the bidder ineligible for participation.

3. Indian Bank Zonal Office Guwahati has a network of 76 Branches, 01 Currency Chest & 04 Office spread across 18 districts of Assam (Barpeta, Bongaigaon, Cachar, Chirang, Darrang, Dhubri, Dima Hasao, Goalpara, Hailakandi, Hojai, Kamrup, Kamrup Metro, Karimganj, Kokrajhar, Morigaon, Nagaon, Nalbari, Sonitpur,), Tripura, Meghalaya, Mizoram & Manipur States.. The branches / ATMs & offices function directly under the Zonal Office Guwahati.

4. Eligibility Criteria

A vendor has to fulfill the following eligibility criteria:

- a) The prospective Vendor should be a reputed manufacturer / dealer / sub-dealer of CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer System for the branch/make specified in our Annexure I to V.
- b) The prospective Vendor should have a Certificate of Registration with Registrar of Companies or Registrar of Firms or have a letter of proprietorship.
- c) The prospective Vendor should have a registered office in Guwahati and/or in Assam and sale service networks in the state of Assam, Meghalaya, Mizoram, Manipur & Tripura (priority will be given to vendors having service network in Assam, Meghalaya, Mizoram, Manipur & Tripura. Furnish certificate issued under shop & establishment registration. The Bank may inspect the facilities of the Manufacturer/Firm/Company/Dealer/ Vendor to verify the genuineness and to ensure the conformity with the details given. (Details to be provided in Format Annexure I)
- d) The prospective vendor should have minimum 3 years of experience in dealing with CCTV System.
- e) There is no minimum limit to annual turnover. However, the prospective applicant/vendor should be in profit for last three years. (Relevant copies of Balance Sheets and IT return to be submitted).
- f) The prospective vendor should be registered under the appropriate authority for GST. Vendor should provide the GST PAN/ TAN Number etc allotted by competent authority.
- g) The prospective vendor should have registrations with States Tax, GST, ESI
- h) The prospective vendor should have requisite trade/manufacturing/Factory License from appropriate authority (BIS).
- i) The manufactures /dealer distributor should have never been blacklisted by any other public sector bank.
- j) The vendor should have ability to commence service within 15 days from date of placement of order.
- k) Vendors may be asked to submit copy of certification of equipment i.e. UL/CE/FCC, copy of document of authorization from manufacturer to Indian dealers and from Indian dealer to supplier undertaking that the cards supplied are original.
- l) Vendor should have adequate technician in the field and well equipped after sale service center at Guwahati / other cities of Assam/Meghalaya/Manipur/Mizoram & Tripura to provide seamless services wherever required. ***The vendor should attend and repair the complaint /breakdown within 24 hours from reporting over email/telephone.***



m) Vendor should support for retrieval of image for dispute resolution, necessary software for retrieval of data from the DVR/NVR Hard disc at no additional cost.

5. **Selection Process:** Offers will be evaluated in the following stages:

(a) **Stage I** Offers will be evaluated against the stipulated minimum eligibility criteria. *Offers not complying with the eligibility will be rejected summarily.*

(b) **Stage II** Short listing of Vendors/Firms/Suppliers will be based on the evaluation of the Technical requirement complied with Tender document and satisfactory feedback from the reference sites and other clients of the vendors.

(c) **Stage III** The price bids of only short listed vendors (who qualify in technical evaluation) will be opened. The Bank can split the order amongst the vendors who have been identified as **L1, L2 and/or L3 Bidder**. Bank at its sole discretion may also choose to allocate the order up to maximum of 3 bidders provided the qualified bidders are willing to match the L1 Price. For number of vendors to be empanelled, Bank's decision will be final. **Empanelment can be for maximum of 3 years.** Work order will be served for a period of one year and reviewed after every one year based on the feedback received from branches regarding services provided.

(d) **Technical Bid:**

- (i) Technical bid shall be in a separate sealed envelope & it should be superscribed in bold "**Technical Bid**".
- (ii) Technical Bid should contain Annexure I (Application), Annexure II (General Information), Annexure III (List of Enclosures), Annexure IV (Certificate of Undertaking) and Annexure V (Technical Specifications).
- (iii) The selection/short listing of the applications so received will be done by carrying out evaluation and checking of various parameters/ criteria fixed by the Bank/Committee.
- (iv) The Technical bids shall be opened at schedule as mentioned above or any suitable date as decided by the Banks committee for the purpose. If any change in the date will be intimated by email/Mobile of the bidders mentioned on the envelope.
- (v) An undertaking to be submitted that firm is capable of undertaking installation, repair and maintenance of CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer System (including maintenance of existing Systems) in rural & far away areas where Bank Branches/ATMs are located. (Annexure IV)

(e) **Financial Bid** (Annexure VI)

- (i) Financial bid shall be submitted in a separate sealed envelope. It should be superscribed in bold "**Financial Bid**".
- (ii) Financial bids of only technically qualified shortlisted bidders will be opened.
- (iii) The financial bids should contain all relevant rates and charges (service charge/installation charge), taxes and the rates should be quoted in Indian Rupees only.
- (iv) The Bank may select multiple vendors for entering into rate contract and becoming L1 is not the only criteria.
- (v) Applicants to note that the rates quoted will be remain unchanged for three years.
- (vi) The empanelment is valid for one year with a clause to extent the contract for two times one year each based on annual review keeping all other terms and conditions fulfilled.



(f) Interested bidder may arrange to submit their application duly complete in all respects in a sealed cover superscripted "Offer for Annual Maintenance and Rate Contract for CCTV System (NVR/DVR based), Fire Alarm, Burglar Alarm & GSM Based Auto Dialer Systems in Branches/ Offices of Indian Bank under Zonal Office Guwahati" and this envelope should contain two separate envelopes superscripted as:-

Envelope 1: Technical Bid

Envelope 2: Financial Bid (CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer Systems)

The application must reach at Indian Bank Zonal Office Guwahati address on or before 28 May 2026, 12:00 Noon.

6 SCOPE OF WORK

A. For Supply, Installation & Commissioning of Security Gadgets Viz., CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer Systems:

- (i) Vendor being the supplier of own design/authorized dealer of OEM, shall supply suitably designed, manufactured and tested CCTV, Fire Alarm & Burglar Alarm systems. The design standards, materials or components used, manufacturing process shall all conform to the respective UL/BIS Code and any other standards mentioned elsewhere in this tender as applicable. The vendor shall be solely responsible for the entire design/ specification, safety aspects of the entire Security Gadgets system and related works as detailed in the tender notwithstanding the specifications furnished hereunder.
- (ii) Each Branch/ATMs/Office shall have 4/8/16 cameras (Different types Bullet/Dome/IP etc) as per requirement. The exact requirement shall be intimated to the qualified bidder after submitting drawing of camera positions for our approval. The Bank shall arrange for input power supply with necessary input supply.
- (iii) Integration of CCTV System with Bank's own Network System,
- (iv) To configured CCTV System to the bank's NTP server for **Remote Live view of Branches.**
- (v) To synchronize **the time in CCTVs through NTP Servers.**

B. AMC for Maintenance of Supplied CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer System:

- (i) Time is the Essence of Contract: The vender requested to note that the CCTV system is to be provided to the Branches/ATMs & Offices if for any reasons the work of supply & commissioning is delayed the Bank's reputation and commitments will be affected and penalty stipulated as per liquidated damages will be levied with-out any requirement on the part of the Bank to establish the actual loss in monetary terms. This aspect shall be the terms of this tender and will be binding on the tenderer.
- (ii) The vender shall maintain the **CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer System** and ensure that it works as per the tendered parameters.
- (iii) All the repairs and replacements of spares shall be carried out which are necessitated due to unserviceable condition of components of **CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer System** as per tender stipulations upon written communication from the Bank. All the newly replaced components shall be invariably covered for the **warranty period of one year and any malfunctioning of the component shall be replaced free of cost.** However the repairs and replacements necessitated by loss or damage due to misuse or accident, fire or natural calamities shall not be covered under the scope of AMC.
- (iv) The vender shall **inspect the equipment at least once in a quarter as a part of preventive maintenance.** This is apart from any breakdown visits that may be required which may emanate in between the two preventive maintenance inspections.
- (v) The maximum breakdown time shall be 24 hours from the time of receiving the complaint over phone or by email. If the vender is not in a position to set right the defect or repair and put back the **CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer System** to working condition within 24 hours, a standby unit to suit the tender parameters should be provided immediately.



- (vi) During the Preventive Maintenance the vender shall inspect/ check the equipment and record the following in service report/log book, which shall be verified and confirmed by the bank's representative.
- CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer System: Any malfunctioning of the components.
 - Any other remarks regarding the **CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer System**.
 - Any steps to be taken by bank for working of CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer System.
 - CCTV, Fire Alarm & Burglar Alarm System** must be cleaned properly for removal of Dust.
 - Cleaning of CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer System & Focusing of Camera Lenses must be carried out during visit.

(vii) **CCTV Camera & Housing:**

- Camera / lens focus and auto iris adjusted properly.
- Camera field of view is adjusted to customer's requirements.
- Camera / housing viewing window are clean, inside and outside; Camera is dust free.
- Interior's camera enclosure is clean and dry.

(viii) **CCTV, Fire Alarm & Burglar Alarm Systems' Wires & Cables:**

- Check wiring and cable harnesses for wear and tear.
- Check to make sure cable is dressed properly.
- Check connectors and cable entry points for loose wiring.
- CCTVs Coaxial cable is transmitting an adequate video signal to control room. Signal should be free of distortion, tearing, hum-bars, Electro Magnetic Interference and rolling, etc.
- Make sure all coaxial connectors are insulated from conduit and pull boxes.

(ix) **CCTVs Control Equipment:**

- Monitors are free from picture burn-in and distortion.
- Monitors have proper contrast and brightness.
- DVR/NVR's are functioning properly and provided distortion free recording.
- All control equipment is operational and kept in Rack under Lock & Key.
- Clean monitor screens, control panels, and keyboards with a diluted cleaning solution.
- Check all coaxial connectors on the back panels for loose connections.
- Check all power connections to insure AC plugs are not loose or power cables frayed.

(x) **Performance and Product Certification:**

- The products of the bidder must have certification of quality given by the Bureau of Indian Standard (BIS) and acceptable to the Bank. The product should be based on latest technology for the specific requirement.
- OEM Certificate: The bidder should have OEM certificate along with confirmation that they would supply the spare parts for the quoted components for a period of 03 years from the date of installation.
- Documents of Manufacturing License/Product certification copies/IS certificate of products to be submitted.
- Preferred Brands/Makes given in **Annexure V**.
- The Bidder should not have been blacklisted by any PSU/PSB/Government organization in past 03 years. Bidders Bank Account should not be classified as NPA by any Bank. A self declaration in this regards to be submitted by bidder along with Bid Documents.

7. **Payment Terms:** No advance Payments shall be made against purchase order. Payment shall be made after delivery & installation of CCTV systems as per site basis. The payment shall be made



against delivery challans and invoices and commissioning reports duly signed by Branch Manager. The Annual Maintenance Charges will be paid quarterly subject to satisfactory maintenance for the last quarter. Vendors failing to render requisite maintenance service visits shall be paid only on the prorated basis for the number of mandatory service visits. **AMC charges shall be paid at zonal office only.**

8 Terms are Conditions of contract:

Indian Bank's Right to accept/reject any or all application:

- (i) Indian Bank reserves the right to accept/reject any or all applications and to annul the rate repair contract process at any time prior /after the Tender Process without assigning any reason thereof. The decision of the Bank, in this regard shall be final and binding on all concerned.
- (ii) Indian Bank reserves the right to split and distribute the service area work among the participating bidders partly or fully amongst the bidders agreeing to work upon the lowest quoted rates. Indian Bank reserves the Rights to issue clarifications, Addendum and corrigendum etc.
- (iii) Discrepancies or omission, if found by any bidder, in the terms and conditions of the Tender document or if any clarification is sought by the bidder, a written request to the application inviting authority for correction/clarification or interpretation can be submitted up to 12:00 PM, 11 May' 2026 at z046@indianbank.co.in. Indian Bank can issue clarifications, addendums or corrigendum etc. at any time. The same shall be published in the Bank's Website. The bidders are advised to regularly visit the Bank's website.

9. Conditions for Application Rejection /Cancellation:

- (i) Any effort by bidder/applicant to influence Indian Bank's decisions on evaluation and registration process may result in rejection of application or cancellation of registration.
- (ii) Conditional applications will not be considered and will be rejected summarily.
- (iii) Submission of false/fake documents or if the information provided by the bidder is found to be incorrect/ misleading at any stage/ time during the rate contract process or thereafter may lead to rejection of application.
- (iv) Applications received by Indian Bank after the last date and time prescribed in the Tender Notice/ Application without signature of authorized person/Incomplete applications shall be rejected.
- (v) Malpractice/attempt to influence /Manipulation of rates by itself or by cartelization shall be viewed seriously and the bidder(s) will be summarily rejected.
- (vi) If the bidders are found not complying with any of the eligibility criteria/ if the performance / services of the bidder found to be sub-standard/ if the Bills raised by bidders are found false/ amplified/ manipulated results into cancellation of work.
- (vii) Any other grounds as decided by Indian Bank Management.

10. Monitoring of Performance and other conditions:

The bidder's performance on the job will be constantly monitored for quality, adherence to the safety norms, labour /statutory regulations, conduct /discipline etc. while executing jobs. After deviations from stated conditions can led to appropriate deterrent action as deemed fit by Indian Bank.

- (i) Indian Bank reserves the exclusive rights and absolute discretion to call for tenders for any job
or

Otherwise as deemed fit from open market, even during the validity of the rate contract period.

- (ii) Successful rate contract by Indian Bank is no guarantee of any future award of contract or inclusion of a particular tender list.

11.Earnest Money Deposit: As a goodwill gesture towards prospective applicants, the Indian Bank, Zonal Office Guwahati has waived off the Earnest Money Deposit for this rate contact tendering process.

12. Governing Law and Disputes:



The provisions of this tender shall always be subject to Government Notifications, any rules/guidelines that may be in force from time to time. All disputes or differences whatsoever arising between the parties out of or in relation to the construction, meaning and operation or effect of these Tender Documents or breach thereof shall be settled amicably, If however the parties are not able to solve them amicably, the same shall be settled by arbitration in accordance with the provisions of "Arbitration and Conciliation Act-1996" or any statutory modifications or re-enactments thereof and the rules made there under and for the time being in force, shall apply to the arbitration proceedings. The arbitrator shall be appointed with the mutual consent of both the parties. However there is a provision of appeal if either party is not satisfied with the arbitration award. During the arbitration proceedings the Vendor shall continue to work under the Contract unless otherwise directed in writing by the Bank or unless the matter is such that the work cannot possibly be continued until the decision of the arbitrator is obtained. Any appeal will be subject to exclusive jurisdiction of courts at Guwahati.

13.Liquidate Damages: Any delay in completion of work over the stipulated period will attract penalty of 0.5% of the contract value (site basis) per week subject to maximum of 10% of the contract value, The Bank reserve its rights to recover this amount by any mode, which includes adjusting from any payment to be made by the Bank to the Vendor.

14. Validity period: The successful bidder/firms/Vendors will remain in the list of the Bank for three(03) years from the date of contract or till the completion of next contract period at the Bank's own discretion (whichever is earlier).

- (i) The rate contract will be valid for three (03) years. On successful completion of one year, renewal for second year subject to the satisfactory performance and review by security department. Revision of rates during the contract period will not be entertained by Bank apart from revision of government taxes and minimum wages act (central) subject to submission of proof.
- (ii) Contract will be valid only, if all the eligibility criteria mentioned the Tender Notice are fulfilled during the entire contract period.
- (iii) If the service provided by the bidder is found to be poor and unsatisfactory or if at any point of time during the tender process it is found that the information provided by the bidder is false, the bank reserves the right to cancel the contract. Bank decision in this regard will be final.

15.Availability of Spares:

Vendor should ensure that the spares for the product offered are available for at least 3 years from the day of installation of equipment. No obsolete equipment should be supplied to the bank.

16. Patent Rights:

The supplier shall indemnify the purchaser against all third party claims of infringement of patent, trademark or industrial design rights arising from use of the Gadgets, or any part thereof in India. The supplier shall, at their own expense, defend and indemnify the bank against all third party claims or infringement of intellectual Property Right, including Patent, trademark, copyright, trade secret or industrial design rights arising from use of the products or any part thereof in India or abroad. The supplier shall expeditiously extinguish any such claims and shall have full rights to defend it there from. If the Bank is required to pay compensation to a third party resulting from such infringement, the supplier shall be fully responsible for, including all expenses and court and legal fees. The Bank will give notice to the Supplier of any such claim without delay, provide reasonable assistance to the Supplier in disposing of the claim, and shall at no time admit to any liability for or express any intent to settle the claim. The Supplier shall grant to the bank a fully paid-up, irrevocable, non-exclusive license throughout the territory of India or abroad to access, replicate and use software (and other software items) if any, provided by the supplier, including-all inventions, designs and marks embodied therein in perpetuity.

17.Termination for Insolvency



The Bank may at any time terminate the Contract by giving written notice to the Bidder, if the Bidder becomes bankrupt or otherwise insolvent.

18. Liability

Vendor's aggregate liability under the contract shall apply to third party claims for bodily injury/electric shock (including death) and damage to real property (due to malfunction of equipment) and tangible personal property caused by vendor's gross negligence/lapse or due to below standard equipments used by Vendor. The Vendor shall be liable for any indirect, consequential, or special damages due to malfunction of the security equipments under the agreement/purchase order.

19. Warranty

The offer must include on-site warranty from the date of installation and commissioning of the equipments however there should not be any additional cost for the warranty period. "No AMC" charge will be admissible in warranty period however quarterly service visit is mandatory during warranty period.

20. Force Majeure

Notwithstanding the above provisions, the successful bidder shall not be liable for penalty or termination for default, if and to the extent that it's delay in performance or other failure to perform its obligations under the contract is the result of an event of Force Majeure. For purposes of this clause, "Force Majeure" means an event beyond the control of the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include, but are not restricted to, wars or revolutions and epidemics. If a Force Majeure situation arises, the Bidder shall promptly notify the Bank in writing of such condition and the cause thereof. Unless otherwise directed by the Bank in writing, the Bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means of performance not prevented by the "Force Majeure" event.

21. Nuisance

The Vendor shall not at any time do cause or permit anyone to or cause any nuisance on the site or do anything which shall cause unnecessary disturbance of inconvenience to the Bank, Owners, Tenants or occupier of other properties near the site and to the customers/public generally.

22. No commitment to accept lowest or any tender:

The Bank shall be under no obligation to accept the lowest or any other offer received in response to this notice and shall be entitled to reject any or all offers without assigning any reasons whatsoever. The bank will have right to opt for any new technology optimum for the Banks usage.

23. Deliverables and Timelines:

The Vendor should ensure that the defects reported in the Security Gadgets/System or its components, software etc supplied to the Bank on any working day are set right within one day. The defect will be reported by the office /branch directly to the vendor, may be in the form of oral, telephone, notice, email etc or any other means of communication. The vendor shall generate a complain no. for tracking the complaint status. In case the system or any equipment cannot be repaired within the stipulated period, the vendor should provide a replacement till the system/equipment is returned duly repaired.

24. Technical Specification: As per Annexure V.



Application for participation in Tender for Annual Maintenance and Rate Contract for CCTV System, Fire Alarm System, Burglar Alarm & GSM Based Auto Dialer System in Branches /ATMs/ Offices of Indian Bank under Zonal Office Guwahati.

To,
The Assistant General Manager
Indian Bank Zonal Office Guwahati
3rd Floor, G L Publication Building,
G.S Road, Ulubari, Guwahati,
Assam 781007

Dear Sir,

Subject: Application for participation in Tender for Annual Maintenance and Rate Contract for CCTV, Fire Alarm, Burglar Alarm & GSM Based Auto Dialer System in Branches / ATM / Offices of Indian Bank under Zonal Office Guwahati.

1. This has reference to the captioned subject, I/We have carefully read and understood the criteria mentioned in the Tender Notice released on the website of the Bank.
2. Accordingly, I/we now submit the application form duly completed in all respect & signed, together with certified copies of the requisite documents for participation in Tender for Annual Maintenance and Rate Contract for CCTV, Fire Alarm & Burglar Alarm Systems in Branches/ATM/ Offices of Indian Bank under Zonal Office GUWAHATI.
3. I/We confirm that all information given herein is true to best of my/our knowledge. I/We also understand and confirm that if any of the information given is found to be incorrect either fully or partially or any false/fake documents is submitted at any stage, you may reject the application summarily and also take any legal action as per law.
4. I/We agree that I/We have no objection if enquiries are made about the work listed by me /us herein above and or in the accompanying sheets.
5. It is also confirm that. I/We hereby agree with all the Terms and Conditions laid down in the application/Tender documents.

Yours faithfully

Place:
Date:

Signature of Authorized Signatory
Name & Designation of Authorized
(Signatory with Seal of the Company)

Encl Documents:-



**GENERAL INFORMATION
TECHNICAL BID (Company Profile)**

Sl. No	PARTICULARS OF THE COMPANY	DETAILS
1	Name of the Company	
2	Full Address	
3	Telephone & Mobile No.	
4	Fax No.	
5	E-Mail Address	
6	Constitution of the firm (whether Proprietary / Partnership / Pvt Ltd. / Public Ltd.	
7	Name of the Proprietor / Partner /Managing Director	
8	Year of Establishment	
9	Registration with the Registrar of Co.	
10	Name(s) of Contact Person (s) with address	
11	Registration with Tax Authority. a. PAN No. b. GST No. Attach latest IT Return filed copy & GST Return filed copy.(Last one Year)	
12	Balance sheet copies for last three years	
13	Address of the Office/Service Center in Assam/Guwahati/Meghalaya/Mizoram/Manipur/Tripura (Mention date of opening of office)	
14	Name & address of the Banker, Nature of facilities availed (if any) (Attach Banker's opinion letter on the Conduct of the Firm services).	
15	Whether an empanelled vendor for RBI / SBI/ Nationalized Banks	
16	Do you have any presently running contract with Indian Bank/PSB, If yes enclose performance report/work order of running contract.	
	DETAILS OF REGISTRATION WITH OTHER BANKS	
1	Name of the Bank	
2	Total Number of Systems supplied	
3	Since when empanelled	

Place:
Date:

Signature of Authorized Signatory
(Name & Designation with Seal of the Company)



List of Enclosures
(To be attached with Technical Bids)

SL. NO	DESCRIPTION	ENCLOSED (YES / No)
1	Certificate of registration of Company/Dealership	
2	Certificate of registration with Income Tax & GST etc	
3	Details of Company registered office at Assam/Manipur/Meghalaya/Mizoram/Tripura with names of employees address contact details email etc.	
4	IT Return & GST return	
5	Empanelled with Govt. organization/PSU/Banks etc.	
6	Presently running contract work order with Govt. organization/PSU/ Bank	
7	Experience of having Security Equipment maintenance contract with Indian Bank branches during Last three years	
8	STQC/ERTLETDC/ISC/BIS/DEALER certificate	
9	Customer reference (other than Indian Bank) if any	
10	Documentation product brochure, leaflets manuals warranty conditions etc	
11	Documents in support of any other information	

Place:
Date:

Signature of Authorized Signatory
(Name & Designation with Seal of the Company)



CERTIFICATE OF UNDERTAKING TO DO WORK IN RURAL/FAR AWAY BRANCHES, ATMS & OFFICES

We certify that we are ready to provide Annual Maintenance, Repair, Supply & installation services for CCTV, Fire Alarm, Burglar Alarm & Auto Dialer systems installed (existing as well as new installation) in the urban as well as rural and far away branches offices of Indian Bank under Zonal Office Guwahati as per terms and conditions mentioned in the Tender documents.

Indian Bank Zonal Office Guwahati is free to take actions against the firm in case of any deficiency in our services. The actions will be binding upon us.

Place:
Date:

Signature of Authorised Signatory
(Name & designation with seal of the company)



TECHNICAL SPECIFICATIONS FOR SUPPLY, INSTALLATION AND MAINTENANCE OF CCTV, FIRE ALARM, BURGLAR ALARM & GSM BASED AUTO DIALER SYSTEMS:

SPECIFICATIONS AND BRAND OF CCTV SYSTEM:

(1) NVR System with Accessories:

SL. NO	PARTICULARS	Make	Compliance (Yes / No)
1	32 Ch NVR with two SATA support	CP PLUS	
2	16 Ch NVR with two SATA support	CP PLUS	
3	8 Ch NVR with two SATA support	CP PLUS	
4	Monitor 19" / 32" HD LED	(a)ACER (b) COMPAQ(c) HP	
5	2 MP IP IR BULLET CAMERA	CP PLUS	
6	2 MP IP IR DOME CAMERA	CP PLUS	
7	Standalone IP IR Dome Camera 2MP with SD Card Spt.	CP PLUS	
8	2 MP IP IR DOME vandal proof camera	CP PLUS	
9	2 MP IP IR BULLET vandal proof camera	CP PLUS	
10	08 PORT POE SWITCH	CP PLUS	
11	16 PORT POE SWITCH	CP PLUS	
12	4 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital/Seagate	
13	6 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital/ Seagate	
14	8 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital/Seagate	
15	10 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital/Seagate	
16	128 GB Micro SD Card, Class 10	Hp/SanDisk Ultra/Samsung	
17	256 GB Micro SD Card, Class 10	Hp /SanDisk Ultra/Samsung	
18	CAT6 Cable	D-Link	
19	PVC Pipe	ISI Approved	
20	Wireless Mouse		
21	4 u Rack		
22	Power Strip Extension Board 1.5 M		
23	U-clip (100 Pcs)		
24	Monitor Wall Mount for 19"		
25	Monitor Wall Mount for 32"		
26	PVC BOARD 4 x 4		

(2) DVR System with Accessories:

SL. NO	PARTICULARS	Make	Compliance (Yes / No)
1	4 Channel DVR (1080P) 1 SATA	CP PLUS	
2	8 Channel DVR (1080P) 2 SATA	CP PLUS	
3	16 Channel DVR (1080P) 2 SATA	CP PLUS	
4	2 MP (1080p) IR DOOM Camera	CP PLUS	
5	2 MP (1080p) IR Bullet Camera	CP PLUS	
6	2 TB Surveillance HARD DISK (2 Yrs Warranty)	WD/ Seagate	
7	4 TB Surveillance HARD DISK (2 Yrs Warranty)	WD/ Seagate	
8	6 TB Surveillance HARD DISK (2 Yrs Warranty)	WD/ Seagate	
9	8 TB Surveillance HARD DISK (2 Yrs Warranty)	WD/ Seagate	
10	SMPS Power Supply(4 Ch)	D-Link	
11	SMPS Power Supply(8 Ch)	D-Link	
12	SMPS Power Supply(16 Ch)	D-Link	
13	DVR ADAPTER	adnet	
14	CMOS Lithium-ion Cell Battery	Maxell	
15	BNC CONNECTOR	Honeywell	
16	DC CONNECTOR	Honeywell	
17	3+1 Cable	D-Link	



(3) SPECIFICATIONS AND BRAND OF BURGLAR ALARM SYSTEM:

SL. NO	PARTICULARS	Make	Compliance (Yes / No)
1	4 Zone Alarm Panel	SECURICO/AGNI	
2	GSM Auto -Dialer (Minimum 5 Numbers Connectivity)	SECURICO/AGNI/OTHERS	
3	PIR MOTION SENSOR	SECURICO	
4	Magnet Contact	SECURICO	
5	Panic Switch	SECURICO	
6	12v sounder	SECURICO	
7	12 v 7ah battery	EXIDE/AMARON	
8	2 CORE COPPER WIRE per Mtrs	ISI Approved	
9	PVC Pipe per Mtrs	ISI Approved	

(4) SPECIFICATIONS AND BRAND OF FIRE ALARM SYSTEM:

SL. NO	PARTICULARS	Make	Compliance (Yes / No)
1	4 Zone Fire Panel	AGNI	
2	Smoke Detector	AGNI	
3	Heat Detector	AGNI	
4	Fire Sounder	AGNI	
5	Manual Call point	AGNI	
6	Response Indicator	AGNI	
7	12 v 7ah battery	EXIDE/AMARON	
8	2 Core Copper Wire (per Mtrs)	ISI Approved	
9	PVC Pipe (per Metres)	ISI Approved	

(5) COMBINE ALARM PANEL BAS, FAS AND GSM DIALER WITH APP

SL. NO	PARTICULARS	Make	Compliance (Yes / No)
1	Galaxy 12 Zone 4016 GSM Control Panel	SECURICO/AGNI/OTHERS	
2	Seismic Detector	SECURICO	
3	Metal Shutter Contact	SECURICO	
4	Acoustic Glass Break Detector	SECURICO	
5	PIR Motion Sensor	SECURICO	
6	Magnet Contact	SECURICO	
7	Panic Switch	SECURICO	
8	12 v Sounder	SECURICO	
9	12 v 7ah battery	EXIDE/AMARON	
10	Smoke Detector	AGNI	
11	Heat Detector	AGNI	
12	Fire Sounder	AGNI	
13	Manual Call point	AGNI	
14	Response Indicator	AGNI	
15	12 v 7ah battery	EXIDE/AMARON	
16	2 Core Copper Wire per Mtrs	ISI Approved	
17	PVC Pipe per Mtrs	ISI Approved	

Place:

Date:

Signature of Authorised Signatory
(Name & designation with seal of the company)

PRICE BID FOR MAINTENANCE, SUPPLY & INSTALLATION OF CCTV, FIRE ALARM, BURGLAR ALARM & GSM BASED AUTO DIALER SYSTEMS & ITS COMPONENTS

(1) NVR System with Accessories:

SL. NO	PARTICULARS	Make	Quoted Price (Without GST)
1	32 Ch NVR with two SATA support	CP PLUS	
2	16 Ch NVR with two SATA support	CP PLUS	
3	8 Ch NVR with two SATA support	CP PLUS	
4	Monitor 19" HD LED	(a)ACER (b) COMPAQ(c) HP	
5	Monitor 32" HD LED	(a)ACER (b) COMPAQ(c) HP	
6	2 MP IP IR BULLET CAMERA	CP PLUS	
7	2 MP IP IR DOME CAMERA	CP PLUS	
8	StandAlone IP IR Dome Camera 2MP with SD Card Spt.	CP PLUS	
9	2 MP IP IR DOME vandal proof camera	CP PLUS	
10	2 MP IP IR BULLET vandal proof camera	CP PLUS	
11	08 PORT POE SWITCH	CP PLUS	
12	16 PORT POE SWITCH	CP PLUS	
13	4 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital / Seagate	
14	6 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital / Seagate	
15	8 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital / Seagate	
16	10 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital / Seagate	
17	128 GB Micro SD Card, Class 10	Hp/SanDisk Ultra /Samsung	
18	256 GB Micro SD Card, Class 10	Hp/SanDisk Ultra /Samsung	
19	CAT6 Cable	D-Link	
20	PVC Pipe	ISI Approved	
21	Wireless Mouse		
22	4 u Rack		
23	Power Strip Extension Board 1.5 M		
24	U-Clip (100 Pcs)		
25	Monitor Wall Mount for 19"		
26	Monitor Wall Mount for 32"		
27	PVC Board 4x4		
28	Cable Laying Charges		
29	Installation Charges / Shifting Charges		
30	AMC Offer (4 Visit per year)		
31	Emergency Call Charges / Additional Visit Charges		
32	Warranty Offer		

Note: Sl. No. 29, & 30 Rates/Charges may differ for branches under the States of Assam, Tripura, Mizoram, Manipur & Meghalaya.

(2) DVR System with Accessories:

SL. NO	PARTICULARS	Make	Quoted Price (Without GST)
1	4 Channel DVR (1080P) 1 SATA	Existing Old System	
2	8 Channel DVR (1080P) 2 SATA	Existing Old System	
3	16 Channel DVR (1080P) 2 SATA	Existing Old System	
4	2 MP (1080p) IR DOOM Camera	Existing Old System	
5	2 MP (1080p) IR Bullet Camera	Existing Old System	
6	2 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital/Seagate	
7	4 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital/Seagate	
8	6 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital/Seagate	
9	8 TB Surveillance HARD DISK (2 Yrs Warranty)	WesternDigital/Seagate	
10	SMPS Power Supply (4 Ch)	D-Link	
11	SMPS Power Supply (8 Ch)	D-Link	
12	SMPS Power Supply (16 Ch)	D-Link	



13	DVR ADAPTER	adnet	
14	CMOS Lithium-ion Cell Battery	Maxell	
15	BNC CONNECTOR	Honeywell	
16	DC CONNECTOR	Honeywell	
17	3+1 Cable	D-Link	

(3) SPECIFICATIONS AND BRAND OF BURGLAR ALARM SYSTEM:

SL. NO	PARTICULARS	Make	Quoted Price(Without GST)
1	4 Zone Alarm Panel	SECURICO/AGNI	
2	GSM Auto Dialer (Minimum 5 Nos Connectivity)	Active GD/AGNI/OTHERS	
3	PIR MOTION SENSOR	SECURICO	
4	Magnet Contact	SECURICO	
5	Panic Switch	SECURICO	
6	12v sounder	SECURICO	
7	12 v 7ah battery	EXIDE/AMARON	
8	2 CORE COPPER WIRE per Mtrs	ISI Approved	
9	PVC Pipe per Mtrs	ISI Approved	
10	Warranty		
11	Cable Laying Charges		
12	Installation Charges / Shifting Charges		
14	AMC Offer (4 Visit per year)		
15	Emergency / Addl. Charges per one visit		

NB: Sl. No. 14, & 15 Rates/Charges may differ for branches under the States of Assam, Tripura, Mizoram, Manipur & Meghalaya.

(4) SPECIFICATIONS AND BRAND OF FIRE ALARM SYSTEM:

SL. No	PARTICULARS	Make	Quoted Price (Without GST)
1	4 Zone Fire Panel	AGNI	
2	Smoke Detector	AGNI	
3	Heat Detector	AGNI	
4	Fire Sounder	AGNI	
5	Manual Call point	AGNI	
6	Response Indicator	AGNI	
7	12 v 7ah battery	EXIDE/AMARON	
8	2 CORE COPPER WIRE (per Metres)	ISI Approved	
9	PVC Pipe (per Metres)	ISI Approved	
10	Warranty		
11	Cable Laying Charges		
12	Installation /Shifting Charges		
13	AMC Offer (4 visit per year)		
14	Extra/Additional Visit Charges		

Note: Sl. No. 13, & 14 Rates/Charges may differ for branches under the States of Assam, Tripura, Mizoram, Manipur & Meghalaya.

(5) COMBINE ALARM PANEL BAS, FAS AND GSM DIALER WITH APP

SL. NO	PARTICULARS	Make	Quoted Price (Without GST)
1	Galaxy 12 Zone 4016 GSM Control Panel	Active GD/AGNI/OTHERS	
2	Seismic Detector	SECURICO	
3	Metal Shutter Contact	SECURICO	
4	Acoustic Glass Break Detector	SECURICO	
5	PIR Motion Sensor	SECURICO	
6	Magnet Contact	SECURICO	



7	Panic Switch	SECURICO	
8	12 v Sounder	SECURICO	
9	12 v 7ah battery	EXIDE/AMARON	
10	Smoke Detector	AGNI	
11	Heat Detector	AGNI	
12	Fire Sounder	AGNI	
13	Manual Call point	AGNI	
14	Response Indicator	AGNI	
15	12 v 7ah battery	EXIDE/AMARON	
16	2 CORE COPPER WIRE per Mtrs	ISI Approved	
17	PVC Pipe per Mtrs	ISI Approved	

Place:

Date:

Signature of Authorised Signatory
(Name & designation with seal of the company)



LIST OF BRANCHES/ATMs/OFFICES /CC

SL NO	BRANCH	DISTRICT	STATE	FLOOR
1	ATHGAON	KAMRUP (M)	ASSAM	1 FLOOR
2	AHOMGAON	KAMRUP (M)	ASSAM	1 FLOOR
3	BONGAIGAON AOC ROAD	BONGAIGAON	ASSAM	1 FLOOR
4	BELTOLA	KAMRUP (M)	ASSAM	GROUND
5	BARPETA ROAD	BARPETA	ASSAM	1 FLOOR
6	BIJAYNAGAR	KAMRUP	ASSAM	1 FLOOR
7	BALITARA	NALBARI	ASSAM	1 FLOOR
8	BARPETA	BARPETA	ASSAM	1 FLOOR
9	BARPUJIA	MORIGAON	ASSAM	1 FLOOR
10	BAZAR ICHERRA	KARIMGANJ	ASSAM	1 FLOOR
11	BHOTGAON	KOKRAJHAR	ASSAM	GROUND
12	BONGAIGOAN BOD ROAD	BONGAIGAON	ASSAM	1 FLOOR
13	BORKA	KAMRUP	ASSAM	1 FLOOR
14	CHANDMARI	SONITPUR	ASSAM	GROUND
15	DHEKIAJULI	SONITPUR	ASSAM	1 FLOOR
16	DHARAPUR	KAMRUP (M)	ASSAM	1 FLOOR
17	DHARAMSALA	DHUBRI	ASSAM	GROUND
18	DHUBRI	DHUBRI	ASSAM	1 FLOOR
19	DOLGOMA	GOALPARA	ASSAM	GROUND
20	DUDHPATIL	CACHAR	ASSAM	1 FLOOR
21	FATASIL	KAMRUP (M)	ASSAM	1 FLOOR
22	G S ROAD	KAMRUP (M)	ASSAM	1 FLOOR
23	G N B ROAD	KAMRUP (M)	ASSAM	1 FLOOR
24	BHANGAGARH	KAMRUP (M)	ASSAM	GROUND
25	GAMURIMURA	KAMRUP	ASSAM	GROUND
26	JAWAHARNAGAR	KAMRUP (M)	ASSAM	1 FLOOR
27	GUWAHATI MACHKHOWA	KAMRUP (M)	ASSAM	1 FLOOR
28	HATIPUKHURI	NAGAON	ASSAM	GROUND
29	HATIGAON	KAMRUP (M)	ASSAM	1 FLOOR
30	HALFLONG	DIMA HASAO	ASSAM	1 FLOOR
31	HAHIMBAZAR	KAMRUP	ASSAM	GROUND
32	HAILAKANDI	HAILAKANDI	ASSAM	GROUND
33	HAJO	KAMRUP	ASSAM	GROUND
34	JALALPUR	CACHAR	ASSAM	GROUND
35	KHANAPARA	KAMRUP (M)	ASSAM	1 FLOOR
36	KARIMGANJ	KARIMGANJ	ASSAM	1 FLOOR
37	KARIMGANJ BAZAAR	KARIMGANJ	ASSAM	1 FLOOR
38	KAURBAHA	KAMRUP	ASSAM	1 FLOOR
39	KHARIKHANA	NAGAON	ASSAM	GROUND
40	LAKHTOKIA	KAMRUP (M)	ASSAM	1 FLOOR
41	LUMDING	HOJAI	ASSAM	GROUND
42	MANGALDAI KARIM CHOWK	DARRANG	ASSAM	GROUND



43	HAIBARGAON	NAGAON	ASSAM	1 FLOOR
44	NORTH GUWAHATI	KAMRUP	ASSAM	GROUND
45	NOWGONG	NAGAON	ASSAM	1 FLOOR
46	PANBAZAR	KAMRUP (M)	ASSAM	1 FLOOR
47	PORARVITA	DHUBRI	ASSAM	GROUND
48	RAPC GUWAHATI	KAMRUP (M)	ASSAM	3 FLOOR
49	RAC GUWAHATI	KAMRUP (M)	ASSAM	3 FLOOR
50	DONGPAR (RANGIA)	KAMRUP	ASSAM	1 FLOOR
51	MAPC GUWAHATI	KAMRUP (M)	ASSAM	3 FLOOR
52	SILCHAR	CACHAR	ASSAM	1 FLOOR
53	SRCB ROAD, FANCY BAZAR	KAMRUP (M)	ASSAM	1 FLOOR
54	SALONAH	NAGAON	ASSAM	GROUND
55	SILCHAR HOSPITAL ROAD	CACHAR	ASSAM	1 FLOOR
56	TEZPUR BAZAR	SONITPUR	ASSAM	1 FLOOR
57	TARABARI	KAMRUP	ASSAM	1 FLOOR
58	TEZPUR NT ROAD	SONITPUR	ASSAM	1 FLOOR
59	TITAGURI	KOKRAJHAR	ASSAM	1 FLOOR
60	ULUBARI	CHIRANG	ASSAM	1 FLOOR
61	ZONAL OFFICE GUWAHATI	KAMRUP (M)	ASSAM	3 FLOOR
62	IMPHAL	IMPHAL WEST	MANIPUR	1 FLOOR
63	KAKCHING	KAKCHING	MANIPUR	1 FLOOR
64	KONGPOKPI	SENAPATI	MANIPUR	1 FLOOR
65	LAMSHANG	IMPHAL WEST	MANIPUR	GROUND
66	POROMPAT	IMPHAL EAST	MANIPUR	GROUND
67	URIPOK IMPHAL	IMPHAL WEST	MANIPUR	1 FLOOR
68	LAITUMKHRAH SHILLONG	EAST KHASI HILLS	MEGHALAYA	1 FLOOR
69	LUMSHNONG	EAST JAINTIA HILLS	MEGHALAYA	GROUND
70	SHILLONG POLICE BAZAR	EAST KHASI HILLS	MEGHALAYA	1 FLOOR
71	NONGPOH	RIBHOI	MEGHALAYA	1 FLOOR
72	MAWDIANGDIANG	EAST KHASI HILLS	MEGHALAYA	1 FLOOR
73	AIZAWL	AIZAWL	MIZORAM	1 FLOOR
74	AGARTALA SAKUNTALA ROAD	WEST TRIPURA	TRIPURA	1 FLOOR
75	AGARTALA HB ROAD	WEST TRIPURA	TRIPURA	1 FLOOR
76	CHEBRI	KHOWAI	TRIPURA	GROUND
77	DURGA CHOWMUHANI	DHALAI	TRIPURA	GROUND
78	GURKHA BASTI	WEST TRIPURA	TRIPURA	GROUND
79	UDAIPUR	SOUTH TRIPURA	TRIPURA	GROUND
80	NALBARI MEDICAL COLLEGE	NALBARI	ASSAM	GROUND

Note: List of branches/ATMs/Offices is not fixed & can be increase.

