

Ref: ZORJY/SEC/CCTV/AMC/TENDER/FY202627

Date: 07.05.2026

Note to Zonal Manager:

Sub: Approval for tender Inviting quotations for Rate Contract For New Installation, Repair And Maintenance Of CCTV System, rendering of Annual Maintenance Services for CCTV Systems of all branches/Offices and ATMs (Offsite/Onsite) in Rajahmundry Zone on contract basis.

It is submitted that the bank had earlier floated a tender Vide Ref No. ZORJY/SEC/AMC /TENDER/2024-2025 Dated 08.04.2024 for entering into a rate Contract for installation, Repair and Maintenance of CCTV Systems for a period of three (03) years.

Subsequently, the tender was finalized vide note Ref No. ZORJY/SEC/TENDER/AMC/CCTV/2024-25 Dated 26.06.2024 in favour of M/s Sun Infratech, Chennai, who continued the AMC services up to 30.06.2025. Thereafter, the vendor submitted surrender letter expressing inability to continue the service further.

In order to ensure uninterrupted maintenance of CCTV Systems installed at Branches/Offices/ATMs, the AMC vendor of Security Alarms M/s Leo Safety Systems Pvt.Ltd. was requested to continue the CCTV AMC Services for a temporary period i.e 01.07.2025 to 30.04.2026 on the same rates and Terms and Conditions of the existing Contract arrangement.

The temporary arrangement has now expired on 30.04.2026. since CCTV surveillance systems are critical security infrastructure for Branches/Offices and ATMs, it is essential to put in place a fresh AMC arrangement without further delay.

In view of the above, we may publish tender in Bank's website for obtaining quotations from eligible / approved contractors for allotment of work supply, installation, repair, maintenance and Non Comprehensive AMC of CCTV systems under Rate Contract for a period 03 Years, based on the lowest quotes submitted as per the Tender Document attached herewith. The details of the required services are enclosed along with this note.

Tender Document Availability	14.05.2026
Last date for submission of bids (Technical and Financial bid are to be submitted in separate covers and the covers are super scribed with the names as OEM Certificate and Financial Bids)	31.05.2026 up to 16:00 Hours
Date of opening of Technical bids	16:30 Hours 31.05.2026
EMD: by way of a demand draft for Indian Bank Zonal Office, Rajahmundry and payable at Rajahmundry	Rs. 25,000.00
Cost of the Tender Bid document	Rs. 590.00 Including GST

Terms and Conditions shall be as per the Tender Documents attached. Bank reserves the sole discretionary authority to accept or reject any or all bids without assigning any reason.

Submitted for approval

Manager (Security)

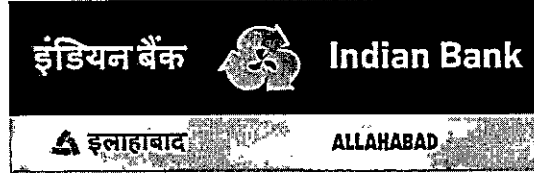
Chief Manager (P&E)

Deputy Zonal Manager



Zonal Manager

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TVS YSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV)**



INDIAN BANK
Zonal Office Rajahmundry
D. No: 79-3-7, 3rd Floor
RTC Complex Road (Croma Bldg)
RK Plaza ,Opp. Reliance Petrol Pump
Rajahmundry
Andhra Pradesh -533101
Email: zorajahmundry@indianbank.co.in

INVITATION OF TENDER

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
(NON COMPREHENSIVE AMC)
OF CC TVSYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV)
FOR THE INDIAN BANK OFFICES/BRANCHES INCLUDING ATM SITES
UNDER RAJAHMUNDRY ZONE**

Tender Documents Availability	14.05.2026
Last Date of Tender Submission	16:00 Hours 31.05.2026
Date and Time for Pre Bid Query	From 14.05.2026 to 18.05.2026, Time: From 03:00PM at Indian Bank Zonal Office, Rajahmundry
Date of Technical Bid Opening	After 16:30 Hours 31.05.2026
Date of Financial Bid Opening	Date and time will be intimated to qualified vendor by e-mail after evaluation of Technical Bid

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV)**

TABLE OF CONTENTS

Sl. No.	Content	Page No
1.	Schedule of Events	3
2.	and Important Definitions	4
3.	Introduction, Documents to be submitted, Eligibility Criteria & Nature and Scope of Work	5-8
4.	Application Form, Rate Contract Process	9-10
5.	Performance and Product Certification, Payment Terms and Terms & Conditions of Contract, Conditions for Application Rejection/ Cancellation, Monitoring of Performance & other Conditions, EMD Amount, Jurisdiction and Governing Law and Liquidated Damages	11-13
6.	Validity Period & Bank's Discretion, Evaluation Criteria, Commercial Bids, Patents rights and Termination for Insolvency	14-15
7.	Liability , Warranty, Deliverables and Timelines, Specification & technical specification	16-17
8.	General Rules And Instructions For The Guidance Of Vendor	18
9.	Payment Terms, Advance Payment & Its Recovery, Maintenance of CCTV Systems	19
10..	Technical Specification of CCTV	20-24
11.	Technical specification undertaking APPENDIX-'B'	25
12.	Dispute Management, Nuisance, Penalty	26
13.	No Commitment to accept lowest or Any Tender, Force Majeure, Execution of Service Level Agreement, Restriction of further Contract	27
14.	Confidentiality of Contract Documents & Information, Publicity & Authorised Signatory	28
15.	Annexure - I (Application for participation in TENDER)	29
16.	Annexure - II (Bidders Profile) & DEclaration	30-31
17.	Annexure - III (List of Enclosures for Technical Bid)	32
18.	Annexure - IV (Financial Bid)	33-35
19.	Other Terms And Conditions fo NVR Based CCTV System	36
20.	Annexure - V (List of Branch)	37-41

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TVS YSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV)**

SCHEDULE OF EVENTS

Tender Bid Document Availability	Bidding document can be downloaded from website www.indianbank.in from 14.05.2026
Pre-bid Query	Up to 16.04.2024 from 3 PM to 4 PM either telephonically or at Indian Bank Zonal Office RAJAHMUNDRY on bank working days.
Last date and time of submission of Bids	31.05.2026 up to 16:00 Hours
Opening of Technical Bids	31.05.2026 16:30 Hours on words Bidders may depute authorized representatives during the opening of Technical Bids. However Technical Bids would be opened even in the absence of any or all of the Bidders representatives.
Contact Official and Mobile No.	Parvataneni Saibabu, Manager (Security), Phone : 8712697469
Address for communication and submission of bid	79-3-7, 3rd Floor, RTC Complex Road (Croma Bldg) RK Plaza ,Opp. Reliance Petrol Pump Rajahmundry Andhra Pradesh -533101
All correspondence relating to this Tender should be sent to email id	zorajahmundry@indianbank.co.in
Cost of the Tender Bid document Non refundable	590/- demand draft favouring Indian Bank and payable at Rajahmundry.
Earnest Money Deposit	Rs. 25,000/- (Refundable) Applicable for shortlisted successful bidders who awarded contract for Rate Contract/ AMC vide Bank Guarantee/ Fixed Deposit Receipt.
Commencement of Services	Firm date will be notified after short listing of the eligible bidder

Note: All submitted documents must be neatly categorized and numbered with demarcating leafs dividing the each section. Make and model numbers must be mentioned in price bid as well as wherever applicable to avoid disqualification in the tendering process.

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TVS YSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV)**

IMPORTANT DEFINITIONS

TERMS	DEFINITIONS
Bank	Indian Bank
ZO	79-3-7, 3rd Floor, RTC Complex Road (Croma Bldg), RK Plaza ,Opp. Reliance Petrol Pump, Rajahmundry, Andhra Pradesh - 533101.
Branch	Indian Bank branch (including ATM site, if available)
Off Site ATM	ATMs Premises located separately apart from Branch ATMs
TENDER	Request for Quotation/ Tender
Vendor	Participating Company/ Firm/ Manufacturer/ Authorized dealer
OEM	Original Equipment Manufacturer
Tender	Tender, Bid documents
Bidder	A Firm/Company/OEM/Authorized dealer participating in TENDER
NA	Not Applicable

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

NOTICE INVITING TENDER

Rate contract for new installation, repair and maintenance of CC TV System
(Including maintenance of existing CC TV System)

INTRODUCTION

1. Indian Bank, Zonal Office Rajahmundry, invites sealed quotations in two bid system for rate contract for New installation, repair and maintenance of CC TV Systems including maintenance of existing CC TV System at Branches, Offices and Off Site ATMs under its jurisdiction comprising of 05 districts of Andhra Pradesh i.e. Kakinada, Ambedkar Konaseema, Eluru, West Godavari and East Godavari districts (**list of branches enclosed in Annexure-V**) from reputed Firms/Manufacturers/Authorized dealers. The first bid shall be technical bid and the sealed envelope of Technical Bid shall contain the details of OEM, Acceptance of terms and conditions, and other eligibility conditions, etc. The second bid shall be financial bid and the sealed envelope of Financial Bid shall contain the price information of the product and services in prescribed format as per the annexure. **Financial bids shall invariably be submitted in sealed envelope. Any financial bid found open for any reason shall make the bidder ineligible for participation.**

2. India Bank, Zonal Office Rajahmundry has a network of 65 Branches (including onsite ATM/BNA), 7 offsite ATM/BNA, 1 Offices, 01 Currency Chest and ATMs spread across five districts Kakinada, Ambedkar Konaseema, Eluru, West Godavari and East Godavari districts of Andhra Pradesh. The branches, offices and Off Site ATMs function directly under the Zonal office.

ELIGIBILITY CRITERIA

3. The eligibility criteria for rate contract are given below and only those agencies that fulfill the following criteria are eligible to bid.
- a) The prospective bidder should be a registered company/ firm including manufacturers (OEMs as described in point no.7) or their authorized dealers, capable of providing CC TV System for New installation, repair and maintenance of CC TV System (including maintenance of existing CC TV System) and should be in business for **at least 5 years. (Attached Proof)**
 - b) The OEM/ its authorized dealers must have his **own registered office** with adequate technical manpower and material in **Andhra Pradesh or Telangana** so as to attend calls from the Branches easily in the 5 Districts of Zone, Proof for the same to be submitted like **Lease Agreement/ Registration Certificate** under Shops and Establishment Act. The Bank may inspect the facilities of the Manufacturer/ Firm/ Company/ Dealer/ Vendor to verify the genuineness and to ensure the conformity with the details given. (Details to be provided in format Annexure II).
 - c) There is no minimum limit to annual turnover. However, the prospective applicant/ bidder should be in profit for last three (03) years. (**Relevant copies of Balance Sheets and IT return to be submitted**).

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

- d) The prospective applicant/ bidder must be on panel of at least one PSUs / Banks (Public/Private)/NBFCs/Government Departments and have at least one running contract with PSU/ Banks (Public)/NBFCs/Government Department. Performance report/ certificate of running contract for same to be enclosed.
- e) The bidders should have valid PAN, GST registration number etc., allotted by competent authorities and to provide latest GST Returns filed.
- f) The prospective applicant/bidder should have requisite trade/manufacturing/factory license from appropriate authority (BIS).
- g) The Company/ Firms/ Authorized dealer which participates in the Tender process shall only be eligible for rate contract. **All existing empanelled vendors have to apply afresh.** Telephonic/ email intimation to prospective applicants for participating in TENDER will not be initiated from ZO, even to the existing vendors.
- h) The bidder should be a profitable company for last 3 years with a minimum single order executed amounting to Rs.10 Lakhs (Rupees Ten Lacs) or above. Copies of annual reports and audited balance sheet for the last three years ending on 31.03.2025, 31.03.2024 and 31.03.2023 should be provided.
- i) The bidder should have the experience of supply, implementation, integration and maintenance of CCTV with Network Video Recorder (NVR) at least for last 3 years in India. Documentary proof should be provided in support of experience like order copy/contract copy/certificate from customer.
- j) The bidder should have installed CCTV with Network Video Recorder (NVR) preferably in Public Sector Bank/Public Sector Financial Institution in India. Documentary proof should be provided in support like order copy/contract copy/certificate along with customer satisfaction to be enclosed.
- k) The bidder should be original manufacturer of product or their authorized representative. In case of authorized representative, a letter of authorization/ dealership to this effect from original manufacturer must be furnished. This letter should specify that in case authorized representative is not able to provide support/upgrade during contract period, original manufacturer shall provide same for at least 03 years.
- l) The responses to this EOI (Expression of Interest) must be complete and comprehensive with explicit documentary evidence in support of all the eligibility criteria mentioned herein above (copies of Purchase Orders / Installation Certificates/ Auditor's certificates etc.)
- m) The bidder should have well equipped after sales service center in Andhra Pradesh with requisite spare parts etc. **UL/FCC/CE,BIS & STQC Certification for CCTV NVR, CCTV camera and its components must be adhered while participating in the tender. Any product model which found not suitable for CCTV Live view functioning of the Bank, suitable alternatives may be asked on the same rates as mentioned by vendor.**
- n) The manufactures /dealer distributor should have never been blacklisted by any other public sector bank/ Financial Institution.
- o) The specifications given in Appendices are the minimum requirement. Specifications on the higher are acceptable with minimum cost. Specifications lower than the prescribed shall not be acceptable.

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

- p) The Tenderer should be willing to maintain the existing DVR based CCTV system under Non-comprehensive AMC for a minimum period of one year from the date of contract.

4.1 Document to be submitted:

- a). Bidders who wish to respond to this EOI should submit the information supported by the following documents: 2.1 Product Literature: Applicant shall furnish as a part of bid documents establishing the applicant's ability to supply the material. The applicant shall also submit documentary evidence in the form of literature, drawing & data on the CCTV/ IP Camera with NVR server / products in different categories offered
- b). Testimonials to be submitted along with the Application Form are as under: (Enclose attested photocopies of all relevant documents as mentioned in the list of testimonials and other required documents, wherever required)
- i) Company Registration Certificate showing the activities of the Company.
 - ii) GST Registration Certificate & GST Challan for 12 Months
 - iii) PAN/TAN Card
 - iv) IT Return for the last 3 Financial Years i.e 2022-23, 2023-24,2024-25
 - v) Chartered Accountant Certified/Audited Balance Sheet.
 - vi) ESI & EPF Registration certificates and ESI & EPF Challan paid for the last 12 Months.
- vii) Work Orders received from reputed Banks/ PSUs/ Financial institutes mentioning nature of work and their value.
- viii) "Performance Certificates" of successful work in support of dealing with Public Sector Bank for the current financial year. Contact numbers of the signing authorities to be mentioned along with email id of the organization for verification of "Performance Certificates" submitted by vendor.
- viii) List of clients, addresses and their contact numbers.
- ix) A valid (current year) Direct Authorized Dealer Certificate of Original Equipment Manufacturer (OEM) Technical Specifications/Brochure of the product offered.
- x) Back-to-back agreement with each of the equipment Manufacturer, so that direct support for maintenance, spares and upgrades is available for at least 5 years.
- c). Client-wise present installed base of CCTV with Network Video Recorder (NVR) / DVR with supporting documents.
- d). Copy of agreement or any other legal document between the manufacturer and the bidder where the former has authorized the latter to sell and service its products. (Incomplete responses without the required documents are liable to be rejected
- e). Venders are required to specify Make and Model of all the equipments quoted for. Technical Literature/brochures regarding the products should invariably be provided along with technical part of the bid.
- f). Vendors are requested to submit sealed tender in envelope super scribed" TENDER FOR INSTALLATION OF NVR CCTV SYSTEMS AND ITS MAINTENANCE" and this envelope should contain two separate envelopes super scribed as detailed below:

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

i) Technical Bid

ii) Financial Bid Suppurate Covers

NATURE AND SCOPE OF WORK

4. New installation, repair and maintenance of CCTV (including maintenance of existing CCTV) at branches, offices and Off Site ATMs of Indian Bank, RAJAHMUNDRY Zone. Concerned Vendor will have to enter into an agreement (as per the format decided by the bank) with the Zone and shall start the work from the date of issuance of the work order. The work order for new installation, repair and maintenance of CCTV (including maintenance of existing CCTV) shall be placed by the Zone as per requirement basis.
- a) Please note that the invitation of tender is for new installation, repair and maintenance of CCTV (including maintenance of existing CCTV) installed in all existing Branches & offices of the Zone. However, new installations are subject to requirement of Bank. Bank has discretion to revise the scope of work upward / downward as per its requirement.
 - b) It is to bring to the notice of prospective Applicants that they will be required to supply and replace newly installed components at their own cost during warranty period and the warranty period of each component has to be specified in the tender document.
 - c) The Vendor will maintain the data sheet of CC TV System of each branch, Office and Off Site ATMs with details, such as manufacturing date, date of installation, warranty valid up to, AMC carried out on, AMC due on, etc. A copy of the Branch / Office wise data sheet of CCTV (including maintenance of existing CCTV) to be provided to the Zonal Office as well as to the concerned Branch/office.
 - d) The Vendor must ensure quarterly AMC visit. **There should be a gap of minimum 45 days** between two AMC visits. During AMC Visit all preventive maintenance activities to be carried out and recorded.
 - e) The vendor will follow the norms and procedures laid down for installation, repair and maintenance of CCTV (including maintenance of existing CCTV of any brand such as Hikvision, CP Plus and Dhaua) and ensure that sufficient spare parts of the existing should be there.
 - f) The vendor will carry defective components to his own workshop for repair only after taking written prior approval of the Branch Manager (if any issue contact ZO).
 - g) The detail specification for new installation will be decided by the Zonal Office.
 - h) The vendor will impart training to staff members about operating procedure, system testing & tuning, playback, data retrieve, etc during the AMC visit.
 - i) CCTV Remote view of all Branches as per guidelines of Corporate Office must be ensured for round the clock trouble free viewing through Zonal Office and applicable administrative Offices as applicable. Vendor must ensure immediate trouble shooting in case non working of Remote CCTV live view operations and attend Branch in case of any issue within 24-48 Hours. The CCTV remote view services operational availability will be catered in quoted AMC charges only. No additional amount shall be charged for this service.

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

APPLICATION FORM

5. The application form to be filled and submitted as per Annexure I (Cover Letter) and Annexure II (Bidder Profile). The tender notice should be signed by authorized signatory on each page with official seal and enclosed along with the Application Documents.

RATE CONTRACT PROCESS

6. The selection of Bidders for supply, new installation, repair and maintenance of CCTV (including maintenance of existing CCTV) shall be done in two bid format as under.

a) PHASE I - TECHNICAL BID:

- i) Technical bid shall be submitted in a separate sealed envelope. It should be super scribed in bold "Technical Bid for New installation, repair and maintenance of CCTV (including maintenance of existing CCTV)".
- ii) Technical bid shall contain Annexure I (Application), Annexure II (Bidder profile) and Annexure III (Testimonials).
- iii) The Applications of the bidders (Annexure II) will be valid for 120 days from the date of opening of the same.
- iv) The selection/ short listing of the applications so received will be done by carrying out evaluation and checking of various parameters/ criteria fixed by the bank.
- v) The technical bids shall be opened after **16:30 Hours on 31.05.2026**, or on any suitable date as decided by the bank's committee for the purpose. If any change in the date will be published in this website.
- vi) An undertaking that firm is capable of undertaking installation, repair and maintenance of CCTV (including maintenance of existing CCTV) work in rural and far away areas where majority of bank's branches are located (To be enclosed with Technical Bids).

b) PHASE II - FINANCIAL BID

- a) Financial bid shall be submitted in a separate sealed envelope. It should be super scribed in bold "Financial Bid for New installation, repair and maintenance of CCTV (including maintenance of existing CCTV)".
- b) Financial bids of only technically qualified short listed bidders will be opened. Bank's evaluation of the financial bids will take into account the status of compliance of terms and conditions.
- c) The Financial Bid should contain all relevant rates and charges (Service Charge / Installation Charge), taxes and the rates should be quoted in Indian Rupees only. GST component must be explained (inclusive/exclusive) clearly. In case of any ambiguity during comparing quoted prices arises because of GST, Bank may take a call to disqualify such bids.
- d) The Bank may select multiple vendors for entering into rate contract and becoming L1 is not the only criteria. The Bank may allocate Branches among the qualified bidders according to own concern and ratio of the Branches among the bidders as per the decision of the tender committee. The decision of the committee will be final and no alterations in this regard would be permissible. As per the rates quoted in financial

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

bid, Bank may award contract to different firms for "Rate contract" and "AMC" separately according to price offered in Financial Bid. electing bidders in "financial bid" and considering weightage for "Rate Contract" and New CCTV, BAS, FAS system installation as applicable, shifting charges for the same, Weightage calculation of "AMC" Charges quoted for selecting final bidder in contract will be sole discretion of the Bank for selecting bidder. Weightage of AMC cost for Branches including ATMs and Offices may be individually calculated, compared and summed up in final calculation in financial bid.

e) Interested Bidders may arrange to submit their application duly complete in all respects in a sealed envelope cover superscripted "Application for New Installation, repair and maintenance of CCTV (including maintenance of existing CCTV) " and this envelope should contain two separate envelopes superscripted as details below:

Envelope 1 : Technical Bid
Envelope 2 : Financial Bid

And, it should reach on or before 16:00 Hours on 31.05.2026, at the following address:

**The Zonal Manager,
Indian Bank, Zonal Office
D.No:79-3-7, 3rd Floor, RTC Complex Road (Croma Bldg)
RK Plaza, Opp Reliance Petrol Pump
Rajahmundry, Andhra Pradesh -533101**

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

PERFORMANCE AND PRODUCT CERTIFICATION:

The Bidders should have the following product certification and other criteria:-

- a) **Product Certification:** The products of the Bidder must have certification of quality given by the Bureau of Indian Standard (BIS) and acceptable to Bank. The products should be based on latest technology for the specific requirement.
- b) **OEM Certificate:** The Bidder should have OEM certificate along with confirmation that they would supply spare parts for the quoted components for a **period of 5 years** from the date of installation.
 - i) OEM should be ISO 9001 certified.
 - ii) Documents of Manufacturing license/ Registration of the OEM factory need to be submitted for verification.
 - iii) Product Certification copies to be attached as per the BIS specifications.
 - v) The firm should produce authorization from OEM for its offered makes in original.
 - vi) Multiple brand Techno-commercial bids from single bidder will be rejected.
 - vii) Serial number & IS certificate of products to be provided by the OEM.
 - viii) Audit for Banks, whether actual material is provided or not, needs to be done by OEM as and when required by Bank without any additional cost.
- c) **Past Record:** The Bidder or their entities should not have been blacklisted by any PSU/PSB/Government Organization in past 3 years and undertaking in this regard to be submitted.
 - i) Bidders A/c should not be classified as NPA by any bank. A self- declaration in this regards to be submitted by bidder along with Bid Documents.

PAYMENT TERMS

- f) No advance payment shall be made against purchase order
 - i) Payments shall be made after delivery & installation of new CCTV at per site Basis. The payment shall be made against delivery challans and invoices and commissioning report duly signed by the Branch Manager.
 - ii) The vendor empanelled to have a Bank Account with Indian Bank for operational convenience.
 - iii) **The Annual Maintenance Charges shall be paid once in three months (Quarterly)** subject to satisfactory maintenance for the previous three months. Vendors failing to render requisite maintenance service visits shall be paid only on the pro rata Basis for the number of mandatory service visits.
 - iv) **All Annual Maintenance Charges shall be paid from Zonal Office only.**
 - v) All other terms and conditions are spelt out in the Terms and conditions attached to this tender.

TERMS & CONDITIONS OF CONTRACT (TCC)

- g) Indian Bank's Right to Accept/ Reject any/or all Application:
 - i. Indian Bank reserves the right to accept/ reject any or all application and to annul the rate contract process and accept/ reject all applications at any time prior to TENDER process or any time after TENDER process, without thereby incurring

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

any liability to the affected Bidders or any obligation to inform the affected Bidders of the grounds for Indian Bank action.

- ii. **Indian Bank's Right to Split the Service Area Work:** Indian Bank reserves the right to split and distribute the work among the participating Bidders partly or fully amongst the bidders agreeing at lowest quoted rates. Indian bank reserves the Right to Issue Clarifications, Addendums, and Corrigendum etc. **If shortlisted vendors are agree who qualified in financial bid as L2, L3 and so on and ready to work on the rates mentioned by L1 in financial bid, the work may be distributed as mentioned details:**

Sl.No	In case number of qualified vendors as under	Work distribution between vendors percentage wise
01	2 Qualified bidders	60:40
02	3 Qualified bidders	50:30:20

The Bank may award work as per the ratio mentioned above to the qualified bidders, if more than one bidder is selected. Allocation of Branches will be decided by the bank and work order will be allocated to the vendors accordingly. **Bank reserve the right to allocated work to single vendor or multiple vendors as applicable.**

- ii) Discrepancies or omission, if found by any bidder, in the terms & conditions of the tender document, or if any clarification is sought by the bidder, a written request, to the application inviting authority, for correction / clarification or interpretation can be submitted up to 16:00 Hours on **20.05.2026 at ZO Premises** Indian Bank can at any time issue clarifications, addendums or corrigendum. The same will be published in the bank's website. The Bidders are advised to regularly visit the Bank's website.

CONDITIONS FOR APPLICATION REJECTION/ CANCELLATION:

- h) Bidder's application for rate contract or the registration after rate contract of Bidder may be rejected / cancelled on the following grounds:
- i) Any effort by Bidder/applicant to influence Indian Bank's decisions on evaluation and registration process may result in rejection of application or cancellation of registration.
 - ii) Conditional applications will not be considered and will be rejected summarily.
 - iii) Submission of false/fake Application Documents or if the information provided by the Bidder is found to be incorrect/misleading at any stage / time during the rate contract process or thereafter.
 - iii) Applications received by Indian Bank after the last date and time prescribed for receipt of application or applications without signature of person(s) duly authorized on required pages of the application or applications without power of authorization and any other document consisting of adequate proof of the ability of the signatory to bind the Bidder shall be rejected.
 - iv) Malpractice / attempt to influence / Manipulation of rates at Zonal level by itself or by cartelization shall be viewed very seriously. If such a situation comes to the notice and/ or there are reasons/ circumstances for Indian Bank to believe so, the concerned Bidder will be called in to give justification of rates quoted by them to

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

the Zonal Office. If they are not able to give a proper/ satisfactory justification of their quoted rates, their rate contract / enlistments are liable to be cancelled.

- v) If the Bidders are found, subsequent to their registration, not complying with, any of the eligibility criteria.
- vi) If the performance and services of the bidder have been found poor or sub-standard.
- vii) If it is found that false/amplified/manipulated bill(s) raised by vendor.
- vii) Any other grounds as decided by Indian Bank management after due diligence.

MONITORING OF PERFORMANCE AND OTHER CONDITIONS:

- i) The Bidder's performance on the job will be constantly monitored for quality, adherence to the Safety Regulations, Labour / Statutory regulations, Conduct / Discipline etc, while executing jobs. Any deviations from stated conditions can lead to appropriate deterrent action as deemed fit by Indian Bank.
- i) Indian Bank reserves the exclusive right and absolute discretion to call for tenders for any job or otherwise as deemed fit from open market, even during the validity of the rate contract period.
- ii) Successful rate contract by Indian Bank is no guarantee of any future award of work or inclusion on a particular tender list.

EMD AMOUNT:

- j) EMD amount of Rs 25,000/- in form of Fixed Deposit Receipt to be paid by the selected qualified vendors in the contract. In case more than 1 vendor is selected, each vendor has to submit EMD amount or Rs. 25,000/- in form of Bank Guarantee/ Fixed Deposit Receipt to Indian Bank Zonal Office Rajahmundry for the Earnest Money Deposit for this rate contract tendering process.

JURISDICTION AND GOVERNING LAW:

- k) All disputes or differences whatsoever arising between the parties out of or in relation to the construction/ meaning and operation or effect of this rate contract document or breach thereof shall be settled amicably. If, however, the parties are not able to solve it amicably the same shall be settled by arbitration in accordance with the Arbitration and Conciliation Act 1996 (with latest amendments) and the award made in pursuance thereof shall be binding on the parties. The Arbitrator/Arbitrators shall give a reasoned award. Any appeal will be subject to exclusive jurisdiction of courts at RAJAHMUNDRY.

1) LIQUIDATED DAMAGES:

Any delay in completion of the work over the stipulated period will attract penalty of 0.5% of the contract value (site Basis) per week subject to maximum of 10% of the contract value. The Bank reserves its right to recover this amount by any mode, which includes adjusting from any payment to be made by the Bank to the Vendor.

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

VALIDITY PERIOD:

- m) The successful Bidders/ Firms/ Vendors will remain in the list of the Bank for **three year** from the date of contract or till the completion of next contract period at the Bank's own discretion (whichever is earlier).
- i) The Rate contract will be valid for **(03) Three Year. Initially work will be allotted to one year (1) and will be renewed on yearly basis up to maximum three years.** On successful completion of first year, renewal for second year will be subject to the satisfactory performance and review by Security Department. Revision of rates during the contract period will not be entertained by Bank for whatsoever reasons.
- ii) Contract will be valid only, if all eligibility criteria mentioned in the Tender Notice are fulfilled during the entire contract period.
- iii) If the service provided by bidder is found to be poor and unsatisfactory or if at any point of time during the Tender process it is found that the information provided by bidder is false, the Bank reserves the right to cancel the contract. Bank's decision in this regard will be final.

BANK'S DISCRETION:

- n) Bank reserves the right to reject an offer under any of the following circumstances:
- Incomplete offer and/or all documents not attached.
 - Offer is not in conformity with the terms and conditions stipulated in this document.
 - Specifications stipulated in TENDER are not met with.
 - If Financial Bid and Technical Bid are not submitted in sealed envelope separately.
 - Financial Bid format differs from actual Financial Bid format of Annexure IV.
 - Violates any terms and conditions in the TENDER document.
 - If found that the information provided in the offer is false.

EVALUATION CRITERIA

o) Technical Bids:

- The Technical Bid should be complete in all respects and contain all information asked for in this document. It should not contain any price information.
- The Technical Bid must be submitted in an organized, numbered and structured manner (spiral binding will be appreciated). No brochures/ leaflets etc should be submitted in loose form.
- Technical bid should contain all testimonials as mentioned in previous section of this TENDER document.
- Bank will evaluate the technical bid considering the technical and functional parameters of bidder and evaluation matrix decided by bank.
- "Demonstration" of the CCTV is required to be carried out by all bidders for

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

fulfilling their eligibility to participate in Technical Qualification, Thereafter Technically qualified bidders will be shortlisted to participate in commercial bid. After demonstration carried out successfully as per the date mentioned by this office (will be intimated in due course), the shortlisted bidder, whose "Demonstration is found satisfactory" and shortlisted in technical bid, will be allowed to participate in commercial bid. Without demonstration of the Security System the bidder may be disqualified and may not be allowed to participate in commercial bid.

p) Commercial Bids:

- Commercial bids of **only technically qualified short listed bidders** will be opened. Bank's evaluation of the commercial bids will take into account the status of compliance of terms and conditions. **The Price Bid should contain all relevant rates and charges (Service charge / installation Charge)** and the rates should be quoted in Indian Rupees only.
- Cost economics of the tender will be decided on the Basis of **Total Cost of Equipment/cost of components having low MTBF/ services** as enumerated in Annexure-IV.
- Rates of equipment/services will be arrived individually based on commercial bids received and the contract will be awarded accordingly.

PATENTS RIGHTS

- q) The Vendor shall indemnify the purchaser against all third party claims on infringement of patent, trademark or industrial design rights arising from use of the Goods, or any part thereof in India.
- The vendor shall, at their own expense, defend and indemnify the Bank against all third party claims of infringement of intellectual Property Right, including Patent, trademark, copyright, trade secret or any part thereof in India or abroad.
 - The Vendor shall expeditiously extinguish any such claims and shall have full rights to defend it there from. If the Bank is required to pay compensation to a third party resulting from such infringement, the Vendor shall be fully responsible for, including all expenses and court and legal fees.
 - The Bank will give notice to the Vendor of any such claim without delay, provide reasonable assistance to the Vendor in disposing of the claim, and shall at no time admit to any liability for or express any Intent to settle the claim.
 - The Vendor shall grant to the Bank a fully paid-up, irrevocable, non- exclusive license throughout the territory of India or abroad to access, replicate and use software (and other software items) if any, provided by the Vendor, including-all inventions, designs and marks embodied therein in perpetuity.

TERMINATION FOR INSOLVENCY

- r) The Bank may at any time terminate the Contract by giving written notice to the Bidder, if the Bidder becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Bidder.

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

LIABILITY

21. Bidder's aggregate liability under the contract shall apply to third party claims for bodily injury/ electric shock (including death) and damage to real property (due to malfunction of equipment) and tangible personal property caused by bidder's gross negligence/ lapse or due to below standard equipment used by Bidder .
- i) The Bidder shall be liable for any indirect, consequential, or special damages due to malfunction of the security equipments under the agreement / purchase order.

WARRANTY

22. **The offer must include on-site warranty of at least one years** or as offered by the OEM but not less than one year from the date of installation and replacement of components however there should not be any additional cost for the warranty period.
- ii) Vendor shall be fully responsible for the manufacturer's warranty in respect of proper design, quality and workmanship of all equipment, accessories, etc., covered by the offer.
- iii) The Vendor must warrant all equipment, accessories, spare parts etc, against any manufacturing defects during the warranty period.
- iv) During the warranty period the Vendor shall maintain the equipment and repair / replace all the defective components at the installed site at no additional charge of whatsoever nature to the Bank.

DELIVERABLES & TIMELINES

23. The Vendor should ensure that the defects reported in the CCTV or its components, software, etc supplied to the Bank on any working day is set right within 24 hours. The defect will be reported by the office/branch directly to vendor, may be in the form of oral, telephone, notice, email, or any other mean of communication. The vendor shall generate a complaint number for tracking the complaint status. In case, the system or any equipment cannot be repaired within the stipulated period, the Vendor should provide a replacement till the system/ equipment is returned duly repaired.

SPECIFICATION

24. The detailed technical description is enumerated below. The specifications given are as per minimum requirement. Vendors can quote equivalent or higher technical specifications to meet the Bank's requirements. However, no weightage would be given for higher configurations. All components should be BIS certified.

TECHNICAL SPECIFICATIONS

Note:

- (i) Firms should state "Yes" if the Security Equipment offered by them conform to the required specifications, or else they should state "No". The selected firms who

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

qualifies Stage-III of the evaluation Process will be required to demonstrate these specifications in the Stage-IV.

- (ii) Bids will be rejected if the firm fails to fulfill the minimum technical requirement as given below.
- (iii) If technical specification given anywhere in this document contradicts the under mentioned specification then higher specification whichever is, will prevail.
- (iv) Technical Specification undertaking placed at "APPENDIX B" to be filled up by all firms.
- (v) The firm must give a **full demonstration at Zonal office, Rajahmundry at their own cost**. In case of system provided during demonstration is of higher specification than the prescribed specification of the Bank. The higher specification will be finalized in the same rate
- (vi) he firm should not quote abnormally High/ abnormally Low rates for any single product. However, firm indulging in such practice would be out rightly rejected without assigning any reason thereof.
- (vii) The rates quoted by SI (System Integrator) may be checked by the Zone through market survey, comparison and checking on e-marketplace.
- (viii) In case any model is stopped in production or any new model is introduced then new model has to be approved by Indian Bank Head Office, Security Department before installation by SI. In no circumstances. SI will install models other than the approved ones mentioned above.

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

GENERAL RULES AND INSTRUCTIONS FOR THE GUIDANCE OF VENDOR

1. The vendor should quote in figures as well as in words the rate, and amount tendered by them. The amount for each item should be worked out and the requisite totals given. The rates quoted shall be all inclusive rates for the item of work described, including materials, labour, tools & plant, carriage & transport, supervision, overheads & profits, mobilizing and other charges whatsoever including any anticipated or un-anticipated difficulties etc. complete for proper execution of the work as per drawings and specification and no claim whatsoever for any extra payment shall be maintainable.
2. **TENDER IN FULL OR IN PART AND THE SUPPLIER SHALL HAVE NO CLAIM FOR REVISION OF RATES/OTHER CONDITIONS IF HIS TENDER IS ACCEPTED IN PART.**
3. The acceptance of a tender will rest with the Bank which does not bind itself to accept the lowest tender, and reserves to itself the authority to reject any or all of the tenders received without assigning any reason. All tenders in whom any of the prescribed conditions are not fulfilled or are incomplete in any respect, are liable to be rejected.
4. Canvassing in connection with tenders is strictly prohibited and the tenders submitted by the contractors who resort to canvassing will be liable for rejection outrightly.
5. All rates shall be quoted on the proper form of the tender alone. Quoted rates and units different from prescribed in the tender schedule will be liable for rejection.
6. Special care should be taken to write the rates in figures as well as in words and the amounts in figures only, in such a way that interpolation is not possible. The total amount should be written both in figures and in words. In case of discrepancy between the two, rates written in words only shall be considered.
7. Sales tax, work contract tax, or any other tax, any royalties, duties, levies, cess, entry tax, Octroi, profession tax, purchase tax, turnover tax, or any other tax on material or finished work in respect of this contract shall be payable by the supplier and the Purchaser/Bank will not entertain any claim whatsoever in respect of the same, and nothing extra shall be payable.
8. Bank does not bind itself to accept the lowest or any tender and reserves to itself the right of accepting the whole or any part of the tender and the supplier shall be bound to perform the same at the rate quoted.
9. On acceptance of the tender, the name of the accredited representative(s) of the contractor who would be responsible for taking instructions from the Bank shall be communicated to the Bank.
10. Tender should be submitted within the prescribed date and time. Offers received late, will not be accepted. Indian Bank will not be responsible for any postal/courier delays.
11. Being a techno economical project, besides the capital cost the AMC charges for 3 years (3 years+ warranty period) will also be evaluated. Therefore, the suppliers / contractors shall furnish the AMC charges in the price bid for 3 years and terms of AMC shall be furnished in the technical & commercial bid clearly furnishing the details regarding the scope of AMC, details of spares, consumables & equipments covered and also details of

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

exclusions, if any. Any abnormal /Zero amount will be rejected.

12. PAYMENT TERMS, ADVANCE PAYMENT & ITS RECOVERY::

- All bills shall be prepared by the contractor in the form agreed or furnished by the Bank.
- 100% payment will be made by respective branches after supply and installation of CCTV systems at specified location. The supplier has to submit the invoice to Respective Branches and submit a copy duly certified by the branch for satisfactory installation of NVR based CCTV systems, BAS system. FAS system as applicable.
- **Security Deposit/ EMD in the form of FD/ Bank Guarantee in the name of Indian Bank, Zonal Office, Rajahmundry for three years for satisfactorily functioning of CCTV and the mentioned amount shall be released on termination of Non Comprehensive AMC**

13. MAINTAINANCE OF CCTV SYSTEM

- The supplier shall inspect the equipment at least once in 3 months as a part of preventive Maintenance. This is apart from any breakdown visits that may be required which may emanate in between the two preventive maintenance inspections.
- The maximum breakdown time shall be 24 hours from the time of receiving the complaint over phone/ Email. If the supplier is not in a position to set right the defect or repair and put back the system to working condition within one hour, a standby unit of to suit the tender parameters should be provided immediately. Penalty will be imposed Rs. 150/- per day/per branch in case not attending any branch within 24 hours of lodgment of complaint by any communication (phone call or email). Defaulter of complaint continuously such three complaints shall be liable to terminate running contract with penalty action. If vender could not provide recording back up of concern CCTV system due to his own fault for bank requirement, then, ir any penalty imposes by any lawful agency or Bank regulators that will be recovered from concerned empaneled vender/s only.
- During the Preventive Maintenance the supplier shall inspect/check the equipment and record the following in log book, which shall be verified and confirmed by the bank's representative.
 - i) CCTV system: Any malfunctioning of the components.
 - ii) Any other remarks regarding the Electrical System:
 - iii) Any steps to be taken by bank for working of system.
- During the preventive Maintenance inspection supplier shall carryout the general cleaning and tighten the loose contact of the complete system including wiring, if any, apart from the other requirements for functioning of system as per tender parameters and same shall be recorded in a log book which shall be verified and confirmed by bank's representative.
- During the break down calls, the nature of repair carried out, parts replaced etc. shall be recorded in the log book.

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

CCTV SYSTEM NVR BASED CLOSE CIRCUIT TELEVISION SYSTEM

(A) NVR 4/8/16 CHANNEL NETWORK VIDEO RECORDER

System Parameter	Technical Specifications	Compliance Status (Yes/No)
Main Processor	Quad-core embedded processor	
Operating System	Embedded LINUX	
Display		
Interface	2 HDMI (1 HDMI up to 3840x2160, Different Source), 1 VGA	
Resolution	3840x2160, 1920x1080, 1280x1024, 1280x720, 1024x768	
Multi-screen	1 st screen: 8/16 CH: 1/4/8/9/16 2 nd screen: 1/4/8/9/16	
OSD	Camera title, Time, Video loss, Camera lock, Motion detection, Recording	
Video Detection and Alarm		
Trigger Events	Recording, PTZ, Tour, Alarm Out, Video Push, Email, FTP, Snapshot, Buzzer and Screen Tips	
Video Detection	Motion Detection, MD Zones: 396 (22 x 18), Video Loss and Tampering, Scene Change Detection	
Alarm input	16 Channel (Low Level Effective)	
Alarm Output	4 Channel (NO/NC Programmable)	
Playback and Backup		
Sync Playback	1/4/9/16	
Search Mode	Time /Date, Alarm, MD and Exact Search (accurate to second)	
Playback Function	Play, Pause, Stop, Rewind, Fast play, Slow Play, Next File, Previous File, Next Camera, Previous Camera, Full Screen, Repeat, Shuffle, Backup Selection, Digital Zoom	
Backup Mode	USB Device/Network/Internal SATA burner / eSATA Device.	
Storage		
Internal HDD	2 / 4 SATA Ports, with minimum 8 TB capacity for each 02 HDD minimum 180 Days retention	
eSATA	1 e SATA port	
RAID	RAID 0, RAID 1, RAID 5, RAID 6	
Auxiliary Interface		
USB	Minimum 2 ports (Minimum 2 USB 3.0)	
RS232	1 Port, for PC Communication	
RS485	1 Port, for PTZ Control , keyboard	
Audio and Video		
IP Camera Input	4/8/16 Channel	
Two-way Talk	1 Channel Input, 1 Channel Output	
Recording		
Compression	H.265+ /H.265/H.264/MJPEG/MPEG4	

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

Resolution	12MP /8MP / 5MP / 4MP /3MP / 1080P / D1 &etc.	
Record Rate	320Mbps Incoming	
Security	AES-256, TLS 1.2/1.3, MFA, Secure Boot, Logs 180 Days	
Bit Rate	16kbps-20Mbps for per channel Required	
Record Mode	Manual, Schedule Regular (Continuous),MD, Alarm, Stop	
Record Interval	1-120 min (default: 60 min), Pre-record: 1-30 sec, Post- record: 10-300 sec	
Network		
Interface	1 RJ-45 ports (10/100/1000Mbps)	
Network Function	TCP/IP, DHCP, Cloud P2P, DNS, DONS, NTP, SADP,SMTP, NFS, FTP UpnPM , HTTPS etc.. . TLS 1.2/1.3 Disable P2P	
Interoperability	ONVIF, PSIA, CGI Conformant	
Compatibility	ONVIF, PSIA, CGI	
Power Supply	DC12V, PoE Environmental Working -30°C to +60°C	
Protection	IP Rating IP66 or above	
Mandatory Certifications	UL/FCC/CE,BIS& STQC, B. 02 MEGAPIXEL IP BASED HD IR DOME CAMERA WITH FIXED LENS	

B. 02 MEGAPIXEL IP BASED HD IR VERIFOICAL LENS BULLET CAMERA

Parameter	Technical Specifications	Compliance Status (Yes/No)
Image Sensor	1/2.8" progressive scan CMOS Pixels 1920(H) × 1080(V)	
Min. Illumination	Color: 0.01@F1.4, 0 Lux with IR	
Shutter Speed	Auto/Manual, 1/3(4)-1/100000s	
Camera Frame Rate	25/30 fps @ 2MP Required Camera Scanning System Progressive Standard Camera Min. Illumination 0.01 Lux (Color), 0 Lux IR	
Lens	2.8 mm to 12 mm motorize @F1.4, Motorized Important Camera Day/Night IR Cut Auto	
Day/Night	IR cut filter with auto switch	
DNR (Digital Noise Reduction)	30 DNR	
S/N Ratio, IR LED	>50 dB, Acceptable Camera Day/Night Auto (ICR) / Color / BW	
WDR (Wide Dynamic Range)	120 dB True WDR 120 dB	
Compression Standard		
Video Compression	Main stream: H.265.H.265+//H.264/MJPEG	
Video Bit Rate	40K-8192 Kbps	

Seal & Signature

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

Dual Stream	Support	
Image		
Max. Resolution	1920 X 1080	
Main Stream Max.	50Hz: 25fps @(1920 x 1080, 1280 x 960, 1280 x 720)	
Sub-stream	50Hz: 25fps @(704 x 576, 640 x 480, 352 x 288, 320x 240)	
Image Settings	Brightness, saturation, contrast, sharpness are adjustable via web browser or client software.	
Image Settings	Support auto, scheduled	
Others	Mirror, BLC (area configurable), region of interest (support 1 fixed region)	
Detections	Motion detection	
Alarms	Video tampering, network disconnected, IP address conflicted, HDD full, HOD error.	
Protocols Standard	TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DNS, RTP, RTSP, RTCP, NTP, UpnP, SMTP, IGMP, 802.1X, QoS, Ipv6, ONVIF (PROFILE S, PROFILE G), PSIA, CGI, ISAPI	
General Function	One-key rest, anti-flicker, password protection, privacy mask, watermark, IP address filter	
Interface		
Communication Interface	1 RJ45 10M/100M self-adaptive Ethernet port	
Reset	Support	
General		
Operating Conditions	-30 ° C to 60° C, humidity: 95% or less (non-condensing)	
Power Supply	DC12V ± 25%, PoE (802.3af)	
Ingress Protection	IP 67	
IR array Range	Up to 30 Mtrs	
Certification	UL/FCC/CE and BIS & STQC approved	

C. POE + SWITCH 08 CHANNEL SPECIFICATION

Interface	8 x 10/100 Mbps PoE ports, UPLINK PORT 2 x 10/100/1000	
Port Standards 8: Functions	Ports 1 to 8 compliant with 802.3af	

D. POE + SWITCH 16 CHANNEL SPECIFICATION

Interface	16 x 10/100 Mbps PoE ports, UPLINK PORT 2 x 10/100/1000	
Port Standards 8: Functions	Ports 1 to 4 compliant with 802: 3af • Ports 5 to compliant with 802. 3af	

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

E. OTHER COMPONENTS OF CCTV

Parameter	Technical Specifications	Compliance Status (Yes/No)
SN. Hard Disk Drive (SATA II or III)	Video Enterprise Series (Rated for 24/7 operation).	
Capacity	2TB, 4TB, 6TB, 8TB	
Monitor		
Screen size	32" diagonal LED	
Resolution (Min)	Minimum 1920 x 1080 Pixels - full HD	
Data Cable CAT-6		
Category	CAT6 CAT-6E	
Type	Unarmored	
PVC Conduits for cabling should be ISI marked		
6 U Rack - (Wall Mount)	Power Strip: 6 Socket power supply: 1 No. Equipment Mounting Tray: 1 No Mounting screws & studs: 1 pack Transparent front door with Lock and 2 Fans. Provision for cable routing at the bottom of Rack.	
2 U Rack - (Wall Mount)	Power Strip: 6 Socket power supply: 1 No. Mounting screws & studs: 1 pack Transparent front door with Lock and Fans. Provision for cable routing at the bottom of Rack.	

3. STANDALONE VANDAL RESISTANT CAMERA WITH INBUILT BACKUP CAPACITY

Parameter	Technical Specifications	Status (Yes/No)
Image Sensor	1/2.8" Progressive Scan CMOS	
Minimum Illumination	Color: 0.01 Lux @(F1.2, AGC ON), 0.028 Lux (F2.0, AGC ON); B/W: 0.001 Lux @(F1.2, AGC ON), 0.0028 Lux @(F2.0, AGC ON), 0 Lux with IR	
Shutter Speed	1/3 s to 1/100,000 s	
Slow Shutter	Yes	
Auto-Iris	No	
Day and Night	IR Cut Filter	
Digital Noise Reduction	3D DNR	
Wide Dynamic Range	120 dB	
3-Axis Adjustment	Pan: 0° to 355°, tilt: 0° to 70°, rotate: 0° to 355°	
IR Range	Up to 40 m	
Wavelength	850nm	

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CCTV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CCTV SYSTEMS)**

Video Compression	Main stream: H.265/H.264 Sub-stream: H.265/H.264/MJPEG Third stream: H.265/H.264	
Video Bit Rate	32 Kbps to 8 Mbps	
Audio Compression (-S)	G.711/G.722.1/G.726/MP2L2/PCM	
Audio Bit Rate (-S)	64Kbps(G.711)/16Kbps(G.722.1)/16Kbps(G.726)/ 32- 192Kbps(MP2L2)	
Image		
Maximum Resolution	1920 × 1080	
Image Enhancement	BLC/3D DNR/HLC	
Image Settings	Rotate mode, saturation, brightness, contrast, sharpness adjustable by client software or web browser	
On-board	Built-in micro SD/micro SDHC/micro SDXC slot, up to 128 GB Encrypt	
Target Cropping	No	
Day / Night Switch	Day/Night/Auto/Schedule/Triggered by alarm in (- S)	
Network Storage	Support built-in micro SD/micro SDHC/micro SDXC card (128 GB), local storage and NAS (NFS, SMB/ CIFS), ANR	
Alarm Trigger	Motion detection, video tampering, network disconnected, IP address conflict, illegal login, HDD full, HDD error	
Protocols	TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, RTCP, PPPoE, NTP, UPnP™, SMTP, SNMP, IGMP, 802.1X, QoS, IPv6, Bonjour	
General Function	One-key reset, anti-flicker, heartbeat, mirror, password protection, privacy mask, watermark, IP address filter	
Firmware Version	V5.5.3	
On-board Storage	Built-in micro SD/micro SDHC/micro SDXC slot, up to 64 GB/ 128 GB	
Reset Button	Yes	
Frequency Range	2.4 GHz to 2.4835 GHz	
Channel Bandwidth	20/40MHz	
Wireless Range	50 m	
Env. Noise Filtering	Yes	
Protection Level	IP 67,IK10	
Certificates	CE,FCC,UL,	

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

Appendix B

Technical Specification Undertaking

We certify that the systems/services offered by us for tender confirms to the specifications stipulated by you with the following deviations.

List of deviations with reasons. (Deviations will be accepted only if the offered specification is higher than requirement)

- 1) _____
- 2) _____
- 3) _____
- 4) _____

Place.
Date.
Company

Signature of Authorised Signatory
Name & Designation & Seal of the

(If left blank it will be construed that there is no deviation from the specifications given above)(Letter to the bank on the Supplier's letterhead)

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

DISPUTE MANAGEMENT

26. The provisions of this tender shall always be subject to Government Notifications, any rules/ guidelines that may be in force from time to time.
- i) All disputes or differences whatsoever arising between the parties out of or in relation to the construction, meaning and operation or effect of these Tender Documents or breach thereof shall be settled amicably. However, if the parties are not able to solve it amicably, the same shall be settled by arbitration in accordance with the provisions of "Arbitration and Conciliation Act 1996" or any statutory modifications or re-enactments thereof and the rules made there under and for the time being in force, shall apply to the arbitration proceedings.
 - ii) The arbitrator shall be appointed with the mutual consent of both the parties. However there is a provision of appeal if either party is not satisfied with the arbitration award.
 - iii) During the arbitration proceedings the Bidder shall continue to work under the Contract unless otherwise directed in writing by the Bank or unless the matter is such that the work cannot possibly be continued until the decision of the arbitrator is obtained.

NUISANCE

27. The Bidder shall not at any time cause or permit anyone to cause any nuisance on the site or do anything which shall cause unnecessary disturbance or inconvenience to the Bank, Owners, Tenants or occupants of other properties near the site and to the customers/ public generally.

28. PENALTY

The service provider should maintain the system in functional condition. In case of any defect or breakdown in the system, the same should be rectified within 48 hours of intimation of the defect through phone call/ email/ SMS/ whatsapp message. If the defect is not rectified within 48 hours, penalty will be imposed as mentioned below on the service provider:

Sl.No	Description	Penalty
1	CCTV system is non functional for more than 48 hours to 72 hours.	25% of AMC quarterly AMC charge for the non functional system
2	CCTV system is non functional for more than 48 hours to 96 hours	50% of AMC quarterly AMC charge for the non functional system
3	CCTV system is non functional for more than 96 hours to 10 days	100% of AMC quarterly AMC charge for the non functional system
4	CCTV system is non functional for more than 10 days	200% of AMC quarterly AMC charge for the non functional system
5	CCTV system is non functional for more than one month	400% of AMC quarterly AMC charge for the non functional system
6	Non submission of visit report of quarterly visit or non visiting of branch for quarterly mandatory visit.	Additional 50% of quarterly AMC charge of one CCTV system.

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

NO COMMITMENT TO ACCEPT LOWEST OR ANY TENDER

27. There are no obligations to accept the lowest or any other offer received in response to this notice and Bank is entitled to reject any or all offers without assigning any reasons whatsoever. The Bank will have right to opt for any new technology option for the Banks usage.

FORCE MAJEURE

28. Notwithstanding the provisions of TCC (Terms and Conditions of Contract), the Bidder shall not be liable for forfeiture of its performance security, liquidated damages, or termination for default if and to the extent that the delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

- a. For purposes of this clause, "Force Majeure" means an event beyond the control of the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the Bank in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- b. If a Force Majeure situation arises, the Bidder shall promptly notify the Bank in writing of such condition and the cause thereof. Unless otherwise directed by the Bank in writing, the Bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

EXECUTION OF SERVICE LEVEL AGREEMENT

29. On completion of the Bid Process, the successful bidder(s) should execute a Service Level Agreement. Bidder(s) should also execute a Non- Disclosure Agreement in the Bank's prescribed format. The agreement/ contract would be signed in RAJAHMUNDRY only and stamped as per Andhra Pradesh Stamp Act. All the stamp duty shall be borne by the Bidder.

- The vendor must submit invoices containing all the relevant details and serial number of the product as applicable; Bank can initiate steps to confirm genuineness of the products provided by the concerned vendor from OEM and in case of deviations from the norms, Bank can stop payments to the vendor and initiate process as deemed fit to penalise the vendor as per norms.

RESTRICTION OF FURTHER CONTRACTS

30. The Bidder shall not assign, in whole or in part, its obligations to perform under the Contract, except with the Bank's prior written consent. Consortium and joint venture responses are not allowed, in any case. Also, bidders have to note that no sub-contracting/ sub-letting is allowed.

AMENDMENTS TO CONTRACT

31. No variation in or modification of the terms of the Contract shall be made, except by written amendment, signed by the parties.

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM**

(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)

CONFIDENTIALITY OF CONTRACT DOCUMENTS & INFORMATION

32. The Bidder shall not, without the Bank's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the bank in connection therewith, to any person other than a person employed by the Bidder in the execution of the Contract.
- a. Disclosure to any such employed person shall be made as confidential and shall extend only as far as may be necessary for purposes of such performance.
 - b. The Bidder shall not, without the Bank's prior written consent, make use of any document or information except for purposes of performing the Contract.
 - c. Any document, other than the Contract itself, shall remain the property of the Bank and shall be returned (in all copies) to the Bank on completion of the Bidder's performance under the Contract, if so required by the Bank.
 - d. Bidder to submit Audited Balance Sheets & FRs within 6 months of close of financial year of the successful Bidder, failing which Bank will withhold payments. Bank will scrutinize the FRs and may decide to continue the contract or terminate.

PUBLICITY

33. Any publicity by the bidder in which the name of Indian Bank is to be used should be done only with the explicit written permission of Indian Bank.

AUTHORIZED SIGNATORY

34. All pages of this TENDER document and corrigenda must be stamped and initialed by the authorized signatory of the bidder confirming acceptance to all terms and conditions of this TENDER and should be submitted as part of the technical bid.
- a. After completion of selection process the Bank will finalize the contract with the selected Bidder(s). To ensure this both the parties shall also be liable to make authorized officials to be present for discussions.
 - b. The Bidder(s) shall submit a Board resolution in case of a company and/or authorization letter duly signed by the authorized signatory naming the official(s) who shall be authorized to hold discussions, time and venue of which shall be intimated to the successful bidder in writing at least 3 calendar days in advance.

****READ THE TENDER DOCUMENTS CAREFULLY BEFORE
SUBMISSION****

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

Annexure-I

**Application for participation in TENDER for New installation, repair and maintenance
of CC TV System (Including maintenance of existing CC TV System)**

(TO BE TYPED ON THE BIDDER'S PRINTED LETTER HEAD)

The Zonal Manager,
Indian Bank
Zonal Office
79-3-7, 3rd Floor, RTC Complex Road (Croma Bldg)
RK Plaza ,Opp. Reliance Petrol Pump
Rajahmundry,
Andhra Pradesh -533101.

Dear Sir,

Subject: Application for participation in Tender for New installation, repair and maintenance of
CC TV System (including maintenance of existing CC TV System)

1. This has reference to the captioned subject, I/We have carefully perused and understood the criteria mentioned in the Tender Notice released on the website of the Bank.
2. Accordingly, I/We now submit the application form duly completed in all respects, together with certified copies of the following documents as required by you for participation in Tender for New installation, repair and maintenance of CC TV System (including maintenance of existing CC TV System) to your bank.
3. I/We confirm that all information given herein is true to the best of my/our knowledge. I/ We also understand and confirm that if any of the information given is found to be incorrect either fully or partially or any false/fake document is submitted at any stage, you may reject the application summarily and also take any legal action as per law.
4. It is also confirmed that, I/We hereby agree with all the terms and conditions laid down in the application/empanelment documents.

Yours faithfully,

(Proprietor / Bidder's Signature, Name with Seal) Encl: Documents:-

Page 29 of 41

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

Annexure-II

BIDDER PROFILE/ TECHNICAL BID

(TO BE TYPED ON THE BIDDER'S PRINTED LETTER HEAD)

Sl No	Subject	Details
1.	Name of the Manufacturer/ Firm/ Company/ Dealer/ Vendor	
2.	Year of Establishment	
3.	Constitution of the Firm (whether Proprietary/ Partnership/ LLP/Pvt. Ltd./Public Ltd.)	
4.	Address of Head Office (in India), including i) Email id ii) Landline and Mobile Number(s)	
5.	Name of the Proprietor/Chairman/ Managing Director/CEO/ Country Head (as the case may be)	
6.	Name(s) and Address of Office at Kakinada, Ambedkar Konaseema, Eluru, West Godavari and East Godavari districts) (i.e Kakinada, Ambedkar Konaseema, Eluru, West Godavari and East Godavari districts including i) Email id ii) Landline and Mobile Number(s) (Please attach Lease Agreement/ Registration Certificate under Shops and Establishment Act)	
7.	Date of opening of company's Office at Kakinada, Ambedkar Konaseema, Eluru, West Godavari and East Godavari districts) (i.e Kakinada, Ambedkar Konaseema, Eluru, West Godavari and East Godavari districts	
8.	Whether registered with the Registrar of Companies/Registrar of Firms in India. If so, mention number and date and enclose Registration Certificate copy.	
9.	Whether an assesses of Income Tax. If so, mention Permanent Account Number and Taxpayer Identification Number. Furnish copies of Income tax clearance certificate	
10.	Whether registered for GST purposes. If so, mention number and date. Also furnish copies of GST certificate.	
11.	Copies of IT Returns last 03 years and GST Return of last one year	
12.	Is the Company/Firm a manufacturer of the CC TV System equipment/ accessories/components, etc required by the Bank? If Yes, name of the equipment/ accessories/components, etc and place where manufacturing unit is located. (All manufactured products should be BIS certified)	
13.	Is the vendor having URC (Udayam registration Certificate). If Yes, submit the relevant certificate.	

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

14.	Have you been prequalified by PSUs / Banks (Public/Private)/NBFCs/ Government Departments etc. for New installation, repair and maintenance of CC TV System? If Yes, furnish their names, category and date of empanelment. (Enclose empanelment letter)	
15.--	Do you have presently running contract with PSUs/ Banks (Public/Private)/NBFCs/ Government Department, etc. for New installation, repair and maintenance of CC TV System? If yes, enclose Performance report/ certificate of running contract.	
16.	Details of Technicians positioned at 05 districts mentioned in this TENDER, in format:	
17.	Details of EMD Enclosed	
18.	Details of relative(s) employed in Indian Bank and erstwhile Allahabad Bank, if any. Name: Relation: Branch/Office: Branch/Office last served (if retired): Contact Details:	

Declaration

1. I / We have read and understood the tender documents and I / We understand that if any false information is detected at a later date, any contract made between ourselves and Indian Bank on the Basis of the information given by me / us can be treated as invalid by the Bank and I/ We will be solely responsible for the consequences. I / We agree that the decision of Indian Bank in selection of bidders/contractors will be final and binding to me / us.
2. I / We agree that I / We have no objection if enquiries are made about the work listed by me / us here in above and/or in the accompanying sheets.
3. All the information furnished by me/us above here is correct to the best of my/our knowledge and belief.
4. I/We the authorized signatory of the firm undertake to state that our Firm has proper infrastructure and resources and is capable of undertaking New installation, repair and maintenance of CC TV System (including maintenance of existing CC TV System installed in 65 branches, 01 offices and 01 Currency Chest of Indian Bank including all rural areas. We further undertake to state that we would be supplying all spare parts of quoted modules for a minimum period of 03 years from the date of Installation.

Place:
Date:
Seal of the Company

Signature
Name:
Designation:
(Authorized Signatory)

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

Annexure-III

LIST OF ENCLOSURES

TO BE ATTACHED WITH TECHNICAL BIDS

SI No	Subject	Enclosed (Yes/No)
1.	Certificate of Registration of company/dealership	
2.	Certificate of registration with Income Tax, GST, EPF,ESI, VAT, TAN/TIN etc	
3.	Details of company owned registered office at Rajahmundry with names of employees, address, Tel no., etc	
4.	IT Returns and GST Return	
5.	Empanelled with govt./public sector/banks	
6.	Presently running contract work order with govt./public sector/banks	
7.	STQC/ERTL/ETDC/ISO/BIS/DEALER certificate	
8.	Customer Reference (other than Indian Bank)	
9.	Documentation: - product, brochures, leaflets, manuals, warranty conditions etc.	
10.	Certificate that Authorized dealer/Firm/OEM or its Sister Agency have not been blacklisted	
11.	Document(s) in support of any other information	
12.	Bank Details (Account with Indian Bank, Rajahmundry Branch)	
13.	EMD	

- Note: - 1. In absence of any of the information/enclosures or/ and FAKE, WRONG, FICTICIOUS, FALLACIOUS, etc reporting, the tender is likely to be rejected
2. The Vendor shall produce/provide original of any documents, required by the Bank for Verifications.

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

Annexure-IV

**FINANCIAL BID
(TO BE TYPED ON THE BIDDER'S PRINTED LETTER HEAD)
(PRICE BID)**

PRICE BID FOR NVR BASED CCTV SYSTEM AND AMC

(All rates to be quoted without GST)

	Name of the Firm		
	Specify Brand and Model		
1	<u>Network recorder (NVR)</u> 8/16/32 Channel NVR with 2 / 4 SATA slots with each slot supporting minimum 6 TB Hard Disk . For IP cameras of 2 MP resolution minimum of 12 TB of Hard disk is recommended for adequate back up of 90 days. The NVR should support Power Over Ethernet (POE) for reduced cabling. Should support 2 way audio. Should support third party cameras. Should support recording from Minimum 6 MP IP cameras or more and conform to all other specifications mentioned above	a) Four Ch/2	SATA NVR Rs.
		a) Eight Ch/4	SATA NVR Rs.
		a) Sixteen Ch/4	SATA NVR Rs.
2	<u>Hard disk – Surveillance Grade</u> 2TB/4TB/6TB/8TB for 01 HDD disk with 2 years warranty (Seagate / WD or equivalent) Note: All variant HDD price must be quoted and added in final price bid.	(For Each 01 of Hard Disk each)	2 TB HDD Rs.
			4 TB HDD Rs
			6 TB HDD Rs
			8 TB HDD Rs
3	<u>IP camera – HD IR Verifocal Lens Bullet Camera</u> <u>2 MP – To be set to</u> <u>15 Frames Per Second (FPS)</u> 2MP :: 1/2.8" Progressive CMOS, ICR, 0lux with IR, 1920x1080:25fps(P)/30fps(N), H.265+/H.265/H.264/MJPEG, DC12V & PoE, 3D DNR, BLC, IR range: up to 50m, Support on-board card slot -S: Audio/Alarm IO connectors & Conform to all other specifications mentioned above		Rs.
4	<u>IP camera –HD IR Fixed Lens Dome Camera</u> <u>04MP – To be set to 15 Frames Per Second (FPS)</u> 2MP :: 1/2.8" Progressive CMOS, ICR, 0lux with IR, Effective Pixels:1920x1080: with video frame rate 25fps(P) /30fps(N), H.265+/H.265/H.264/MJPEG, DC12V & PoE, 3D DNR, BLC, IR range: up to 50m, Support on-board card slot -S: Audio/Alarm IO connectors and conform to all other specifications mentioned above		Rs.
5	<u>One Standalone Vandal Resistant Camera (2 MP) with 128/256/512 GB Memory Card</u>		128 GB Rs.

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

	(Image sensor:1/2.8" progressive scan CMOS), (Min illumination:0 lux with IR, Colour- 0.01 lux @ F 1.2 AGC ON, 0.028 Lux F 2.0 AGC ON), (Max resolution:1920x1080) & all other specifications as mentioned above	256 GB Rs. 512 GB Rs.
6	Network Switch for NVR and Cameras Unmanaged Poe, 8 100M Poe, 1 100M uplink port, 250m Transmission, 6KV Surge Protection, 58W	Rs.
7	Network Cable Cat 6 Pure Copper (T P link) Cabling BIS certified (Rate for 100 Mtrs) with PVC Conduit Pipe ISI Marked Heavy Duty 1.8- 2.0 mm. & GI Conduit 16 gauge for ATM Lobby and peripheral area.	Rs.
8	17"/19"/22"/24"/27"/32" Monitor (Make: LG/ Samsung/HP or equivalent) Minimum Resolution: 1920x 1080 pixels full HD <ul style="list-style-type: none"> • 17" • 19" • 22" • 24" • 27" • 32" rice should be quoted individually per unit as per size and sum of all should be added thereafter	Rs. a) b) c) d) e) f)
9	Wireless Mouse (Company: Dell, HP, Logitech) (Price should be quoted per unit)	Rs.
10.	Compatible 2U/4U/6U Rack (wall mount) Power strip 6 socket power supply & conform to all other specifications mentioned above	Rs -----(2U) Rs -----(4U) Rs.....(6U)
11	Gang Box (4*4) for CCTV Camera (Price should be quoted per 10 units) (Price of 01 Unit 10 = Rs.	Rs.
12	Wifi Router 4G (SIM Based (Price should be quoted per unit)	
13	Installation & Delivery charges	Rs.
14	Package Cost (by adding SL. 1 to SL.13)	
15	Annual Service Charges for 1 Year (4 mandatory quarterly visits) - Rate per system per Annum for Non Comprehensive AMC for 01 year after warranty covering replacements of NVR, Hard Disc, Cameras & all other components & wiring. Any numbers of Complaints to be attended free of charge (Refer AMC Clause). The AMC charges are inclusive of Branch, Locker room additional CCTV NVR system, Onsite ATM/ Offsite ATM CCTV quarterly checks and as and when required, CCTV	Rs.

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

	remote live view monitoring support for Branches round the clock will be included in the mentioned AMC charges) AMC charges for existing 25 in numbers of locker room Branches additional CCTV NVR, further new Branches may be added for locker under same AMC charge quoted per each Branch. CCTV remote view live monitoring compliance and round the clock support. Any numbers of Complaints to be attended free of charge (Refer AMC Clause)	
16	Warranty period for New NVR CCTV System.	24 Months
17	Buy back rate for complete old system of any Brand. (When replaced with new system)	Rs
18	Buy back rate for old major components of any Brand (when replaced with new) viz- NVR, Camera IR Bullet, IR Dome & Monitor etc.	Rs
19	Installation & Delivery Charge for components, when not covered in AMC (NVR, Camera, Monitor & Hard Disc). Quoted rate is applicable for 16 channel NVR, 08 channel NVR will be 2 of the Cost and 04 Channel NVR will be 4 of the quoted price of 16 channel NVR system	RS
20	Reinstallation Charge of Entire System (Within the same premises)	Rs
21	Shifting/installation Charge of Entire System (In Alternate premises)	Rs

Description	Cost in Rs.
Package Cost in Words (From SI 1 to SI 13, Consider 16 Ch/04 SATA NVR, 01 8TB HDD, 01 Stand alone Camera 256GB, 27" LED Full HD Monitor & 6U Rack)	
Annual Maintenance Contract for 01 year in words	
Buy back rate for complete old system in Words	

Place.
Date.
Company

Signature of Authorised Signatory
Name & Designation & Seal of the

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

Other Terms & Conditions for NVR Based CCTV Systems

- a) Minimum warranty for all products is 2 year.
- b) Warranty for Surveillance HDD should be minimum 2 years.
- c) Cost should be inclusive of delivery, installation and commissioning. Additional charges will not be applicable.
- d) 04 quarterly visits towards preventive maintenance should be carried out during the warranty period of 1 year.
- e) Vendor should be capable for giving Annual Maintenance Contract (Comprehensive or Non Comprehensive) for at least 03 years post completion of warranty. However, awarding of AMC is fully under the discretion of Bank.
- f) 5% of the Billed amount excluding GST will be retained as Security Deposit which shall be released after 1year on submission of acknowledged copies of quarterly service reports and full serviceability report.
- g) EMD amount of Rs 25,000/- in form of Fixed Deposit Receipt to be paid by the selected qualified vendors in the contract. In case more than 1 vendor is selected, each vendor has to submit EMD amount or Rs. 25,000/- in form of Bank Guarantee/ Fixed Deposit Receipt to Indian Bank Zonal Office RAJAHMUNDRY for the Earnest Money Deposit for this rate contract tendering process.

Place.

Date.

Signature of Authorised Signatory

Name & Designation & Seal of the Company

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

Annexure V

LIST OF BRANCHES/OFFICES

S.NO	IBGA	BRANCH NAME	S.NO	IBGA	BRANCH NAME
1	A152	INDIAN BANK AKIVEEDU, 20-95, PP ROAD, UNDIVARI COMPLEX, AKIVEEDU ANDHRA PRADESH--534235	19	J022	INDIAN BANK , JINNURU, 2- 1-(1) Main Road, JINNURU ANDHRA PRADESH- 534265
2	A010	INDIAN BANK , ALAMURU 11/85,Nekkantivari Street Main Road Alamuru ANDHRA PRADESH-533233	20	J049	1-153 YOUTH CLUB ROAD Near JP Road Chinamiram BHIMAVARAM- 534 204
3	A109	INDIAN BANK , AMALAPURAM 3-3-33 K. Agraharam Bank Street AMALAPURAM ANDHRA PRADESH	21	K080	INDIAN BANK , KADALI 5-99/1 Ponnamanda kadali Razole mandal Kadali ANDHRA PRADESH-533248
4	A164	INDIAN BANK , ANNAVARAM, 5 – 102, RAILWAY STATION ROAD, ANNAVARAM ANDHRA PRADESH- 533406	22	K003	INDIAN BANK , KAKINADA 37-1-7/2 GOLD MARKET CENTRE MAIN ROAD KAKINADA ANDHRA PRADESH- 533001
5	B215	INDIAN BANK , BALAJIPETA, 2-42-45/4,BALAJIPETA ROAD,NEAR RYTHUBAZAR,RAJAHMUNDRY,EAST GODAVARI DISTRICT, ANDHRA PRADESH-533101	23	K010	INDIAN BANK , KAMAVARAPUKOTA Main Road H.No.15 – 16 KAMAVARAPUKOTA ANDHRA PRADESH-534449
6	J034	INDIAN BANK ,BHASKAR NAGAR, 2-43-45 BHASKAR NAGAR, 50 BUILDINGS CENTRE, KAKINADA, ANDHRA PRADESH-533003	24	K118	INDIAN BANK , KAVITAM MAIN ROAD PODURU MANDAL KAVITAM ANDHRA PRADESH
7	B021	INDIAN BANK , BHIMAVARAM, Galli Vari street, Opp: Swamiji Complex, Bhimavaram, ANDHRA PRADES- 534201	25	K089	INDIAN BANK , KOMMUGUDEM MAIN ROAD BANK STREET, TADEPALLIGUDEM MANDAL KOMMUGUDEM ANDHRA PRADESH- 534101
8	C050	INDIAN BANK , CHALLAPALLI, 8-215, MAIN ROAD CHALLAPALLI,	26	K808	INDIAN BANK , KOVVADA D.NO.1-99

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

		UPPALAGUPTHAM MANDAL, ANDHRA PRADESH-533213			MAIN ROAD, NEAR PANCHAYATI OFFICE KOVVADA ANDHRA PRADESH- 533006
9	C150	INDIAN BANK , CHITRADA, 4-162 MOKKA THOTA, 2ND STREET, CHITRADA, ANDHRA PRADESH- 533450	27	K338	INDIAN BANK , KOVVUR 5-15-23 opp.Mokkachintala Ramalayam Bus stand Road kovvur mandal ANDHRA PRADESH-534350
10	D009	INDIAN BANK , DENDULURU, 6-136/1,MAIN ROAD DENDULURU , ANDHRA PRADESH- 534432	28	L033	INDIAN BANK , LALACHERUVU BRANCH, RAJAMUNDRY OPP.RAJA THEATRE ANDHRA PRADESH- 533105
11	D12 5	RS NO:1114 NEAR D NO:4-144/3 MURARI COMPLEX NEAR TOBACCO BOARD,DEVARAPALLI MANDAL, East Godavari, AP-534 313	29	M279	INDIAN BANK , MADHAVAPATNAM 2-190, OPPOSITE TO RAMALAYAM, MAIN ROAD MADHAVAPATNAM ANDHRA PRADESH-533005
12	D114	#72-03-06 Subbaraopeta Rev Ward No 41, Lalacheruvu junction road RAJAHMUNDRY- 533 102	30	M329	INDIAN BANK , MALIKIPURAM 6-159, GROUND FLOOR, LS LANDMARK, MALIKIPURAM ANDHRA PRADESH- 533253
13	D020	INDIAN BANK , DODDIPATLA, MAIN ROAD, ELAMANCHILI MANDAL, DODDIPATLA , ANDHRA P	31	M200	INDIAN BANK , MANDAPETA 34-16-13 CINEMA ROAD NEAR HPO MANDAPETA ANDHRA PRADESH- 533308
14	D097	INDIAN BANK , DRAKSHARAMAM DR NO 227-3, KAKINADA ROAD DRAKSHARAMAM ANDHRA PRADESH- 533262	32	M228	INDIAN BANK , MICROSATE BRANCH PALAKOL 26-1-1/3A SURYATEJAS NAGAR PALAKOL ANDHRA PRADESH- 534260
15	E006	INDIAN BANK ,ELURU,23A-8-10/1 Ramachandra Rao Pet, ELURU, ANDHRA PRADESH- 534002	33	M199	INDIAN BANK , MICROSATE ELURU 22C-10-18 BADETI VARI STREET

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

					POWERPET ELURU ANDHRA PRADESH- 534002
16	G010	INDIAN BANK , GOKAVARAM,7-73 Main Road, GOKAVARAM, ANDHRA PRADESH -533286.	34	A589	RS. No 258/7, 1-1-76, Ward - 30, KNF Road, Amalapuram- 533 201
17	G012	INDIAN BANK , GOPALAPURAM Main Road,Near PAC Society RAVULAPALEM MANDAL GOPALAPURAM ANDHRA PRADESH- 533274	35	M290	INDIAN BANK , MORAMPUDI ROAD 85-6-15, ROUTHU PLAZA, MORAMPUDI ROAD V L PURAM RAJAHMUNDRY ANDHRA PRADESH-533107
18	J065	INDIAN BANK , JANGAREDDYGUDEM ASWARAOPETA ROAD PRATIBHA SCHOOL JUNCTION ANGAREDDYGUDEM ANDHRA PRADESH-534447	36	N173	INDIAN BANK , NALLAJERLA OPP.MPDO OFFICE MANDHIRAM ROAD NALLAJERLA ANDHRA PRADESH- 534112
S.NO	IBGA	BRANCH NAME	S.NO	IBGA	BRANCH NAME
37	N170	INDIAN BANK , NARASAPURAM D NO: 9-11-41 NEAR JYOTHI HOSTEL PANJA CENTER MISSION HIGH SCHOOL ROAD NARSAPURAM ANDHRA PRADESH-534275	52	S586	D NO 378 GAIGOLUPADURAMANAIA H PETA SARPAVARAM, Andhra Pradesh – 533 005
38	N063	INDIAN BANK , NARASIMHARAOPETA 25-11-2 Bank Street ELURU, ANDHRA PRADESH-534006	53	S276	INDIAN BANK , SARPAVARAM ROAD 2-392, Opp. 3 APSP Pithapuram Road ANDHRA PRADESH-533005
39	N051	INDIAN BANK , NEDUNURU, DNO.1-74/1,MAIN ROAD NEDUNURU,ANDHRA PRADESH- 533241	54	E505	INDIAN BANK , SATRAMPADU ELURU GROUND FLOOR SIDDHARTHA VIDYALAYA,INDUSTRIAL ESTATE SATRAMPADU ANDHRA PRADESH-534007
40	N027	INDIAN BANK , NIDADAVOLE GANESH CHOWK,PATIMEEDA NIDADAVOLE ANDHRA PRADESH-534301	55	K525	INDIAN BANK , SURYARAOPET BRANCH KAKINADA DOOR NO.12-5-8 NEAR CHANDANA BROTHERS RAMASOMAYAJULU

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

					STREET KAKINADA ANDHRA PRADESH-533001
41	P004	INDIAN BANK , PALAKOL 40-2-2, BUDHAVARAPU STREET PALAKOL POST ANDHRA PRADESH-534260		56	T001 INDIAN BANK , TADEPALLIGUEDEM 2-2-80 I FLOOR LALITHA COMPLEX REVENUE WARD – 14 OLD GOVT. HOSPITAL ROAD TADEPALLIGUEDEM ANDHRA PRADESH-534101
42	P032	INDIAN BANK , PEDAPADU 14-135, NAIDUGUEDEM ROAD PEDAPADU ANDHRA PRADESH-534437		57	T006 INDIAN BANK , TANUKU D.No. 18-5-25, Parimi Towers Rashtrapathi Road, TANUKU ANDHRA PRADESH-534211
43	P120	INDIAN BANK , PEDAVEGI Opp: M P D O Office Main road Pedavegi Mandal ANDHRA PRADESH-534450		58	T159 INDIAN BANK , TETALI 3-123/B, NEAR GOWDA RAMALAYAM, TANUKU MANDAL TETALI ANDHRA PRADESH-534218
44	P212	INDIAN BANK , PEDDAPURAM KABADI STREET SOBHA THEATRE ROAD PEDDAPURAM ANDHRA PRADESH-533437		59	T162 INDIAN BANK , THANTIKONDA 4-100, THANTIKONDA GOKAVARAM MANDAL THANTIKONDA ANDHRA PRADESH-533286
45	P266	INDIAN BANK , PENUGONDA 19-117, SIVALAYAM STREET PENUGONDA ANDHRA PRADESH-534320		60	T138 INDIAN BANK , TUNI OPP VEERAJU THEATRE, CINEMA ROAD, TUNI ANDHRA PRADESH-533401
46	P039	INDIAN BANK , PODURU OPP:;GRAMA PANCHAYAT OFFICE Main Road, PODURU ANDHRA PRADESH-534327		61	V142 INDIAN BANK , VEDANGI PALEM R.S NO 382-4C-2 BESIDE VENKATA SATYA RICE MILL PODURU MANDAL ANDHRA PRADESH-534265
47	P048	INDIAN BANK , POTHAVARAM Main Road, Nallajerla Mandal Pothavaram, ANDHRA PRADESH- 534176		62	V012 INDIAN BANK , VEERAVASARAM P P ROAD ANDHRA PRADESH-534245
48	P121	INDIAN BANK , PRAKASH NAGAR Plot No.D4 1 D NO 75-6-27 Main Road Prakash Nagar Rajahmundry, ANDHRA PRADESH- 533103		63	V015 INDIAN BANK , VELIVENNU 3-86 III WARD, MAIN ROAD VELIVENNU ANDHRA PRADESH- 534329

Seal & Signature of Bidder

**RATE CONTRACT FOR NEW INSTALLATION, REPAIR AND MAINTENANCE
OF CC TV SYSTEM
(INCLUDING MAINTENANCE OF EXISTING CC TV SYSTEM)**

49	P108	INDIAN BANK , PURUSHOTHAPATNAM SitaNagaram Mandal VANGALAPUDI POST Purushothapatnam ANDHRA PRADESH-533287	64	V089	INDIAN BANK , VISHNUPUR, SRI VISHNU EDUCATIONAL SOCIETY TADEPALLIGUDEM ROAD VISHNUPUR ANDHRA PRADESH-534202
50	R004	INDIAN BANK , RAJAHMUNDRY D.No.36-2-2 Shyamalamba Road INNISPETA RAJAHMUNDRY ANDHRA PRADESH-533286	65	Y013	INDIAN BANK , YELESWARAM 2-2-384 BESIDE SRINIVASA NURSING HOME YERRAVARAM ROAD YELESWARAM ANDHRA PRADESH-533429
51	R111	INDIAN BANK , RAMPA YERRAMPALEM SABBISSETTY VARI VEEDHI NEAR RAMALAYAM GOKAVARAM MANDAL RAMPA YERRAMPALEM ANDHRA PRADESH-533286	66	Z191	79-3-7, 3RD FLOOR RTC COMPLEX ROAD(CROMA BLDG) RK PLAZA ,OPP. RELIANCE PETROL PUMP RAJAHMUNDRY, East Godavri, A P – 533 101
			67		CURRENCY CHEST RAJAHMUNDRY D.No.36-2-2 Shyamalamba Road INNISPETA RAJAHMUNDRY ANDHRA PRADESH-533286

Seal & Signature of Bidder